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Shared by Chan on 09-08-2024

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Question 1

You should consider using a field value when the list of allowed values is _____.

Options:

A- three or fewer items

B- mostly static

C- specific to one case type

D- shared across all case types

Answer:

B

Explanation:

You would typically use a field value in Pega when the list of allowed values is:

B . Mostly static. Field values are best used for lists of allowed values that do not change frequently. They enable the use of predefined, constant values across the application, providing consistent data references for fields that have a set list of options.

Question 2

A manufacturing company has an Inventory data page that uses page structure. You need to write a single page of data to a single database row in the configured system of record.

Which option fulfills the requirement?

Options:

A- Data type

B- Connector

C- Insight

D- Database save

Answer:

D

Explanation:

To write a single page of data to a single database row in the configured system of record:

D . Database save. A database save operation is used to persist data from a Pega data page into a database. It matches the structure of the data page to the corresponding database table structure and writes the data to a new row, fulfilling the requirement to synchronize a page of data to the database.
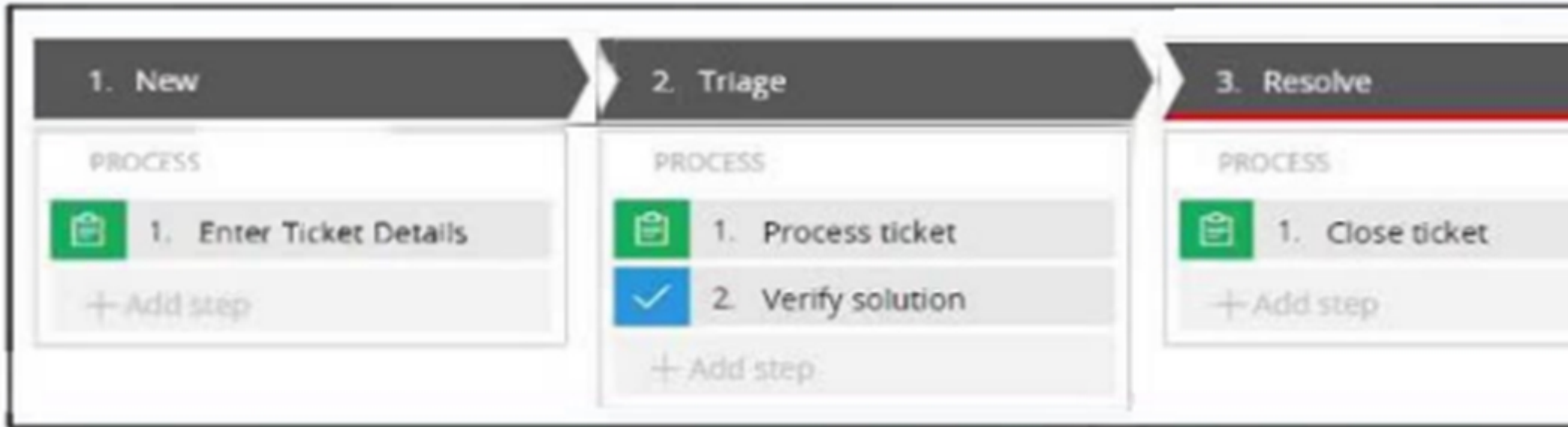
Question 3

A help desk ticket case type is defined as follows:

If the Process ticket step is configured to set the status to Pending-Triage, when is the status of the case set to Pending-Triage?

Options:

A- When the Process ticket step starts

B- When the Triage stage starts

C- When the Enter Ticket Details step completes

D- When the Process ticket step completes

Answer:

A

Explanation:

In the context of the case life cycle displayed in the image:

A . When the Process ticket step starts. The status of the case is typically set to a new value at the beginning of a step where that status is configured. Therefore, when the Process ticket step begins, the case status would change to Pending-Triage, reflecting that the case is now in the process of being triaged. This status remains until the step is completed or until the status is explicitly changed by another step in the process.

Question 4

Question Type: **MultipleChoice**

Which of the following events can you trace by using the Tracer tool?

Options:

A- User authentication

B- Data sources

C- Data transforms

D- Service-level agreements

Answer:

C, D

Explanation:

The Tracer tool in Pega is used for debugging and provides real-time diagnostics of rule execution. It can trace various events, including:

C . Data transforms. Tracer can be used to trace the execution of data transforms, which are rules that define how data is set or copied from one or more sources to a target.

D . Service-level agreements. The tool can also trace the execution of service-level agreements (SLAs) to ensure that they are triggered and actioned as configured, particularly useful for understanding and troubleshooting the timing and escalation actions within case processing.

While Tracer is a powerful tool for rule execution diagnostics, it is not typically used for tracing user authentication events directly; other logging and auditing mechanisms would generally handle that. Data sources are usually traced through the use of the Data Page debugging tools rather than the Tracer, although the Tracer can show the execution of rules that interact with data sources.

Question 5

You are configuring an accident claim case with two child cases for an automobile insurance company, as shown in the following figure:

The business requirement changes to allow the parent case to continue independently of the child case processes.

How do you configure the Wait step for this requirement?

Options:

A- Configure the step to continue the parent case when the child cases reach the payment pending review status.

B- Configure the step to continue the parent case when the child cases reach auditor approval.

C- Configure the step so that only one child case must be resolved before the parent case can continue.

D- Configure the step so that users can continue with the parent case process regardless of child case status.

Answer:

D

Explanation:

Given the updated business requirement allowing the parent Accident Claim case to continue independently of the status of the child cases:

D . Configure the step so that users can continue with the parent case process regardless of child case status. The Wait step previously used to pause the parent case should be removed or configured to not halt the parent case processing, thereby permitting the parent case to proceed without dependency on the child cases' progress or resolution. This change reflects the new requirement for the parent case to operate independently from the Vehicle Damage (VD-001) and Body Injury (BI-001) child cases.

Question 6

Question Type: **MultipleChoice**

You are a low-code developer that is interested in receiving personalized suggestions throughout application development.

How do you achieve this in Pega Platform?

Options:

A- Contact the Pega Support Center.

B- Install a browser plugin.

C- Use the Developer assistant pane.

D- Enable Pega GenAI features.

Answer:

C

Explanation:

For a low-code developer seeking personalized suggestions during application development in Pega:

C . Use the Developer assistant pane. This feature in Pega Platform offers context-sensitive assistance and suggestions tailored to the specific tasks at hand. It provides recommendations and guidance directly within the development environment, enhancing productivity and easing the development process.