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Shared by [Montgomery](#) on [24-05-2024](#)

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Question 1

Question Type: MultipleChoice

Norman purchased an Airport Extreme. What utility will help him setup his new wireless network?

Options:

- A- Airport Utility
- B- Network Utility
- C- Wireless Diagnostics
- D- Noutility is needed. The Airport Extreme will self-configure.

Answer:

A

Question 2

Question Type: MultipleChoice

Select the tools used to view the number of attached hard disks, volumes, and types. SELECT TWO.

Options:

- A- Apple Diagnostics
- B- Console
- C- SystemInformation
- D- Recovery Disk Assistant
- E- Disk Utility

Answer:

C, E

Question 3

Question Type: MultipleChoice

Angela is having trouble with fonts installed in her user account. Where are these fonts located?

Options:

A- /Users/Fonts

B- /System/Library/Fonts

C- /Library/Fonts

D- -/Library/Fonts

Answer:

B

Question 4

Question Type: MultipleChoice

Your customer asks, "What version of OS X do I have to have installed on my older Mac so I can download OS X Yosemite from the App Store?" Which of the following is the correct response?

Options:

A- 'To download OS X Yosemite from the App Store, you will need to have Mac OS X Snow Leopard v10.6.8 or newer installed.'

- B-** 'To install OS X Yosemite, you will need to download a version of Mac App Store that will run on any version of OS X.'
- C-** 'To download OS X Yosemite, you will need to have OS X Mountain Lion v10.8 installed and App Store running.'
- D-** 'To update to OS X Yosemite, you need to have Mac OS X Leopard v10.5.2 or later already installed on your Macs.'

Answer:

A

Question 5

Question Type: MultipleChoice

Gretchen accidentally deleted a file on her MacBook Air while traveling. She backs up regularly to Time Machine, but did not backup while she was away. From which location would you recover the deleted file?

Options:

- A-** FileVault
- B-** Local Snapshots
- C-** The encrypted Time Machine backup

D- The Time Machine folder in /System/Library/

Answer:

B

Question 6

Question Type: MultipleChoice

Lucy, the Family Organizer, has turned off Family Sharing. Which group purchases do previous group members still have access to?

Options:

A- All group member purchases can still be accessed.

B- Only free purchases can be accessed.

C- No content downloaded while part of a family group can be accessed.

D- All content can be accessed because previous group members are instantly charged for all purchase.

E- Purchases that each member paid for themselves with gift or store credit, and purchases they initiated can be accessed.

Answer:

C

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