



Free Questions for *SVC-19A* by *certsdeals*

Shared by *Robertson* on *24-05-2024*

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Question 1

Question Type: MultipleChoice

Which of the following types of data are backed up to iCloud? (Choose two.)

Options:

- A- Touch ID Settings
- B- Device Settings
- C- Messages
- D- Apple Pay information and settings
- E- iCloud Music Library

Answer:

B, C

Question 2

Question Type: MultipleChoice

What requirements are needed for iCloud to automatically back up an iOS device each day? (Choose two.)

Options:

- A- The device has two-factor authentication turned on.
- B- The device is powered off.
- C- The device is updated to latest iOS.
- D- The device is connected to a power source.
- E- The device's screen is locked.

Answer:

D, E

Question 3

Question Type: MultipleChoice

Which of the following is an ESD precaution according to Apple standards?

Options:

- A- Safety apron made of synthetic fibers should be worn.
- B- The relative humidity in a work area should be lower than 50 percent.
- C- An ionized air generator can be used instead of grounding a work area.
- D- A person working on an ESD-sensitive circuit should not be touched.

Answer:

D

Question 4

Question Type: MultipleChoice

Which of the following iPhones support using Memoji?

Options:

- A- iPhone X

- B- iPhone 7
- C- iPhone 8
- D- iPhone 6s

Answer:

A

Question 5

Question Type: MultipleChoice

Which of the following statements is true of electrostatic discharge (ESD) damage?

Options:

- A- Conventional testing detects all damage caused by ESD.
- B- ESD should ideally occur near active electronic systems.
- C- Accidental ESD will result in fewer additional repairs on the same device.
- D- ESD impacts microscopic pathways on the integrated circuits.

Answer:

A

Question 6

Question Type: MultipleChoice

John is attempting to use Handoff with his recently updated iPhone and Mac. He does not see the Handoff icon for the app he is using appear in macOS.

What troubleshooting step should John try first?

Options:

- A-** Verify that both devices are connected to a Wi-Fi network using WPA2 security.
- B-** Verify that iPhone Cellular Calls are turned on in System Preferences > Network.
- C-** Verify that both devices have Wi-Fi turned on.
- D-** Reset Network Settings on iPhone.

Answer:

C

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