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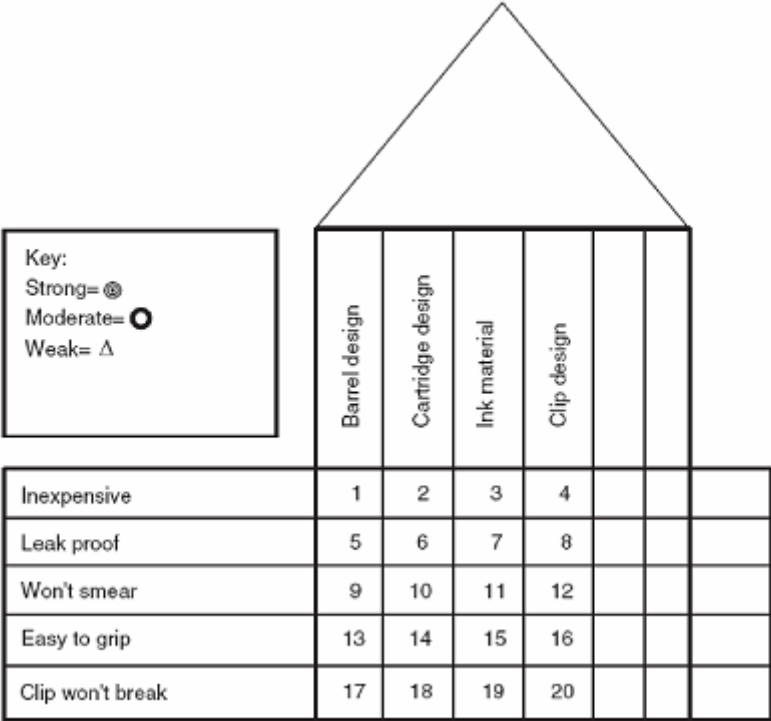
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Question 1

Question Type: MultipleChoice

This QFD matrix was used in the design process for a ball point pen.



What symbol is appropriate for the square labeled 5?

Options:

A- Option A

B- Option B

C- Option C

D- none of the above

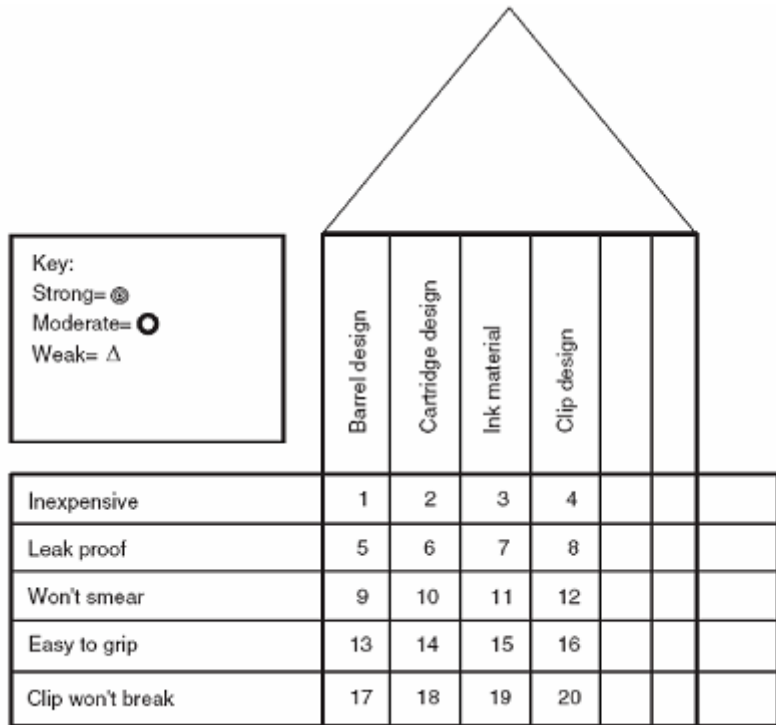
Answer:

A

Question 2

Question Type: MultipleChoice

This QFD matrix was used in the design process for a ball point pen.



Options:

A- Option A

B- Option B

C- Option C

○

D- none of the above

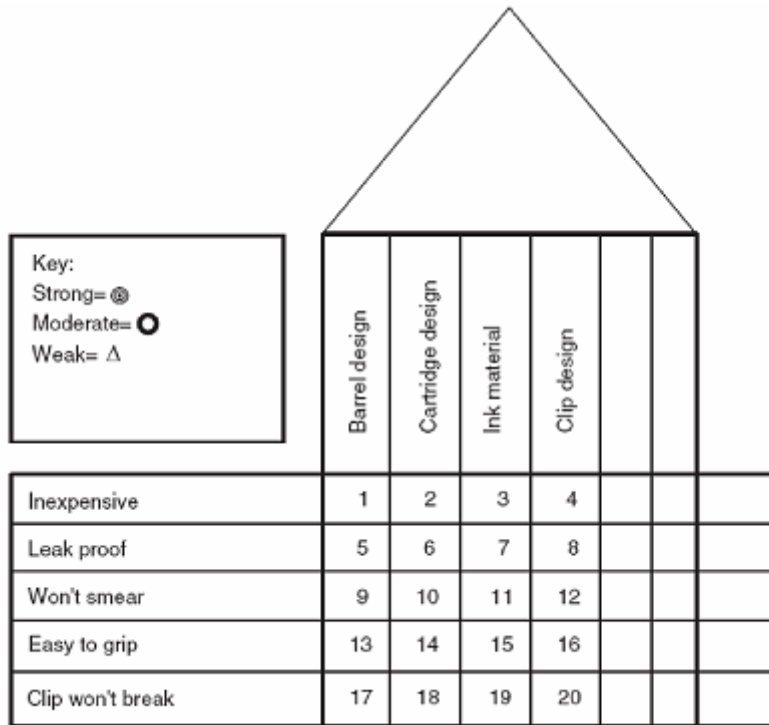
Answer:

B

Question 3

Question Type: MultipleChoice

This QFD matrix was used in the design process for a ball point pen.



What symbol is appropriate for the square labeled 3?

Options:

A- Option A

B- Option B

C- Option C

D- none of the above

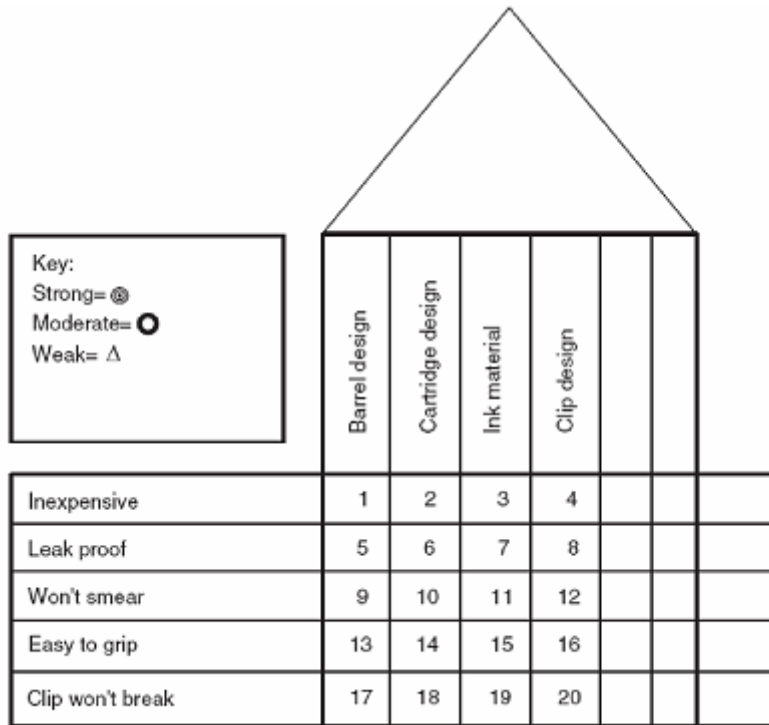
Answer:

B

Question 4

Question Type: MultipleChoice

This QFD matrix was used in the design process for a ball point pen.



What symbol is appropriate for the square labeled 2?

Options:

A- Option A

B- Option B

C- Option C

D- none of the above

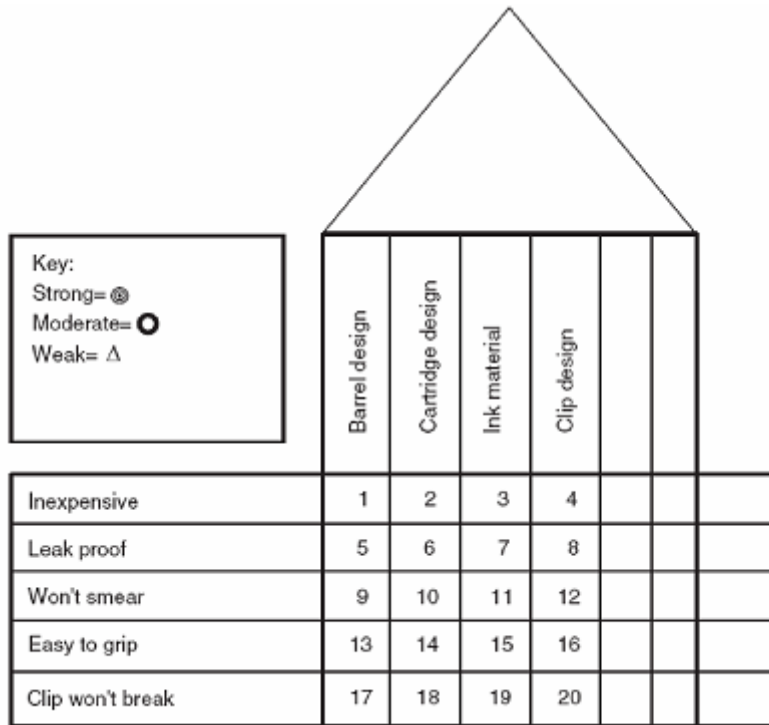
Answer:

B

Question 5

Question Type: MultipleChoice

This QFD matrix was used in the design process for a ball point pen.



What symbol is appropriate for the square labeled 1?

Options:

A- Option A

B- Option B

C- Option C

D- none of the above

Answer:

B

Question 6

Question Type: MultipleChoice

There have been some instances in which 1.5 inch sheet metal screws are used where 1.25 inch should have been used. This produces a critical defect. The decision is made to have all 1.25 inch screws have a square reduced head and all 1.5 inch screws be Phillips. This is an example of:

Options:

- A- visual factory
- B- kanban
- C- poka-yoke
- D- standard work
- E- set up time reduction (SMED)

Answer:

C

Question 7

Question Type: MultipleChoice

A meeting is called for all three shifts to determine the settings to be used on machine #45. This is an example of:

Options:

- A- visual factory
- B- kanban

- C- poka-yoke
- D- standard work
- E- set up time reduction (SMED)

Answer:

D

Question 8

Question Type: MultipleChoice

When Tricia empties a box of capacitors she places it at a designated spot on her work table. Sam notices the empty box and brings a full box of capacitors from the stock room. This is an example of:

Options:

- A- visual factory
- B- kanban
- C- poka-yoke

D- standard work

E- set up time reduction (SMED)

Answer:

B

Question 9

Question Type: MultipleChoice

An assembly line has 3 3 squares painted behind each person. Signs indicate the parts and quantities that should be placed there. This is an example of:

Options:

A- visual factory

B- kanban

C- poka-yoke

D- standard work

E- set up time reduction (SMED)

Answer:

B

Question 10

Question Type: MultipleChoice

An x-bar and R chart has four part measurements per sample. The control limits on the averages chart are 2.996 and 3.256. Assume the process data form a normal distribution. What is the probability that the next part measurement falls outside the control limits?

Options:

A- 0.00135

B- 0.0027

C- 0.0681

D- 0.1362

E- 0.2724

F- none of the above

Answer:

D

Question 11

Question Type: MultipleChoice

An x-bar and R chart has four part measurements per sample. The control limits on the averages chart are 2.996 and 3.256. Assume the process data form a normal distribution. What is the probability that the next plotted point falls outside the control limits?

Options:

A- 0.00135

B- 0.0027

C- 0.0054

D- none of the above

Answer:

B

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