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# Question 1

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**Question Type:** MultipleChoice

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This QFD matrix was used in the design process for a ball point pen.

What symbol is appropriate for the square labeled 16?

**Options:**

---

**A-** Option A

**B-** Option B

**C-** Option C

**D-** none of the above

**Answer:**

---

C

## Question 2

---

**Question Type:** MultipleChoice

---

This QFD matrix was used in the design process for a ball point pen.

What symbol is appropriate for the square labeled 15?

### Options:

---

**A-** Option A

**B-** Option B

**C-** Option C

**D-** none of the above

**Answer:**

---

A

## Question 3

---

**Question Type: MultipleChoice**

---

This QFD matrix was used in the design process for a ball point pen.

What symbol is appropriate for the square labeled 14?

**Options:**

---

**A-** Option A

**B-** Option B

**C-** Option C

D- none of the above

**Answer:**

---

D

## Question 4

---

**Question Type: MultipleChoice**

---

This QFD matrix was used in the design process for a ball point pen.

What symbol is appropriate for the square labeled 13?

**Options:**

---

A- Option A

B- Option B

C- Option C

**D-** none of the above

**Answer:**

---

B

## Question 5

---

**Question Type: MultipleChoice**

---

This QFD matrix was used in the design process for a ball point pen.

What symbol is appropriate for the square labeled 12?

**Options:**

---

**A-** Option A

**B-** Option B

**C-** Option C

**D-** none of the above

**Answer:**

---

D

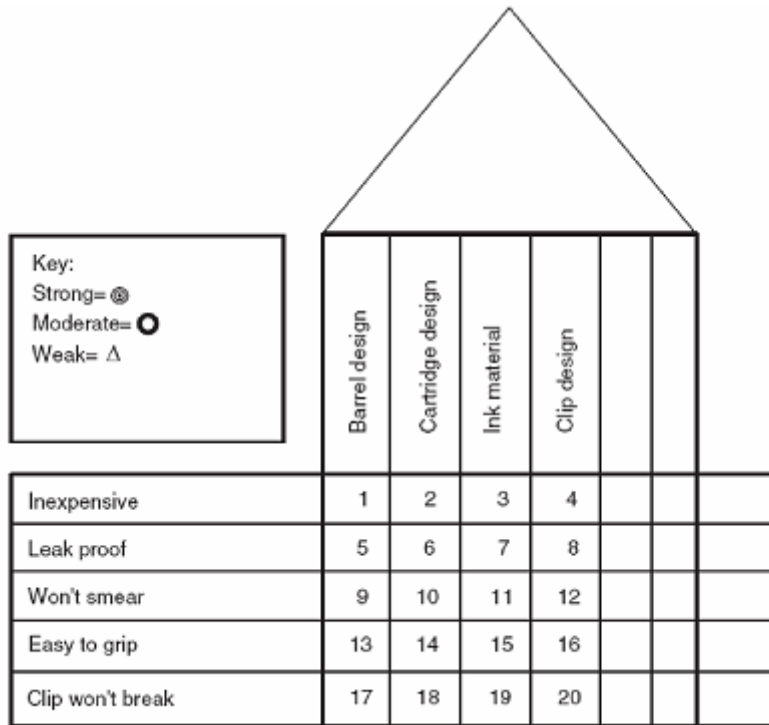
## Question 6

---

**Question Type: MultipleChoice**

---

This QFD matrix was used in the design process for a ball point pen.



What symbol is appropriate for the square labeled 11?

**Options:**

---

**A-** Option A



**B-** Option B



**C-** Option C

**D-** none of the above

**Answer:**

---

B

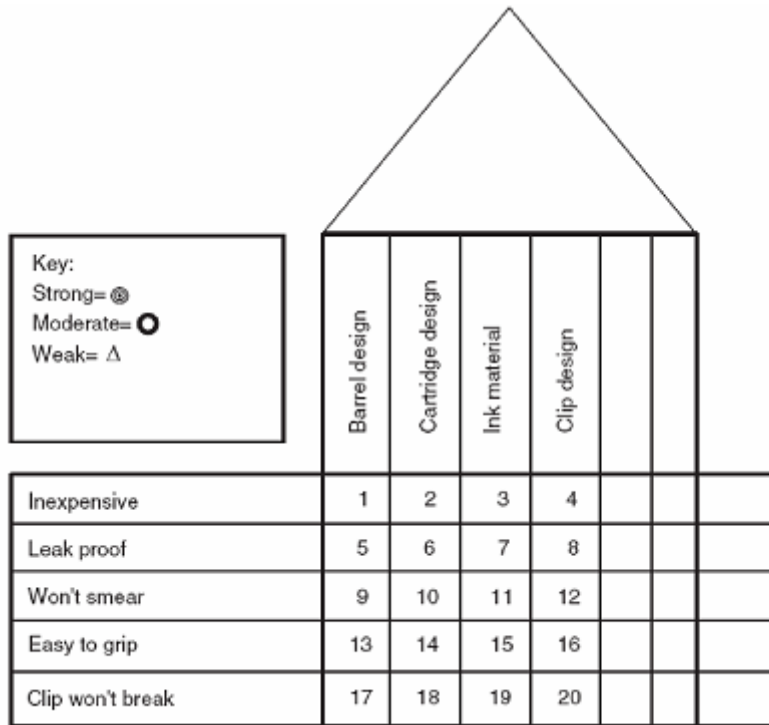
## Question 7

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**Question Type: MultipleChoice**

---

This QFD matrix was used in the design process for a ball point pen.



What symbol is appropriate for the square labeled 10?

**Options:**

---

**A-** Option A

**B-** Option B

**C-** Option C

**D-** none of the above

**Answer:**

---

A

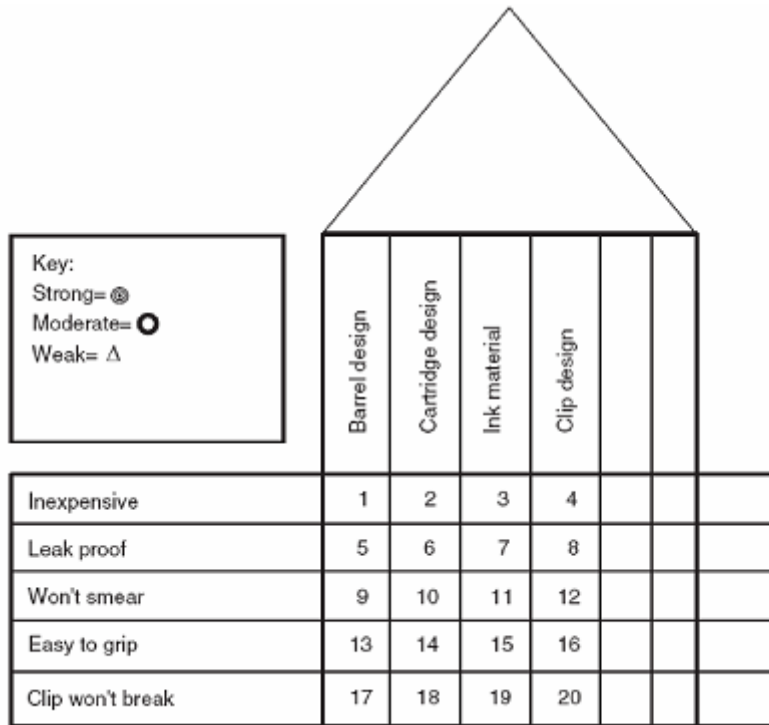
## Question 8

---

**Question Type: MultipleChoice**

---

This QFD matrix was used in the design process for a ball point pen.



What symbol is appropriate for the square labeled 9?

**Options:**

---

**A-** Option A

**B-** Option B

**C-** Option C

**D-** none of the above

**Answer:**

---

D

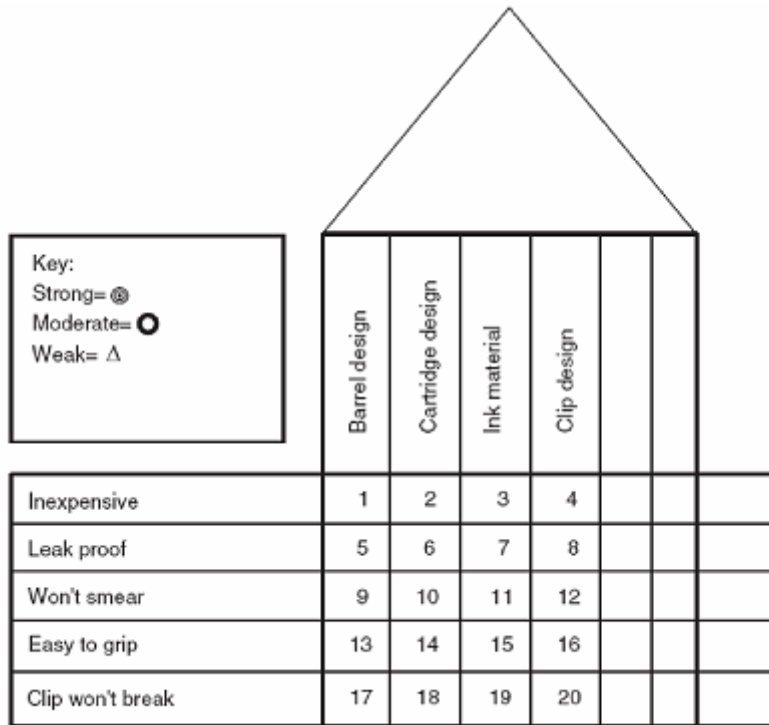
## Question 9

---

**Question Type: MultipleChoice**

---

This QFD matrix was used in the design process for a ball point pen.



What symbol is appropriate for the square labeled 8?

**Options:**

**A-** Option A

**B-** Option B

**C-** Option C

**D-** none of the above

**Answer:**

---

D

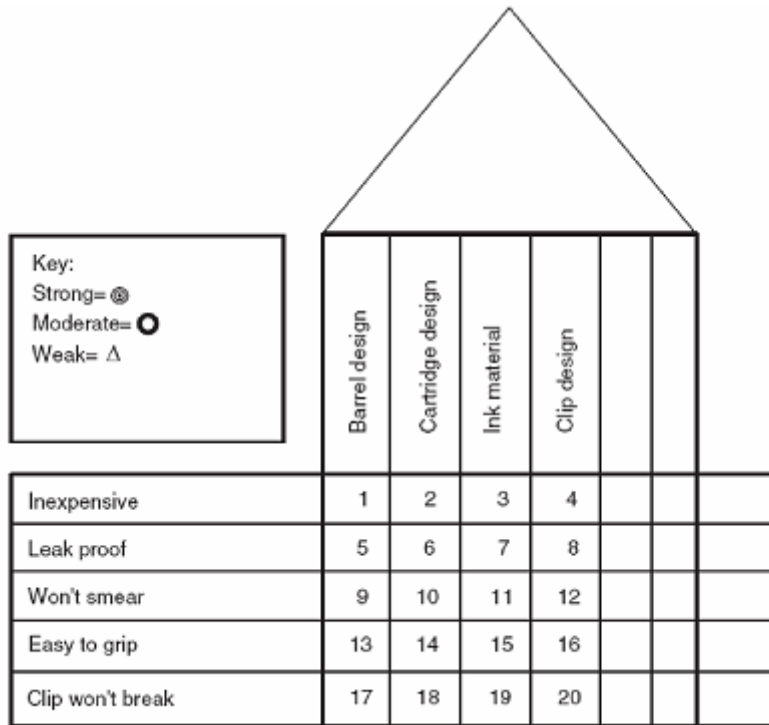
## Question 10

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**Question Type: MultipleChoice**

---

This QFD matrix was used in the design process for a ball point pen.



What symbol is appropriate for the square labeled 7?

**Options:**

---

**A-** Option A

**B-** Option B



**C-** Option C

**D-** none of the above

**Answer:**

---

B

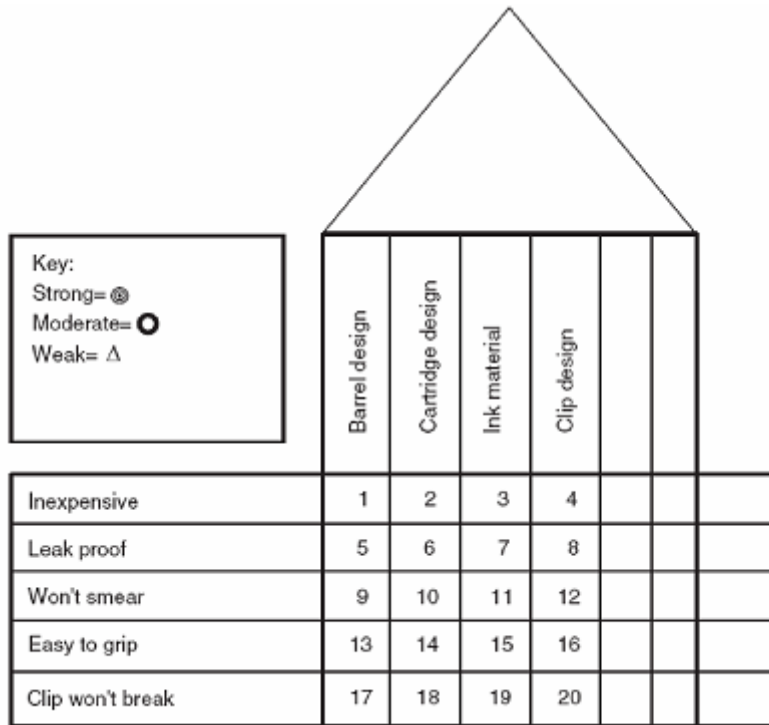
## Question 11

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**Question Type:** MultipleChoice

---

This QFD matrix was used in the design process for a ball point pen.



What symbol is appropriate for the square labeled 6?

**Options:**

---

**A-** Option A

**B-** Option B

**C-** Option C

**D-** none of the above

**Answer:**

---

B

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