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Question 1

Question Type: MultipleChoice

When tasked with developing a transformational supply chain strategy, it is important to start with:

Options:

- A- determining the customers' current and future needs.
- B- identifying and documenting external megatrends.
- C- scanning and assessing the competitor landscape.
- D- prioritizing actions and assessing their effectiveness.

Answer:

A

Explanation:

According to the ASCM CTSC Exam Content Manual, one of the first steps in developing a transformational supply chain strategy is to "determine the current and future needs and expectations of the customers, and align the supply chain strategy with the business strategy and customer value proposition" (p. 16). This helps to ensure that the supply chain transformation is customer-centric and

focused on delivering value to the end users. The other options are also important, but they should be done after the initial determination of the customers' needs.

Question 2

Question Type: MultipleChoice

A company seeks to reduce the time between identifying shifts in demand and changing its manufacturing schedule. According to the Digital Capabilities Model (DCM), which digital discipline area within the Demand Planning and Management capability is most directly involved in this objective?

Options:

- A- Sense
- B- Respond
- C- Collaborate
- D- Optimize

Answer:

B

Question 3

Question Type: MultipleChoice

What is the frozen time fence in the process of scheduling and managing the execution of activities required to create a product?

Options:

- A- A barrier that prevents any changes from being made without senior management approval
- B- A timeline that outlines when certain parts or product formulations need to be produced
- C- A standard for setup and run in the factory layout
- D- A metric used to measure the effectiveness of intermediate production or value-adding activities

Answer:

A

Explanation:

According to the ASCM CTSC Exam Content Manual, the frozen time fence is defined as "a point in time within the planning horizon of the master scheduling process that marks a boundary inside of which no changes can be made to the schedule without senior management approval" (p. 18). The frozen time fence helps to protect the production plan from disruptions and uncertainties, and to ensure the stability and reliability of the supply chain. The frozen time fence is usually set at the cumulative lead time of the product, or the time required to procure or produce the product from scratch. The other options are not related to the concept of the frozen time fence.

Question 4

Question Type: MultipleChoice

Which stage of the supply chain five-stage maturity model corresponds to having practices and processes better defined, some integration across supply chain functions, and limited integration with other functions and with supply chain partners?

Options:

A- Stage 1

B- Stage 2

C- Stage 3

D- Stage 5

Answer:

C

Question 5

Question Type: MultipleChoice

A widget manufacturing company wants to embark on a digital supply chain transformation journey. Which of the following activities should the company's leadership focus on in the beginning?

Options:

A- Identifying areas of the business that can benefit the most from this in order to prioritize resources

B- Incorporating this initiative in the budgeting process and asking the procurement team to research potential vendors in this space

C- Providing a clear roadmap to the business and establishing conditions for greater process integration and cross-functional collaboration

D- Hiring digital consultants and subject matter experts that can effectively advise the company at all stages in this journey

Answer:

A

Explanation:

According to the ASCM CTSC Exam Content Manual, one of the first steps in initiating a digital supply chain transformation is to "identify the business drivers and opportunities for transformation, and prioritize them based on their potential impact and feasibility" (p. 15). This helps the company's leadership to align the transformation objectives with the strategic goals of the organization, and to allocate resources accordingly. The other activities mentioned in the options are also important, but they should be done after the initial identification and prioritization of the areas of the business that can benefit the most from the transformation.

Question 6

Question Type: MultipleChoice

When developing risk plans for supply chain segments, which of the following product categories should have the most complete and thorough risk mitigation plans?

Options:

- A- Important products that require ocean transport for delivery
- B- Important products that must be kept cold
- C- Important products where there is a single available supplier
- D- Important products that are government regulated

Answer:

C

Explanation:

According to the ASCM CTSC Exam Content Manual, one of the factors that influences the risk exposure of a supply chain segment is the availability of alternative sources of supply (p. 20). If there is only one available supplier for an important product, the supply chain segment is more vulnerable to disruptions and uncertainties, such as supplier failure, quality issues, price fluctuations, or geopolitical events. Therefore, this product category should have the most complete and thorough risk mitigation plans, which may include strategies such as developing backup suppliers, increasing inventory buffers, diversifying sourcing locations, or implementing contractual agreements.

Question 7

Question Type: MultipleChoice

A company realizes its delivery cycle time is longer than its competitors'. What capability does this company need to improve?

Options:

- A- Enterprise business plan reconciliation
- B- Configuration management
- C- Optimal path selection
- D- Frictionless ordering

Answer:

C

Question 8

Question Type: MultipleChoice

Which of the following terms is defined as the process of determining, approving, or rejecting alterations to a plan baseline?

Options:

- A- Change management
- B- Process revision
- C- Process management
- D- Change control

Answer:

D

Explanation:

According to the ASCM CTSC Exam Content Manual, change control is defined as "the process of determining, approving, or rejecting alterations to a plan baseline" (p. 18). Change control ensures that changes are properly evaluated, documented, and implemented in a controlled manner. Change control is part of the broader change management process, which also includes change identification, change evaluation, change approval, change implementation, and change verification.

Question 9

Question Type: MultipleChoice

When forming teams for a digital supply chain transformation, one of the first steps is to:

Options:

- A- assign subject matter experts to teams related to their areas of expertise.
- B- identify the employees involved and their expected level of participation.
- C- make each team cross-functional and ensure members on the teams come from different departments.
- D- gain support from senior and functional leadership to justify the time and resources allocated to the initiatives.

Answer:

C

Explanation:

According to the ASCM CTSC Exam Content Manual, one of the key steps in forming teams for a digital supply chain transformation is to "create cross-functional teams that include members from different departments and levels of the organization, as well as external partners, to foster collaboration and innovation" (p. 16). This helps to ensure that the teams have diverse perspectives, skills, and knowledge to address the challenges and opportunities of the digital transformation.

Question 10

Question Type: MultipleChoice

Which of the following examples represents a risk avoidance strategy?

Options:

- A- Postponed product differentiation
- B- Delay of entry into a market or market segment
- C- Mitigation of uncertain market events
- D- Hedging procurement of raw materials

Answer:

B

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