Free Questions for CIS-APM by certscare

Shared by Gill on 24-05-2024

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Question 1

Which job will generate scores for all indicators and business applications across all profiles?

Options:

A- Business Application Certification Quarterly

B- Load Application Indicators and Compute Application Scores

C- Analyze PA scores and PA snapshot tables

D- Load TPM Risk Parameters and compute Application Service Risks

Answer:

B

Question 2

Which portal is the best data source to capture strategies, goals and capabilities?

Options:

A- The Application Navigator

B- Business Planning Portal

C- The Application Portfolio Management Portal

D- Assessment Indicator Portal

Answer:

B

Question 3

Question Type: MultipleChoice

What is the overall score range that a business application could have?

A- 1 through 100

B- 1 through 10

C- 1 through 10000

D- 1 through 1000

Answer:

B

Question 4

Question Type: MultipleChoice

What is the value of managing applications using ServiceNow?

Options:

A- Allows data collection and visualization without manual effort

B- Allows automation of retiring applications

C- Provides application owners insight to release counts

D- Provides top down strategic alignment in the PMO

Answer:

A

Question 5

When you approve a retire a Business Application request, which system property determines whether a project or a demand is created?

Options:

A- sn_apm.retireBusinessApplication

B- sn_apm.retireBusinessApplicationTaskType

C- sn_apm.businessApplication

D- sn_apm.retire

Answer:

C

Question 6

Question Type: **MultipleChoice**

Stephen discovers that his customer is looking to achieve Basic Rationalization including application scoring. What APM maturity level does this align to?

Options:

A- Level 2

B- Level 1

C- Level 3

D- Level 4

Answer:

B

Question 7

Question Type: **MultipleChoice**

What key components of ServiceNow does APM leverage? (Choose three.)

Options:

A- Discovery

B- Service Mapping

C- Service Catalog

D- Application Services

E- HR

Answer:

A, C, D

Question 8

Question Type: **MultipleChoice**

What is the guiding framework that a project team should use when designing the APM architecture?

Options:

A- Information Technology Infrastructure Library (ITIL)

B- Project Management Professional (PMP)

C- Common Services Data Model (CSDM)

D- Design Implementation Outcomes (DIO)

Answer:

C

Explanation:

ServiceNow's Common Services Data Model (CSDM) is the guiding framework that the project team should use to design APM architecture. CSDM introduces the 'Application Service' entity, which is a key connection point between business applications and other entities in ServiceNow platform.

Question 9

Which of the following fields represents the granular licensable version of the software and is used to calculate the technology risk?

Options:

A- Lifecyle Model

B- Ignore Technical Risk

C- Lifecycle Release

D- Lifecycle Full Version

Answer:

D

Question 10

When a business application request is approved, a record is created in the business application table. What is the state of the business application at this point?

Options:

A- Implementing

B- Retired

C- In Production

D- Pilot

Section: (none)

Explanation

Answer:

A

Question 11

Question Type: **MultipleChoice**

What relationship type is used to describe a relationship between a business capability and a business application?

A- Used: Used by

B- Depends on: Used by

C- Provides: Provided by

D- Runs on: Runs

Answer:

C