# Question 1

Which function returns a new instance of DateTime initialized with the specified values?

## Options:

**A-** MakeDateTime()

**B-** MakeDuration()

**C-** AddDuration()

**D-** ToDateTime()

## Answer:

D

# Question 2

Which variable's value indicates whether the flow is running in debug mode?

# Question 3

**Question Type:** **MultipleChoice**

Which of the following are valid options under the Data category for Inbound call flows? (Choose four.)

**Options:**

**A-** Call Data Action

**B-** Call Back

**C-** Set Flow Outcome

**D-** Collect Input

**E-** Data Table Lookup

**F-** Get Participant Data

## Answer:

A, C, D, E

# Question 4

**Question Type: MultipleChoice**

The interaction may not route properly if the default language skill is not selected.

## Options:

**A-** True

**B-** False

**Answer:**

A

# Question 5

**Question Type:** **MultipleChoice**

Select all the sections available to configure the global settings for a newly created flow. (Choose five.)

**Options:**

**A-** Actions

**B-** Data

**C-** Event Handling

**D-** Menus

**E-** Prompts

**F-** Dependencies

**G-** Supported Languages

**H-** Speech Recognition

## Answer:

A, B, C, F, G

# Question 6

**Question Type: MultipleChoice**

If the system exceeds the maximum number of actions run per-flow invocation, the flow enters error handling. Which action is used for default error handling in this state if alternative actions are not configured?

## Options:

**A-** Decision

**B-** Transfer to Flow

**C-** Disconnect

**D-** Jump to Menu

**Answer:**

C

# Question 7

**Question Type: MultipleChoice**

Which speech recognition feature is enabled by default for new Inbound call flows?

**Options:**

**A-** Enable speech recognition for the entire flow

**B-** Company Directory speech recognition

**C-** Complete match timeout

**D-** Incomplete match timeout

**Answer:**

B

# Question 8

When you delete a flow, it removes only the current version of the flow.

## Options:

**A-** True

**B-** False

## Answer:

A

# Question 9

What is the correct term for the setting that determines how long a caller can pause between entering digits in the IVR?

**A-** Timeout

**B-** Inter-Digit Timeout

**C-** No Entry Timeout

**D-** Menu Selection Timeout

## Answer:

B

# Question 10

**Question Type:** **MultipleChoice**

What is the minimum value for the number of times to repeat a menu?

## Options:

**A-** 1

**B-** 2

**C-** 5

**D-** 0

## Answer:

D

# Question 11

**Question Type: MultipleChoice**

What is the maximum value that can be set for the 'Minimum confidence level' in speech recognition?

## Options:

**A-** 25%

**B-** 50%

**C-** 100%

**D-** No Limit

**Answer:**

C