Question 1

Question Type: **MultipleChoice**

Which TWO of the following are BEST described as traditional escalation paths?

1. Functional

2. Hierarchical

3. Cyclical

4. Logical

Options:

A- 1 and 2

B- 2 and 3

C- 3 and 4

D- 1 and 4

Answer:

A

Question 2

The value of data-driven measurements can be MOST accurately explained by which of the following?

Options:

A- An analysis and understanding of data helps to ensure fact-based decision-making

B- The garnering of data will provide an the necessary facts to enable better decisions

C- Data mining enables an organization to determine the legitimacy of all metrics

D- Objectives can only be appropriately designed when based upon actual data

Answer:

A

Question 3

Which of the following BEST describes the engineering side of SRE?

Options:

A- Applying network and infrastructure development best practices for stable operations and good reliability

B- Applying network design and deploying best practices to achieve meeting operational performance targets

C- Applying infrastructure engineering principles to build and maintain the stable delivery of operational services

D- Applying software development best practices to solving operational problems and automating solutions

Answer:

D

Question 4

Question Type: **MultipleChoice**

Identify the missing word(s) in the following sentence.

Site reliability engineering is a_____approach to IT operations.

A- ....structural engineering....

B- ....security engineering....

C- ....software engineering....

D- ....simulation engineering....

Answer:

C

Question 5

Question Type: **MultipleChoice**

Which of the following features of Puppet Labs is described as the ability locate identify, and group cloud nodes?

Options:

A- Provisioning

B- Delivery

C- discovery

D- Insight

Answer:

C

Question 6

Question Type: MultipleChoice

Which of the following BEST defines the golden signal for errors?

Options:

A- The time it takes to service successful as well as failed requests

B- The rate of failed requests either explicitly implicitly, or by policy

C- The demand that is placed on your system by me volume of requests

D- The percent of capacity used by your system for current requests

Answer:

B

Question 7

Question Type: MultipleChoice

"Problem-solving with a group of people with different skillsets"

Which of the following concepts is BEST interred by the above statement?

Options:

A- Coordination

B- Collaboration

C- Communication

D- Cooperation

Question 8

Question Type: **MultipleChoice**

Which of the following BEST describes the relationship between service level objectives and service level indicators?

Options:

A- Service level indicators are the measurements for the service level objectives

B- Service level indicators are the performance targets for service level objectives

C- Service level objectives are the measurements foe the service level indicators

D- Service level objectives are the performance metrics for service level indicators

Answer:

A

Question 9

Which of the following is the BEST description of a customer reliability engineer (CRE)?

Options:

A- They take a software engineering approach to redesign all cloud services

B- They use deep engineering expertise to improve the cloud provider's services

C- They work with me cloud provider's SRE team to ship and build new features

D- They integrate with the customer's operations team to share responsibilities

Answer:

B