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Question 1

Question Type: MultipleChoice

Which of the following objects must be unique across all subscription contract items in SAP S/4HANA Service: SOM?

Options:

- A- Business partner
- B- Technical resource
- C- Product ID
- D- Contract account

Answer:

B

Question 2

Question Type: MultipleChoice

Which object is chosen during the invoicing process, based on the configured selection variant?

Options:

- A- Invoice unit
- B- Billing unit
- C- Billing document
- D- Invoice order

Answer:

C

Question 3

Question Type: MultipleChoice

You create a subscription order with one subscription bundle product. Which objects can be created as follow-up objects? Note: There are 2 correct answers to this question.

Options:

- A- Service order
- B- Only one subscription contract
- C- Multiple subscription contracts
- D- Sales order

Answer:

B, D

Question 4

Question Type: MultipleChoice

What does a charged item class define?

Options:

- A- The validity period of a charge

- B-** The output format for the downstream system
- C-** The frequency with which items are transferred downstream
- D-** The scope of a charge

Answer:

B

Question 5

Question Type: MultipleChoice

What characterizes "Dunning by Dunning Procedure" and "Dunning by Collection Strategy"?

Options:

- A-** Both "Dunning by Dunning Procedure" and "Dunning by Collection Strategy" are based on a rules engine which determines the next step.
- B-** "Dunning by Dunning Procedure" is based on number and sequence of dunning levels, while "Dunning by Collection Strategy" is based on a rules engine which determines the next step.
- C-** "Dunning by Dunning Procedure" is based on a rules engine which determines the next step, while "Dunning by Collection Strategy"

is based on number and sequence of dunning level.

D- Both "Dunning by Dunning Procedure" and "Dunning by Collection Strategy" are based on number and sequence of dunning levels.

Answer:

B

Question 6

Question Type: MultipleChoice

Which fields in the billable item attributes are grouped by default? Note: There are 3 correct answers to this question.

Options:

- A-** Billable item type
- B-** Business partner
- C-** Billing process
- D-** Billing subprocess
- E-** Contract account

Answer:

B, D, E

Question 7

Question Type: MultipleChoice

What do you do during the subscription order capturing process in SAP S/4HANA Service: SOM?

Options:

- A-** Configure rate plan and its services.
- B-** Monitor order status.
- C-** Advise customer on services being offered.
- D-** Update order and contract status.

Answer:

B

Question 8

Question Type: MultipleChoice

Which process triggers the creation of discount base items?

Options:

- A- Creation of a charged item
- B- Rating of a consumption item
- C- Billing of a billable item
- D- Creation of an invoicing document

Answer:

C

Question 9

Question Type: MultipleChoice

You want to change a product characteristic in a subscription contract. Which process should you use?

Options:

- A- Product Change
- B- Change Contract Account Assignment
- C- Change Technical Resources
- D- Configuration Change

Answer:

D

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