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## Question 1

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**Question Type:** MultipleChoice

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To reduce the people or operator introduced defects into a process it is best if a Belt can design and implement a means of \_\_\_\_\_ into the process.

**Options:**

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- A- Measurement automation
- B- Operator alertness
- C- Full Automation
- D- Constant supervision

**Answer:**

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C

## Question 2

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**Question Type:** MultipleChoice

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Systems and structures are the basis for allowing people to change their behaviors permanently and are accomplished through which of the following?

**Options:**

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- A- Documented performance objectives
- B- Defined procedures
- C- Accurate job descriptions
- D- Incentive compensation
- E- All of these answers are correct

**Answer:**

---

E

## Question 3

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**Question Type: MultipleChoice**

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The Control Plan is created following the finalization of the Measure Phase and can be closed when?

**Options:**

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- A- After the project costs have been recouped
- B- When the Champion says so
- C- Never, a Control Plan must stay in place
- D- At the fiscal yearend of the business

**Answer:**

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C

## Question 4

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**Question Type:** MultipleChoice

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A Monitoring Plan put into place at the conclusion of a project will provide for adequate systems with key metric readouts indicating out-of-spec conditions.

**Options:**

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A- True

B- False

**Answer:**

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A

## Question 5

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**Question Type: MultipleChoice**

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A Lean Principle that states the process of eliminating waste is a continual process requiring one to always be on the lookout for ways to reduce the seven elements of waste is known as \_\_\_\_\_ .

**Options:**

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A- Ishikawa

B- Kaizen

C- Kanban

D- Muda

**Answer:**

---

B

## Question 6

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**Question Type: MultipleChoice**

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As we begin to describe the things occurring with our process through a Process Map we begin to see some steps that are NVA which stands for \_\_\_\_\_.

**Options:**

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**A-** Non-value add

**B-** No violation allowed

**C-** Non-value actions

**D-** Next vehicle action

**Answer:**

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A

## Question 7

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**Question Type:** MultipleChoice

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An important factor in a viable \_\_\_\_\_ is to determine who, when and to what level various personnel must be trained to maintain the improvements made to a process.

### Options:

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- A- Control Plan
- B- FMEA
- C- Standard Operating Procedure
- D- Process Map

### Answer:

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C

## Question 8

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**Question Type:** MultipleChoice

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A Micro Process Map may map a process showing the entire activities of a department and can likely be broken into many Macro Process Maps showing numerous processes that comprise the activities of the department.

**Options:**

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A- True

B- False

**Answer:**

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B

## Question 9

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**Question Type: MultipleChoice**

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A Monitoring Plan put into place at the conclusion of a project will provide for adequate systems with key metric readouts indicating out-of-spec conditions.

**Options:**

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A- True

B- False

**Answer:**

---

A

## Question 10

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**Question Type: MultipleChoice**

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The purpose of \_\_\_\_\_ is to analyze data and present it in a way we can make informed decisions as to what is happening in our process.

**Options:**

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A- Data Sampling

B- Basic Statistics

C- Calculating Standard Deviation

D- Measurement System Analysis

**Answer:**

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B

## Question 11

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**Question Type:** MultipleChoice

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Upon completion of a project a Belt must complete the Documentation Plan then transfer responsibility for this to the

\_\_\_\_\_.

**Options:**

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**A-** Project Review Committee

**B-** Division Manager

**C-** Sales Team

**D-** Process Owner

**Answer:**

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D

## Question 12

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**Question Type:** MultipleChoice

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A tool we use to identify possible failures (defects) in our process and the impact they may have is the \_\_\_\_\_.

### Options:

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- A- Shewhart Analysis
- B- Juran Journey
- C- FMEA
- D- SIPOC

### Answer:

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C

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