Question 1

T current architecture has two systems one which is sales facing (internal) other is customer facing (website). Currently product catalog is maintained separately in both systems.

UT has introduced communication cloud. What approach should consultant recommend for maintaining their product catalog during their digital transformation.

Options:

A- Manage the product catalog internally using communication cloud and use cart API to expose the product catalog to website

B- Manage product catalog in communication cloud and periodically synchronize the web channels automatically

C- Manage the product catalog in enterprise product catalog and use digital commerce APIs to extract the product catalog to web channels.

D- Introduce new product catalog primary application that will synchronize both communication cloud and the web channels.

Answer:
C

Question 2

Orbit telecommunication has announced that their B2C mobile business is doing well and there will be high order increase next year well beyond anything they had planned.

What are the two preparatory steps that a consultant should take to ensure the stability in production?

Options:

A- Ensure Enterprise sales management (ESM) is employed to split the large order prior to submission to order management system

B- Ensure that customer have enough Async Apex Callouts and platform events available to cover the load

C- Ensure platform events mode is enabled

D- Ensure mule soft is employed for integration to reduce the consumption of salesforce resources

Answer:

B, C

Question 3

A consultant analyzing integrations to various fulfillment systems. While the consultant beliefs that process shall be automated, they have identified one particular complex integration that has a formatted payload that verify JSON Implemented for nonstandard error response to be returned to order management from the fulfillment system. How should the consultant solve this used case?

Options:

A- Use a dataRaptor to grab the JSON payload from Order Management to pass it to the fulfillment system directly.

B- Use Apex to be able to send the customized payload and interpret the response

C- Attach an Omniscript ta task and handle the integration manually

D- Recommend that this step to be handled manually by having the user navigation to the fulfillment system's native UI ....logic

Answer:

B

Question 4

Sonic telecommunication delivers B2C internet (broadband) and TV services to the customer and technician need to perform various task for the add product operations. At one point in the flow there is a manual task that required technician to complete the steps and to provide information back to order management system to identify the equipment ordered, which action should consultant take to support the manual task resolution?

Options:

A- Design and attach the omni scripts to the manual task to help technician with each step that are required to be completed manually

B- Use the integration procedure to manage the various task that technician need to undertake

C- Use data raptor to assist with integration and introduce several manual task into the flow.

D- Use call out to fully automate the flow so that no manual steps are required

Answer:

A

Question 5

Question Type: **MultipleChoice**

UC have completed migration into developer org. Now they are using partial copy sandbox. What are the two reason why consultant should recommend doing a full data load in full copy sandbox before production load?

Options:

A- To identify the risk of hitting governor limit with the production load

B- To identify the data error that was not surfaced during testing with subset of data

C- To identify the metadata related error not previously seen with a subset of data

D- To understand how long, the data load in production should take

Answer:

A, B

Question 6

Question Type: **MultipleChoice**

UC is a communication service provider using communication cloud. UC done migration by successfully loading full data set into a Full copy sandbox with no errors. UC have started loading data in production.

What two action a consultant shall recommend once the load is completed in production?

Options:

A- Analyze and resolve any errors that were encountered and perform additional data load for any failed records

B- Validate that the resulting volumes in production match expectation, and spot check record for individual corrosiveness

C- Inform the business that data migration is completed and errors resolved in development

D- Raise support case to retrieve a data load report to summarize the data load.

Answer:

A, B