Free Questions for SIAMF by certsinside

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Question 1

Question Type: MultipleChoice

In which stage of the SIAM roadmap should an organization start to create their business case for SIAM?

Options:

A- Discovery and Strategy

B- Implement

C- Plan and Build

D- Run and Improve

Answer:

A

Question 2

Question Type: MultipleChoice

What is an activity of the Discovery and Strategy Stage of the SIAM roadmap?

Options:

A- appoint the service integrator

B- produce the outline business case

C- ongoing organizational change management

D- operate governance structures

Answer:

B

Question 3

Question Type: **MultipleChoice**

Which set of common process considerations includes understanding how compliance and assurance will be managed?

Options:

A- complexity

B- data and information

C- ownership of the end-to-end process

D- toolset

Answer:

B

Question 4

Question Type: MultipleChoice

Which process records and manages service issues that are interrupting the availability of a service?

Options:

A- change management

B- incident management

C- problem management

D- request fulfillment

Answer:

B

Question 5

Question Type: MultipleChoice

What is an objective of the Run and Improve stage of the SIAM roadmap?

Options:

A- design processes

B- implement processes

C- manage processes

Answer:

C

Question 6

Question Type: MultipleChoice

In the SIAM structure that uses a lead supplier as the service integrator, who has the contractual relationship with the external service providers?

Options:

A- customer organization

B- lead supplier

C- prime vendor

D- service integrator

Answer:

A

Question 7

Question Type: MultipleChoice

A service provider wants to deploy a change that will affect the end-to-end service.

Who is responsible for confirming that the change has been evaluated for risk?

Options:

A- change management forum

B- integrated change advisory board

C- service owner

D- service provider

Answer:

B

Question 8

Question Type: MultipleChoice

Which process ensures that service performance meets agreed requirements?

Options:

A- change management

B- incident management

C- project management

D- service level management

Answer:

D

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