



Free Questions for 300-810 by certscare

Shared by Horton on 24-05-2024

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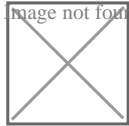
Check the Links on Last Page

Question 1

Question Type: MultipleChoice

Refer to the exhibit.

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Refer to the exhibit. A collaboration engineer is troubleshooting an alarm that indicates that there are duplicate user IDs. Which two actions resolve this issue? (Choose two.)

Options:

- A) Rename the user ID value for one user if different users on different clusters have the same user ID assigned
- B) Delete the user ID for the duplicate user ID
- C) Rename the directory URI value for one of the users to ensure that there is no duplication.
- D) Assign the duplicate user to the secondary Cisco IM and Presence node
- E) Unassign a user from one of the dusters when the same user is assigned to two different dusters

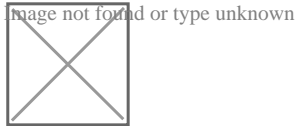
Answer:

A, C

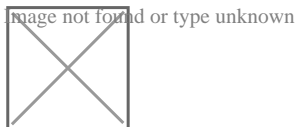
Question 2

Question Type: MultipleChoice

Refer to the exhibit.



Refer to the exhibit. An administrator troubleshoots push notifications, and Cisco TAC requests the trace files from the cluster. From which location should the files be collected?



Options:

A) Option A

B) Option B

C) Option C

D) Option D

Answer:

B

Question 3

Question Type: MultipleChoice

Refer to the exhibit.

Image not found or type unknown



Refer to the exhibit. A Cisco Jabber for windows users is reporting an issue with phone control. Which action will resolve this issue?

Options:

A) Change the privacy setting on the CSF device to 'Off'.

- B) Uncheck 'logged into hunt group' on the user's CSF device.
- C) Create a device profile for the phone.
- D) Add the standard CCM end users and standard CTI enabled permission groups for the user.

Answer:

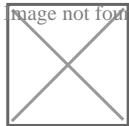
D

Question 4

Question Type: MultipleChoice

Refer to the exhibit.

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Refer to the exhibit. A collaboration engineer is troubleshooting Cisco Unity Express integrated with Cisco UCME. Internal users and external callers report that calls to the auto-attendant are answered, but that greeting is not being played. Which two actions must the engineer take to resolve the issue? (Choose two.)

Options:

- A) Change the trigger number.
- B) Change the welcome prompt setting.
- C) Rerecord AAWelcome.wav.
- D) Increase the number of sessions on the aa2 application.
- E) Change the language setting on the prompt.

Answer:

C, D

Question 5

Question Type: MultipleChoice

Refer to the exhibit.

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User A tries to log in to the Cisco Jabber client, the login works fine, but the user cannot see their self-presence or other users' presence in their contact list. The administrator checks the Cisco IM and Presence Server logs and sees an issue. What is the issue, and how does it get resolved?

Options:

- A) The user credentials are incorrect; ask the user to change the credentials.
- B) The user is duplicated in another Cisco IM and Presence cluster; unassign the user from the duplicate IM and Presence cluster.
- C) Presence has stopped working for the user; unassign and reassign the end-user to Cisco IM and Presence.
- D) The Cisco IM and Presence Server has CPU/memory issues; restart the IM and Presence Server.

Answer:

D

Question 6

Question Type: MultipleChoice

An administrator is setting up the Cisco Unified IM and Presence on-premises high availability feature and wants the Server Recovery Manager to initiate failover after 90 seconds. However, failover is happening after 60 seconds. How is this issue corrected?

Options:

- A) Change peer Heartbeat Timeout to 90 seconds.
- B) Change Keep Alive (Heartbeat) Interval to 90 seconds.
- C) Change critical service delay to 90 seconds.
- D) Change Keep Alive (Heartbeat) Timeout to 90 seconds.

Answer:

D

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/11_5_1/cup0_b_config-and-admin-guide-1151su5/cup0_b_imp-system-configuration-1151su5_chapter_0100.html

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