



Free Questions for 500-444 by vceexamstest

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Question 1

Question Type: MultipleChoice

What is an enterprise-focused Session Border Controller (SBC) providing voice and video connectivity from the enterprise IP network to service provider SIP trunks?

Options:

A- CUCM

B- CUBE

C- CVP

D- DNIS

Answer:

B

Explanation:

A Session Border Controller (SBC) is a networking device designed to secure and control voice and video traffic as it enters and leaves an enterprise IP network. An enterprise-focused SBC provides voice and video connectivity from the enterprise IP network to service

provider SIP trunks, ensuring that the calls are compliant with service provider requirements. CUBE (Cisco Unified Border Element) is an enterprise-focused SBC from Cisco that provides voice and video connectivity from the enterprise IP network to service provider SIP trunks. CUCM (Cisco Unified Communications Manager), CVP (Customer Voice Portal), and DNIS (Dialed Number Identification Service) are not enterprise-focused SBCs.

Question 2

Question Type: MultipleChoice

What are the Active and Configured CUIC Users for the 2K deployment model?

Options:

- A- 100/600
- B- 200/400
- C- 200/800
- D- 200/1200

Answer:

C

Explanation:

The active users are the number of users who are currently logged in and using the system, while the configured users are the maximum number of users that the system is licensed and configured to support. In a 2K deployment model, it means that the system can support up to 800 CUIC users and currently 200 users are actively using it. It's important to note that these numbers are approximate, as it would depend on the specific deployment and usage scenario.

Question 3

Question Type: MultipleChoice

What are two components of Cisco VOS? (Choose two.)

Options:

A- Finesse

B- CCE

C- CUIC

D- CVP

E- ECE

Answer:

B, D

Explanation:

Cisco VOS (Virtualized Operating System) is a cloud-based platform that enables service providers to deliver real-time voice, video, and data services to their customers. The two core components of Cisco VOS are Cisco CCE (Customer Care Environment) and Cisco CVP (Customer Voice Portal). CCE is a cloud-based contact center solution that provides organizations with the ability to manage customer interactions and deliver personalized experiences. CVP is a cloud-based voice portal that enables organizations to create automated customer service experiences. Finesse, CUIC, and ECE are not components of Cisco VOS.

Question 4

Question Type: MultipleChoice

Which core components are required for calls that originate from Cisco Unified Communications Manager to Cisco Unified CVP using Comprehensive mode when using microapps?

Options:

- A-** CUCM: CTI Route Port, SIP Trunk, ICM: CVP Type 2 VRU, CUBE. VXML Gateway
- B-** CUCM: CTI Route Point and SIP Trunk, ICM: CVP Type 2 VRU and Network VRU labels, VXML Gateway
- C-** CUCM: CTI Route Port and SIP Trunk, ICM: CVP Type 10 VRU and Network VRU labels, VXML Gateway
- D-** CUCM: CTI Route Point and SIP Trunk, ICM: CVP Type 10 VRU and Network VRU labels, VXML Gateway

Answer:

B

Explanation:

For calls that originate from Cisco Unified Communications Manager (CUCM) to Cisco Unified CVP using Comprehensive mode when using microapps, core components that are required include a CUCM CTI Route Point and SIP Trunk, an ICM CVP Type 2 VRU, Network VRU labels, and a VXML Gateway. CVP Type 10 VRUs are not required for such calls.

Question 5

Question Type: MultipleChoice

To which Cisco Unified Communications Manager configuration object should the call be transferred to maintain end-to-end reporting context when an agent transfers a call to another ICM Skill Group?

Options:

- A- CTI route point
- B- Agent IP phone
- C- Route pattern
- D- Translation pattern

Answer:

A

Explanation:

A CTI route point is a configuration object in Cisco Unified Communications Manager (CUCM) that enables end-to-end reporting and tracking of call transfers. When an agent transfers a call to another ICM Skill Group, it should be transferred to a CTI route point in order to maintain the end-to-end reporting context. Route patterns and translation patterns are used to route calls in CUCM, while an agent IP

phone is the physical device used by an agent to access the ICM Skill Group.

Question 6

Question Type: MultipleChoice

What are two specifications for UC on UCS Tested Reference Configuration (TRC)? (Choose two.)

Options:

- A- defined as Configuration Based
- B- VMware vSphere is optional
- C- VMware vCenter is required
- D- defined as Rule Based
- E- VMware vSphere is required

Answer:

A, D

Explanation:

The UCS Tested Reference Configuration (TRC) is a validated server configuration for running Unified Computing System (UCS) in a data center environment. It is defined as either Configuration Based or Rule Based, depending on the specific use case. Configuration Based defines the server configuration based on specific performance characteristics, while Rule Based defines the server configuration based on specific usage. VMware vCenter is required for either Configuration Based or Rule Based, while VMware vSphere is optional.

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