



Free Questions for 220-1102 by vceexamstest

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Question 1

Question Type: MultipleChoice

Ann, a CEO, has purchased a new consumer-class tablet for personal use, but she is unable to connect it to the company's wireless network. All the corporate laptops are connecting without issue. She has asked you to assist with getting the device online.

INSTRUCTIONS

Review the network diagrams and device configurations to determine the cause of the problem and resolve any discovered issues.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

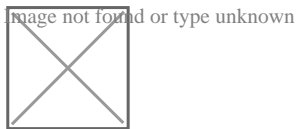
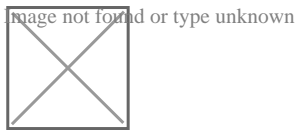
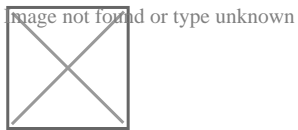
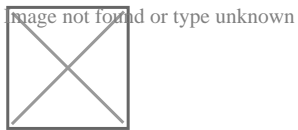


Image not found or type unknown



Image not found or type unknown



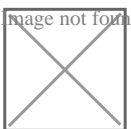
Image not found or type unknown



Image not found or type unknown



Image not found or type unknown



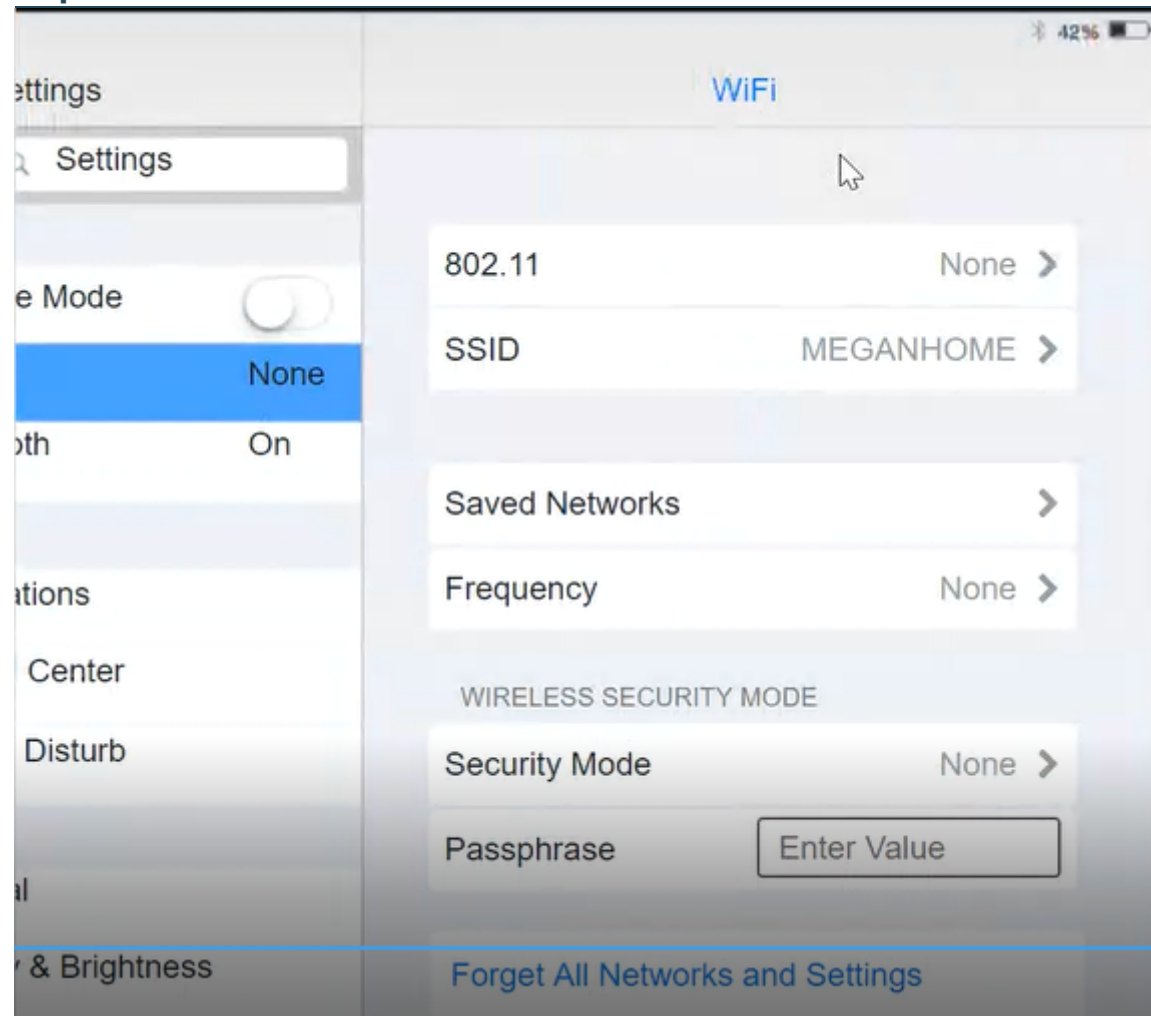
Options:

A) See the Explanation below

Answer:

A

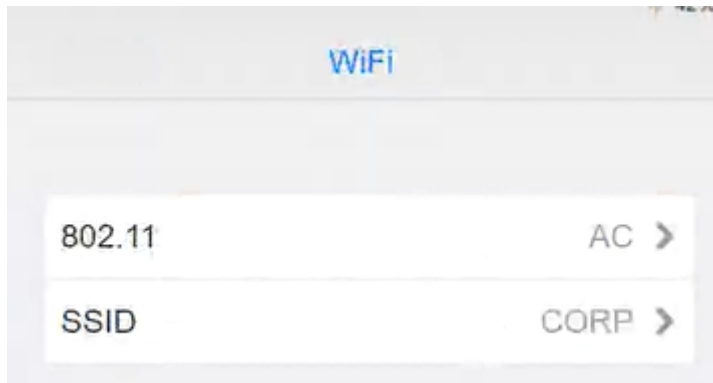
Explanation:



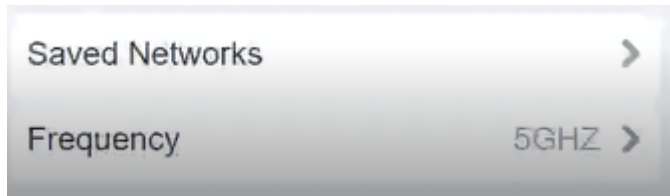
Click on 802.11 and Select ac



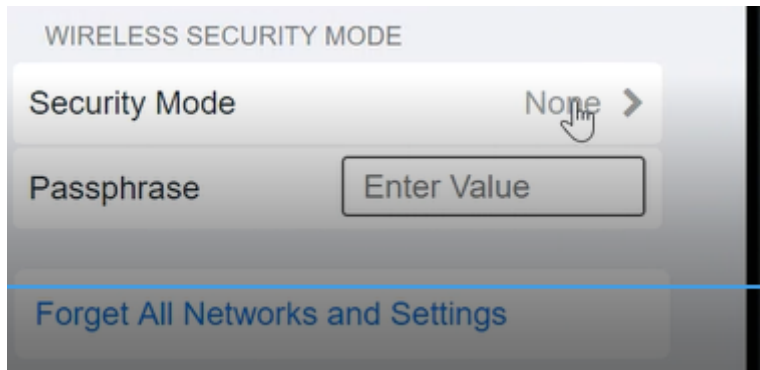
Click on SSID and select CORP



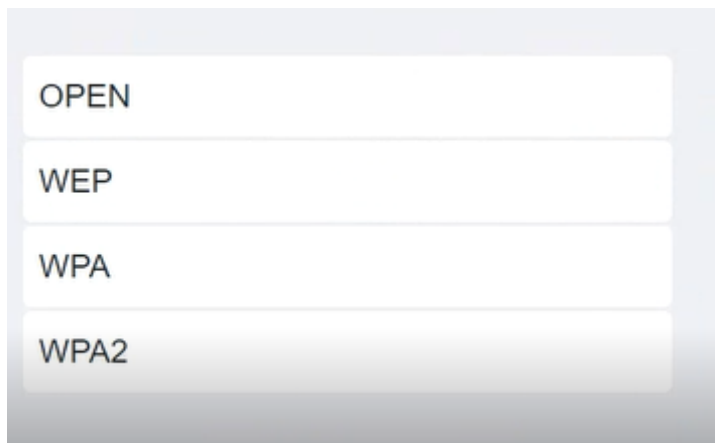
Click on Frequency and select 5GHz



At Wireless Security Mode, Click on Security Mode



Select the WPA2



Ann needs to connect to the BYOD SSID, using 2.4GHZ. The selected security method chose should be WPA PSK, and the password should be set to TotallySecret.



Question 2

Question Type: MultipleChoice

A user reports that after a recent software deployment to upgrade applications, the user can no longer use the Testing program.

However, other employees can successfully use the Testing program.

INSTRUCTIONS

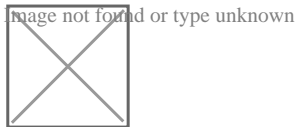
Review the information in each tab to verify the results of the deployment and resolve any issues discovered by selecting the:

Index number of the Event Viewer issue

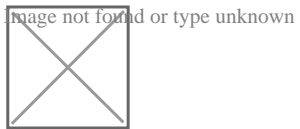
First command to resolve the issue

Second command to resolve the issue

BSOD



Commands:



Event Viewer:

Image not found or type unknown



System Error:

Image not found or type unknown



Image not found or type unknown



Image not found or type unknown



Options:

A) see the answer below in explanation

Answer:

A

Explanation:

Event Viewer Issue

2187

1st CLI Resolution

```
copy "C:\Program Files\Testing\msvcp100.dll" "\\User-PC02\C$\Windows\System32" /v /y
```

The user is experiencing a system error that prevents them from using the Testing program. The error message indicates that the file MSVCP100.dll is missing from the computer. This file is part of the Microsoft Visual C++ 2010 Redistributable Package, which is required by some applications to run properly. The error may have occurred due to a corrupted or incomplete software deployment.

To resolve this issue, the user needs to restore the missing file and register it in the system. One possible way to do this is to copy the file from another computer that has the Testing program installed and working, and then use the regsvr32 command to register it. The steps are as follows:

On another computer (User-PC02) that has the Testing program installed and working, locate the file MSVCP100.dll in the folder C:\Program Files\Testing.

Share the folder C:\Windows\System32 on User-PC02 by right-clicking on it, selecting Properties, then Sharing, then Advanced Sharing, then checking Share this folder, then clicking OK.

On the user's computer (User-PC01), open a command prompt as an administrator by clicking Start, typing cmd, right-clicking on Command Prompt, and selecting Run as administrator.

In the command prompt, type the following command to copy the file MSVCP100.dll from User-PC02 to User-PC01: copy 'C:\Program Files\Testing\msvcp100.dll' '\\User-PC02\C\$\Windows\System32'

After the file is copied, type the following command to register it in the system:regsvr32 msvcp100.dll

Restart the user's computer and try to run the Testing program again.

Therefore, based on the instructions given by the user, the correct answers are:

Select Event Viewer Issue:2187

Select First Command:copy 'C:\Program Files\Testing\msvcp100.dll' '\\User-PC02\C\$\Windows\System32'

Select Second Command:regsvr32 msvcp100.dll

Question 3

Question Type: MultipleChoice

As a corporate technician, you are asked to evaluate several suspect email messages on

a client's computer. Corporate policy requires he following:

- . All phishing attempts must be reported.
- . Future spam emails to users must be prevented.

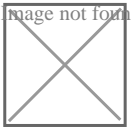
INSTRUCTIONS

Review each email and perform the

following within the email:

- . Classify the emails
- . Identify suspicious items, if applicable, in each email
- . Select the appropriate resolution

image not found or type unknown



Options:

A) Report email to Information Security. The user should not click on the link, reply to the email, or provide any personal or account information. The user should forward the email to the Information Security team or use a professional email form to report the phishing attempt. The user should also delete the email from their inbox and trash folder.

The suspicious items to select are:

- b) From address
- d) Hyperlinks

These items indicate that the email is not from a legitimate source and that the link is potentially malicious. The other items are not suspicious in this case, as the to address is the user's own email and there are no attachments.

Inbox

Account Locked

Dear User, We have detected unusual activity com...

From: ithelpdesk@comptia.co

Subject: Account Locked

To: joe@comptia.org

Share Your Feedback

It only takes 4 minutes of your time! In partnersh...

Employee Orientation

Dear Joe, Welcome to CompTIA!
We are excited...

Security Update

We need to install an urgent patch to your Windows...

Interview

Good afternoon Joe, I just wanted to thank you for

Dear User,

We have detected unusual activity coming from your corporate account joe@comptia.org. To protect your account, please click [HERE](#) to change your password.

Regards,

CompTIA IT Help Desk



Email

Classific

Phishing

Suspicio

To add

From a

Attach

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Resoluti

Report

Perform

Unsub

Open

Classification: b) Spam

This email is a spam email, as it is an unsolicited and unwanted message that tries to persuade the user to participate in a survey and claim a reward. Some suspicious items in this email are:

The email offers a free wireless headphone as an incentive, which is too good to be true.

The email does not provide any details about the survey company, such as its name, address, or contact information.

The email contains an external survey link, which may lead to a malicious or fraudulent website.

The email does not have an unsubscribe option, which is required by law for commercial emails.

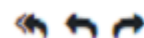
The appropriate resolution for this email is C. Unsubscribe. The user should look for an unsubscribe link or button at the bottom of the email and follow the instructions to opt out of receiving future emails from the sender. The user should also mark the email as spam or junk in their email client, which will help filter out similar emails in the future. The user should not click on the survey link, reply to the email, or provide any personal or financial information.

From: survey@researchco.net

Subject: Share Your Feedback And Get Free Wireless Headphones!

To: joe@comptia.org

Signed By: survey@researchco.net



External Email

It only takes 4 minutes of your time!

In partnership with Research & Co. we are conducting a survey regarding your cellular service. As an expert in your field, we'd love to get your feedback!

This quick survey will only take a few minutes of your time, and as a token of our appreciation for sharing your insight, you will receive a pair of wireless headphones.

Take the Survey [here!](#)

[Manage Email Preferences](#)

Email Classification Menu

Classification

Spam

Resolution

- Report email to Information Security
- Perform no additional actions
- Unsubscribe
- Open attachment


Classification: c) Legitimate

This email is a legitimate email, as it is from a trusted source and has a valid purpose. There are no suspicious items in this email, as the from address, the to address, the attachment, and the email body are all consistent and relevant. The appropriate resolution for this email is B. Perform no additional actions. The user can open the attachment and review the orientation material as instructed. The user does not need to report, unsubscribe, or delete this email.

From: Human Resources <hr@comptia.org>

Subject: Employee Orientation

To: joe@comptia.org

 Employee_Reference_Guide.PDF

Email Classification Menu

Classification

Legitimate

Resolution

- Report email to Information Security
- Perform no additional actions
- Unsubscribe
- Open attachment

Dear Joe,

Welcome to CompTIA!

We are excited that you are here, and we know you will be a valuable asset to the company.

Please review the attached orientation material to get started with the onboarding experience.

Regards,
CompTIA Human Resources

Classification: a) Phishing

This email is a phishing attempt, as it tries to deceive the user into downloading and running a malicious attachment that could compromise their system or data. Some suspicious items in this email are:

The email has a generic greeting and does not address the user by name or username.

The email has an urgent tone and claims that a security patch needs to be installed immediately.

The email has an attachment named "patch1.exe", which is an executable file that could contain malware or ransomware.


The email does not match the official format or domain of CompTIA Information Security.

The appropriate resolution for this email is A. Report email to Information Security. The user should not open the attachment, reply to the email, or provide any personal or account information. The user should forward the email to the Information Security team or use a professional email form to report the phishing attempt. The user should also delete the email from their inbox and trash folder.

From: CompTIA Information Security <infosec@comptiaa.org>

Subject: Security Update

To: joe@comptia.org

 patch1.exe

Email Classification Menu

Classification

Phishing

Suspicious items

- To address
- From address
- Attachments
- Hyperlinks

Resolution

- Report email to Information Security
- Perform no additional actions
- Unsubscribe
- Open attachment

We need to install an urgent patch to your Windows Operating System. Please download and run the included attachment to install the security patch as soon as possible!

Regards,
CompTIA Information Security
infosec@comptia.org

Inbox

Account Locked

Dear User, We have detected unusual activity com...

Share Your Feedback

It only takes 4 minutes of your time! In partnersh...

Employee Orientation

Dear Joe, Welcome to CompTIA!
We are excited...

Security Update

We need to install an urgent patch to your Windows...


Interview

Good afternoon Joe, I just wanted to thank you for

From: Human Resources <hr@comptia.org>

Subject: Employee Orientation

To: joe@comptia.org

 Employee_Reference_Guide.PDF



Dear Joe,

Welcome to CompTIA!

We are excited that you are here, and we know you will be a valuable asset to the company.

Please review the attached orientation material to get started with the onboarding experience.

Regards,

CompTIA Human Resources

Email C

Classifica

Legitimat

Resolutio

Report

Perform

Unsubs

Open a

Classification: c) Legitimate

This email is a legitimate email, as it is from a trusted source and has a valid purpose. There are no suspicious items in this email, as the from address, the to address, and the email body are all consistent and relevant. The appropriate resolution for this email is B. Perform no additional actions. The user can reply to the email and thank the sender for the interview opportunity. The user does not need to report, unsubscribe, or delete this email.

From: Alex <alex@gmail.com>

Subject: Interview

To: joe@comptia.org

Email Classification Menu

Classification

Legitimate

Resolution

- Report email to Information Security
- Perform no additional actions
- Unsubscribe
- Open attachment

Good afternoon Joe,

I just wanted to thank you for your time during my interview last week. It was exciting to hear about the position and possible opportunity at CompTIA. Please don't hesitate to reach out to me with any questions or concerns you may have about me or my qualifications. Regardless of the outcome, it was a pleasure speaking with you, and I hope to have the opportunity to work with you in the future.

Regards,
Alex

A) See the Full solution in Explanation below

Answer:

A, A

Explanation:

Classification: a) Phishing

This email is a phishing attempt, as it tries to trick the user into clicking on a malicious link that could compromise their account or personal information. Some suspicious items in this email are:

The email has a generic greeting and does not address the user by name.

The email has spelling errors, such as "unusal" and "Locaked".

The email uses a sense of urgency and fear to pressure the user into clicking on the link.

The email does not match the official format or domain of the IT Help Desk at CompTIA.

The email has two black bat icons, which are not related to CompTIA or IT support.

The appropriate resolution for this email is

Question 4

Question Type: MultipleChoice

Multiple users are reporting audio issues as well as performance issues after downloading unauthorized software. You have been dispatched to identify and resolve any issues on the network using best practice procedures.

INSTRUCTIONS

Quarantine and configure the appropriate device(s) so that the users' audio issues are resolved using best practice procedures.

Multiple devices may be selected for quarantine.

Click on a host or server to configure services.

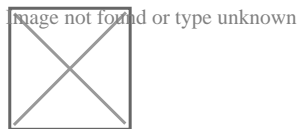
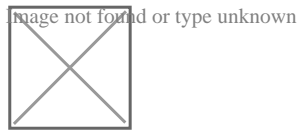
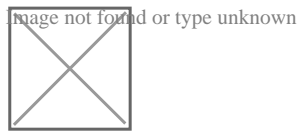


Image not found or type unknown



Image not found or type unknown



Image not found or type unknown



Options:

A) See the Explanation for the solution

Answer:

A

Explanation:

Host 2 and Media Server put them to Quarantine.

Question 5

Question Type: MultipleChoice

A user reports that after a recent software deployment to upgrade applications, the user can no longer use the Testing program.

However, other employees can successfully use the Testing program.

INSTRUCTIONS

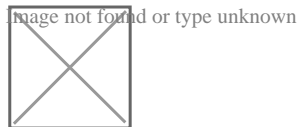
Review the information in each tab to verify the results of the deployment and resolve any issues discovered by selecting the:

Index number of the Event Viewer issue

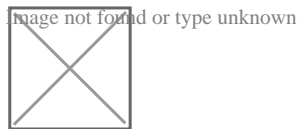
First command to resolve the issue

Second command to resolve the issue

BSOD



Commands:



Event Viewer:

Image not found or type unknown



System Error:

Image not found or type unknown



Image not found or type unknown



Image not found or type unknown



Options:

A) see the answer below in explanation

Answer:

A

Explanation:

Event Viewer Issue

2187

1st CLI Resolution

```
copy "C:\Program Files\Testing\msvcp100.dll" "\\User-PC02\C$\Windows\System32" /v /y
```

The user is experiencing a system error that prevents them from using the Testing program. The error message indicates that the file MSVCP100.dll is missing from the computer. This file is part of the Microsoft Visual C++ 2010 Redistributable Package, which is required by some applications to run properly. The error may have occurred due to a corrupted or incomplete software deployment.

To resolve this issue, the user needs to restore the missing file and register it in the system. One possible way to do this is to copy the file from another computer that has the Testing program installed and working, and then use the regsvr32 command to register it. The steps are as follows:

On another computer (User-PC02) that has the Testing program installed and working, locate the file MSVCP100.dll in the folder C:\Program Files\Testing.

Share the folder C:\Windows\System32 on User-PC02 by right-clicking on it, selecting Properties, then Sharing, then Advanced Sharing, then checking Share this folder, then clicking OK.

On the user's computer (User-PC01), open a command prompt as an administrator by clicking Start, typing cmd, right-clicking on Command Prompt, and selecting Run as administrator.

In the command prompt, type the following command to copy the file MSVCP100.dll from User-PC02 to User-PC01:copy 'C:\Program Files\Testing\msvc100.dll' '\\User-PC02\C\$\Windows\System32'

After the file is copied, type the following command to register it in the system:regsvr32 msvc100.dll

Restart the user's computer and try to run the Testing program again.

Therefore, based on the instructions given by the user, the correct answers are:

Select Event Viewer Issue:2187

Select First Command:copy 'C:\Program Files\Testing\msvc100.dll' '\\User-PC02\C\$\Windows\System32'

Select Second Command:regsvr32 msvc100.dll

Question 6

Question Type: MultipleChoice

As a corporate technician, you are asked to evaluate several suspect email messages on

a client's computer. Corporate policy requires he following:

. All phishing attempts must be reported.

. Future spam emails to users must be prevented.

INSTRUCTIONS

Review each email and perform the

following within the email:

- . Classify the emails
- . Identify suspicious items, if applicable, in each email
- . Select the appropriate resolution

Image not found or type unknown



Options:

A) Report email to Information Security. The user should not click on the link, reply to the email, or provide any personal or account information. The user should forward the email to the Information Security team or use a professional email form to report the phishing attempt. The user should also delete the email from their inbox and trash folder.

The suspicious items to select are:

- b) From address
- d) Hyperlinks

These items indicate that the email is not from a legitimate source and that the link is potentially malicious. The other items are not

suspicious in this case, as the to address is the user's own email and there are no attachments.

Inbox

Account Locked

Dear User, We have detected unusual activity com...

From: ithelpdesk@comptia.co

Subject: Account Locked

To: joe@comptia.org

Share Your Feedback

It only takes 4 minutes of your time! In partnersh...

Employee Orientation

Dear Joe, Welcome to CompTIA!
We are excited...

Security Update

We need to install an urgent patch to your Windows...

Interview

Good afternoon Joe, I just wanted to thank you for

Dear User,

We have detected unusual activity coming from your corporate account joe@comptia.org. To protect your account, please click [HERE](#) to change your password.

Regards,

CompTIA IT Help Desk



Email

Classific

Phishing

Suspicio

To add

From a

Attach

Hyper

Resoluti

Report

Perform

Unsub

Open

Classification: b) Spam

This email is a spam email, as it is an unsolicited and unwanted message that tries to persuade the user to participate in a survey and claim a reward. Some suspicious items in this email are:

The email offers a free wireless headphone as an incentive, which is too good to be true.

The email does not provide any details about the survey company, such as its name, address, or contact information.

The email contains an external survey link, which may lead to a malicious or fraudulent website.

The email does not have an unsubscribe option, which is required by law for commercial emails.

The appropriate resolution for this email is C. Unsubscribe. The user should look for an unsubscribe link or button at the bottom of the email and follow the instructions to opt out of receiving future emails from the sender. The user should also mark the email as spam or junk in their email client, which will help filter out similar emails in the future. The user should not click on the survey link, reply to the email, or provide any personal or financial information.

From: survey@researchco.net

Subject: Share Your Feedback And Get Free Wireless Headphones!

To: joe@comptia.org

Signed By: survey@researchco.net



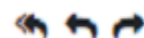
Email Classification Menu

Classification

Spam

Resolution

- Report email to Information Security
- Perform no additional actions
- Unsubscribe
- Open attachment



External Email

It only takes 4 minutes of your time!

In partnership with Research & Co. we are conducting a survey regarding your cellular service. As an expert in your field, we'd love to get your feedback!

This quick survey will only take a few minutes of your time, and as a token of our appreciation for sharing your insight, you will receive a pair of wireless headphones.

Take the Survey [here!](#)

[Manage Email Preferences](#)


Classification: c) Legitimate

This email is a legitimate email, as it is from a trusted source and has a valid purpose. There are no suspicious items in this email, as the from address, the to address, the attachment, and the email body are all consistent and relevant. The appropriate resolution for this email is B. Perform no additional actions. The user can open the attachment and review the orientation material as instructed. The user does not need to report, unsubscribe, or delete this email.

From: Human Resources <hr@comptia.org>

Subject: Employee Orientation

To: joe@comptia.org

 Employee_Reference_Guide.PDF

Email Classification Menu

Classification

Legitimate

Resolution

- Report email to Information Security
- Perform no additional actions
- Unsubscribe
- Open attachment

Dear Joe,

Welcome to CompTIA!

We are excited that you are here, and we know you will be a valuable asset to the company.

Please review the attached orientation material to get started with the onboarding experience.

Regards,
CompTIA Human Resources

Classification: a) Phishing

This email is a phishing attempt, as it tries to deceive the user into downloading and running a malicious attachment that could compromise their system or data. Some suspicious items in this email are:

The email has a generic greeting and does not address the user by name or username.

The email has an urgent tone and claims that a security patch needs to be installed immediately.

The email has an attachment named "patch1.exe", which is an executable file that could contain malware or ransomware.


The email does not match the official format or domain of CompTIA Information Security.

The appropriate resolution for this email is A. Report email to Information Security. The user should not open the attachment, reply to the email, or provide any personal or account information. The user should forward the email to the Information Security team or use a professional email form to report the phishing attempt. The user should also delete the email from their inbox and trash folder.

From: CompTIA Information Security <infosec@comptiaa.org>

Subject: Security Update

To: joe@comptia.org

 patch1.exe

Email Classification Menu

Classification

Phishing

Suspicious items

- To address
- From address
- Attachments
- Hyperlinks

Resolution

- Report email to Information Security
- Perform no additional actions
- Unsubscribe
- Open attachment

We need to install an urgent patch to your Windows Operating System. Please download and run the included attachment to install the security patch as soon as possible!

Regards,
CompTIA Information Security
infosec@comptia.org

Inbox

Account Locked

Dear User, We have detected unusual activity com...

Share Your Feedback

It only takes 4 minutes of your time! In partnersh...

Employee Orientation

Dear Joe, Welcome to CompTIA!
We are excited...

Security Update

We need to install an urgent patch to your Windows...


Interview

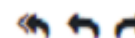
Good afternoon Joe, I just wanted to thank you for

From: Human Resources <hr@comptia.org>

Subject: Employee Orientation

To: joe@comptia.org

 Employee_Reference_Guide.PDF



Dear Joe,

Welcome to CompTIA!

We are excited that you are here, and we know you will be a valuable asset to the company.

Please review the attached orientation material to get started with the onboarding experience.

Regards,

CompTIA Human Resources

Email C

Classifica

Legitimat

Resolutio

Report

Perform

Unsubs

Open a

Classification: c) Legitimate

This email is a legitimate email, as it is from a trusted source and has a valid purpose. There are no suspicious items in this email, as the from address, the to address, and the email body are all consistent and relevant. The appropriate resolution for this email is B. Perform no additional actions. The user can reply to the email and thank the sender for the interview opportunity. The user does not need to report, unsubscribe, or delete this email.

From: Alex <alex@gmail.com>

Subject: Interview

To: joe@comptia.org

Email Classification Menu

Classification

Legitimate

Resolution

- Report email to Information Security
- Perform no additional actions
- Unsubscribe
- Open attachment

Good afternoon Joe,

I just wanted to thank you for your time during my interview last week. It was exciting to hear about the position and possible opportunity at CompTIA. Please don't hesitate to reach out to me with any questions or concerns you may have about me or my qualifications. Regardless of the outcome, it was a pleasure speaking with you, and I hope to have the opportunity to work with you in the future.

Regards,
Alex

A) See the Full solution in Explanation below

Answer:

A, A

Explanation:

Classification: a) Phishing

This email is a phishing attempt, as it tries to trick the user into clicking on a malicious link that could compromise their account or personal information. Some suspicious items in this email are:

The email has a generic greeting and does not address the user by name.

The email has spelling errors, such as "unusal" and "Locaked".

The email uses a sense of urgency and fear to pressure the user into clicking on the link.

The email does not match the official format or domain of the IT Help Desk at CompTIA.

The email has two black bat icons, which are not related to CompTIA or IT support.

The appropriate resolution for this email is

Question 7

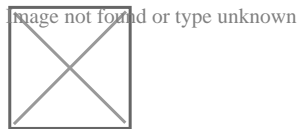
Question Type: Hotspot

Ann, a CEO, has purchased a new consumer-class tablet for personal use, but she is unable to connect it to the company's wireless network. All the corporate laptops are connecting without issue. She has asked you to assist with getting the device online.

INSTRUCTIONS

Review the network diagrams and device configurations to determine the cause of the problem and resolve any discovered issues.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



Click on 802.11 and Select ac

Click on SSID and select CORP

Click on Frequency and select 5GHz

At Wireless Security Mode, Click on Security Mode

Select the WPA2

Ann needs to connect to the BYOD SSID, using 2.4GHZ. The selected security method chose should be WPA PSK, and the password should be set to TotallySecret.

Answer:

Question 8

Question Type: MultipleChoice

Which of the following security methods supports the majority of current WI-FI---capable devices Without sacrificing security?

Options:

- A) WPA3
- B) MAC filtering
- C) RADIUS
- D) TACACS+

Answer:

A

Question 9

Question Type: MultipleChoice

A technician needs to format a USB drive to transfer 20GB of data from a Linux computer to a Windows computer. Which of the following filesystems will the technician MOST likely use?

Options:

- A) FAT32
- B) ext4

C) NTFS

D) exFAT

Answer:

C

Explanation:

Since Windows systems support FAT32 and NTFS 'out of the box' and Linux supports a whole range of them including FAT32 and NTFS, it is highly recommended to format the partition or disk you want to share in either FAT32 or NTFS, but since FAT32 has a file size limit of 4.2 GB, if you happen to work with huge files, then it is better you use NTFS

Question 10

Question Type: MultipleChoice

A user is attempting to browse the internet using Internet Explorer. When trying to load a familiar web page, the user is unexpectedly redirected to an unfamiliar website. Which of the following would MOST likely solve the issue? (Choose Correct Answer and provide from CompTia A+ Core2 Study guide or manual from CompTia.org)

Options:

- A) Updating the operating system
- B) Changing proxy settings
- C) Reinstalling the browser
- D) Enabling port forwarding

Answer:

C

Explanation:

A technician is tasked with configuring a computer for a visually impaired user. Which of the following utilities should the technician use?

1. Device Manager
2. System
3. Ease of Access Center
4. Programs and Features

The Ease of Access Center is a built-in utility in Windows that provides tools and options for making a computer easier to use for individuals with disabilities, including the visually impaired. In the Ease of Access Center, the technician can turn on options like high contrast display, screen magnification, and screen reader software to help the user better interact with the computer.

Question 11

Question Type: MultipleChoice

A change advisory board authorized a setting change so a technician is permitted to Implement the change. The technician successfully implemented the change. Which of the following should be done next?

Document the date and time of change

Document the purpose of the change.

Document the risk level.

Document the findings of the sandbox test,

Options:

A) Document the date and time of change. After implementing a change, the technician should document the date and time of change in the change log or record. This helps to track the change history, monitor the change performance, and identify any issues or incidents related to the change. Documenting the date and time of change is also a good practice for auditing and compliance purposes.

Documenting the purpose of the change (B) and the risk level are steps that should be done before implementing the change, not after. These are important information that help to justify, prioritize, and plan the change. The purpose of the change should explain why the

change is needed and what benefits it will bring to the organization. The risk level should assess the potential impact and probability of the change causing any problems or disruptions to the business.

Documenting the findings of the sandbox test (D) is also a step that should be done before implementing the change, not after. A sandbox test is a way of testing the change in an isolated environment that mimics the production environment. This helps to verify that the change works as expected and does not cause any errors or conflicts with other systems or processes. The findings of the sandbox test should be documented and reviewed by the change advisory board (CAB) before approving the change for implementation.

Answer:

A

Explanation:

The correct answer is

[What is a Change Advisory Board? \(Overview, Roles, and Responsibilities\)](#)

[Best Practices in Change Management](#)

[10 Top change management best practices](#)

Question 12

Question Type: MultipleChoice

Ann, a CEO, has purchased a new consumer-class tablet for personal use, but she is unable to connect it to the company's wireless network. All the corporate laptops are connecting without issue. She has asked you to assist with getting the device online.

INSTRUCTIONS

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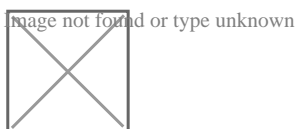
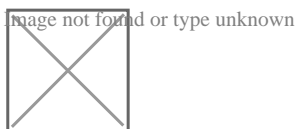
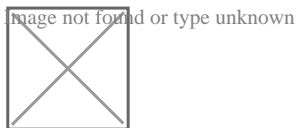
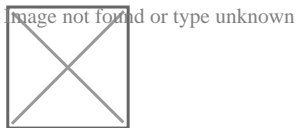
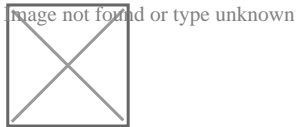


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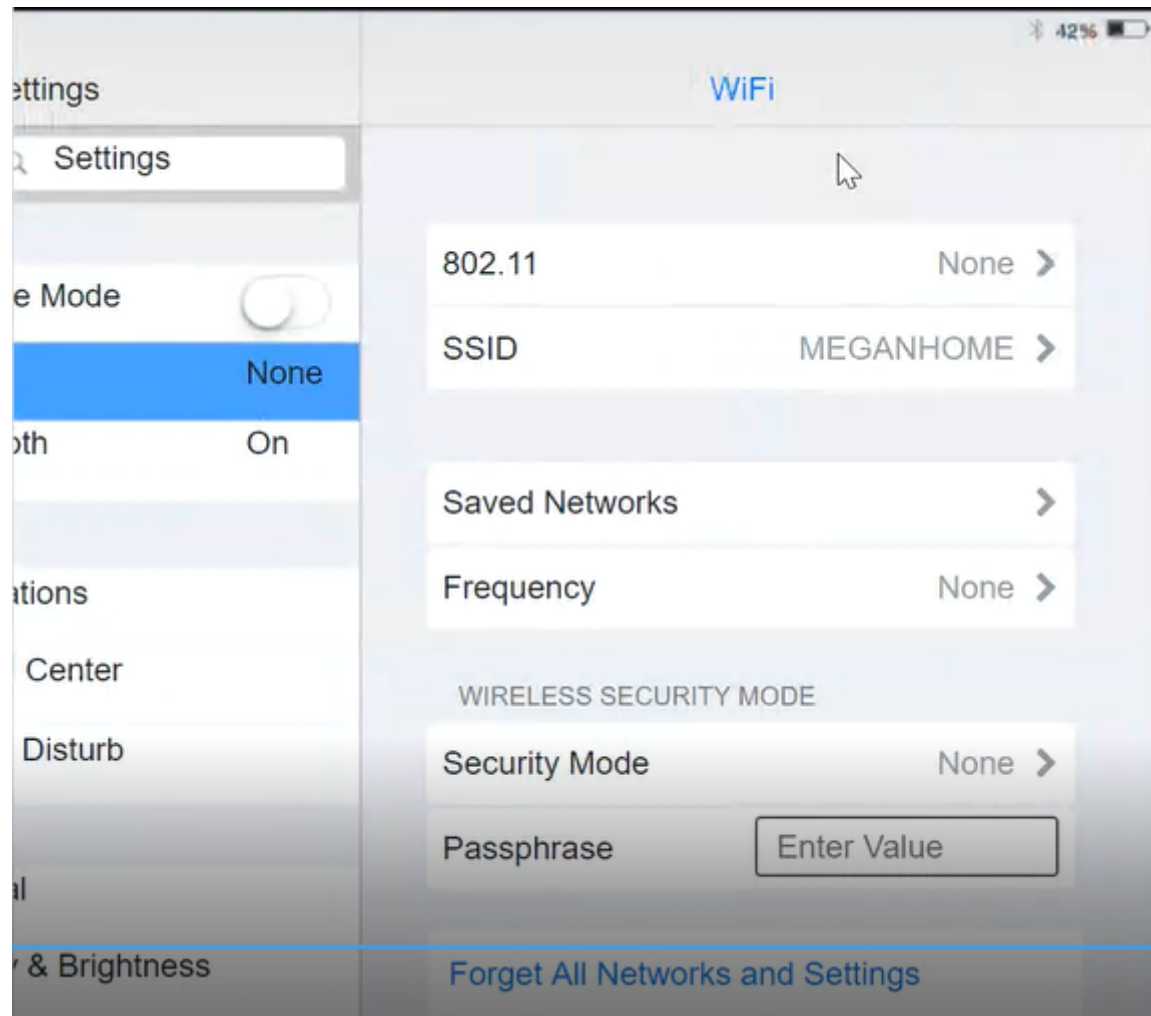
Options:

A) See the Explanation below

Answer:

A

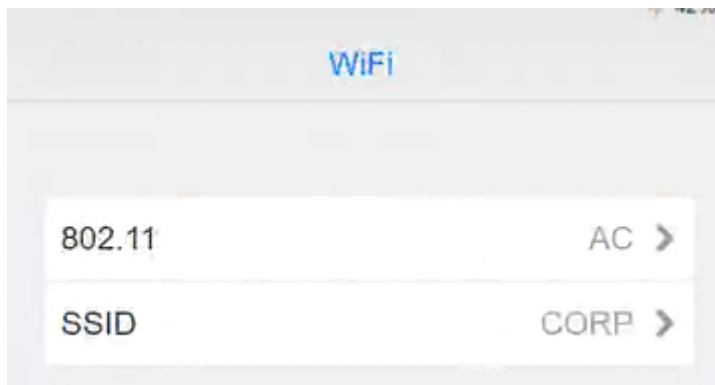
Explanation:



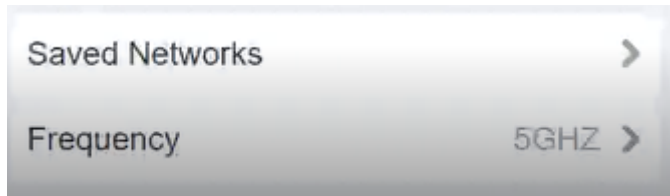
Click on 802.11 and Select ac



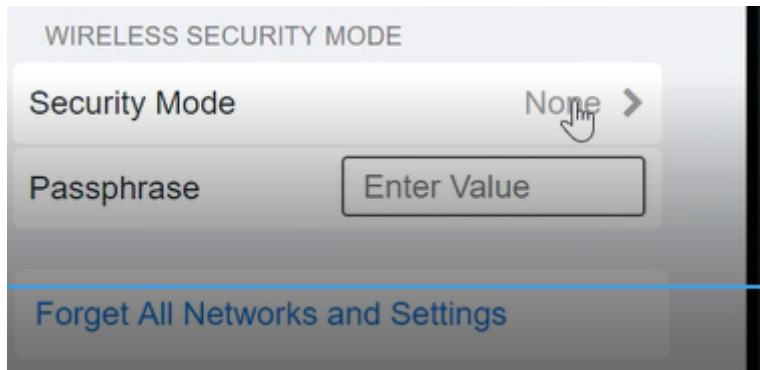
Click on SSID and select CORP



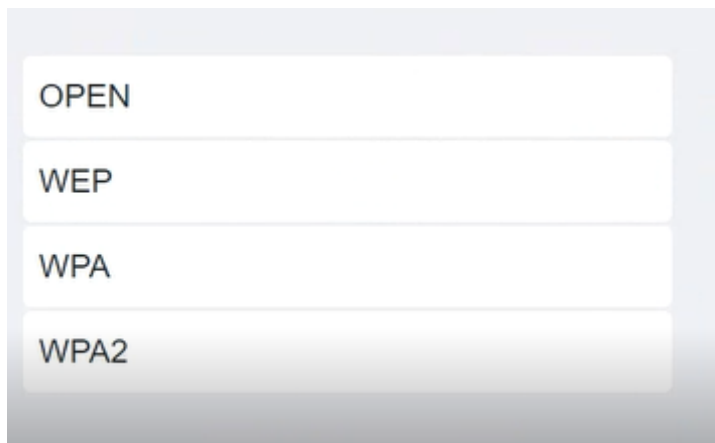
Click on Frequency and select 5GHz



At Wireless Security Mode, Click on Security Mode



Select the WPA2



Ann needs to connect to the BYOD SSID, using 2.4GHZ. The selected security method chose should be WPA PSK, and the password should be set to TotallySecret.



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