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# Question 1

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**Question Type:** MultipleChoice

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A project manager needs to ensure that the products produced during the project meet the highest quality standards and that team members understand the importance of these standards. Which of the following should the project manager do?

## Options:

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- A- Train the team members.
- B- Assess the resource pool.
- C- Develop a QA plan.
- D- Create RACI matrix.

## Answer:

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C

## Explanation:

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A QA plan, or quality assurance plan, is a document that specifies the quality standards, practices, resources, specifications, and activities for a product, service, project, or contract. A QA plan helps to ensure that the products produced during the project meet the

highest quality standards and that the project objectives and customer requirements are met. A QA plan also helps to communicate the quality expectations and responsibilities to the team members and other stakeholders, and to monitor and control the quality performance throughout the project. Developing a QA plan is one of the key tasks of the project manager, as it is part of the project scope management and project quality management processes<sup>123</sup>. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 3: Project Scope Management, p. 97; Chapter 5: Project Quality Management, p. 169; 6 Key Steps to Creating A Quality Assurance Plan - The QA Lead; What is Quality Planning? Quality Control Plans | ASQ; What Is A Quality Assurance Plan? - Sofeast

## Question 2

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**Question Type:** MultipleChoice

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A meeting agenda included the following items:

- . Review the goals of the project.
- . Review the progress of the project.
- . Discuss if the project is ready to move forward.

Which of the following best describes this type of meeting?

### Options:

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- A- Stand-up
- B- Monthly status
- C- Gap analysis
- D- Gate review

### Answer:

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D

### Explanation:

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A gate review is a type of meeting that evaluates the completion and quality of a project stage and decides whether the project can proceed to the next stage. A gate review is a formal governance step that involves reviewing the goals, progress, risks, deliverables, and benefits of the project, and discussing if the project is still aligned with the business strategy and stakeholder expectations. A gate review can have different outcomes, such as go, kill, hold, recycle, or conditional go, depending on the assessment of the project status and viability<sup>123</sup>. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 9: Project Change Management, p. 323; Everything Project Managers Need To Know About Gate Reviews | monday.com Blog; Gate reviews: What to do and why you need them - Rebel's Guide to Project Management; Gates and How to Operate Them - GenSight

## Question 3

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**Question Type:** MultipleChoice

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A project sponsor would like to develop a minimum viable product, but the requirements are not well defined. Which of the following should the project sponsor use?

### Options:

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- A- Rational Unified Process
- B- Waterfall
- C- Agile
- D- DevOps

### Answer:

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C

### Explanation:

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Agile is a methodology that emphasizes iterative and incremental development, customer collaboration, and responsiveness to change. Agile is suitable for developing a minimum viable product (MVP), which is a version of a product with just enough features to be usable by early customers who can then provide feedback for future product development. Agile allows the project sponsor to deliver an MVP

quickly and test it with real users, and then adapt the product based on the feedback and changing requirements. Agile also reduces the risk of wasting time and resources on a product that does not meet the customer's needs or expectations<sup>123</sup>. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 2: Project Methodologies, p. 55; What is a Minimum Viable Product (MVP)? | Agile Alliance; Minimum Viable Product (MVP): What is it & Why it Matters - Atlassian

## Question 4

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**Question Type:** MultipleChoice

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A global franchise requests that a company provide a solution to unify its operation worldwide. Additionally, the company would like the solution to provide operation reports in real time without asking the country franchise manager for these reports. Which of the following cloud models would the company suggest to the global franchise?

**Options:**

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- A- IaaS
- B- XaaS
- C- PaaS
- D- SaaS

**Answer:**

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D

**Explanation:**

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SaaS, or Software as a Service, is a type of cloud computing that provides ready-to-use software applications over the internet. The software is hosted and managed by the service provider, and the users do not have to install, update, or maintain it. SaaS is suitable for the global franchise because it can provide a unified solution that can be accessed from anywhere, anytime, and on any device. SaaS can also provide real-time operation reports without requiring the intervention of the country franchise managers. SaaS can offer benefits such as scalability, flexibility, cost-effectiveness, and security for the global franchise<sup>123</sup>. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Project Communications, p. 143; Types of Cloud Computing - SaaS vs PaaS vs IaaS - AWS; What are the different types of cloud computing? | Google Cloud; IaaS vs. PaaS vs. SaaS | IBM

## Question 5

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**Question Type: MultipleChoice**

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Which of the following factors would be impacted the most by requirements for a project to implement an air quality control system at a coal plant?

### Options:

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- A- Social
- B- Regulatory
- C- Environmental
- D- Governmental

### Answer:

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C

### Explanation:

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The environmental factor would be impacted the most by requirements for a project to implement an air quality control system at a coal plant. This is because coal combustion produces various air pollutants, such as particulate matter (PM), sulfur dioxide (SO<sub>2</sub>), nitrogen oxides (NO<sub>x</sub>), carbon dioxide (CO<sub>2</sub>), and mercury, that can harm human health and the environment<sup>12</sup>. An air quality control system can reduce the emissions of these pollutants by using different technologies, such as low NO<sub>x</sub> burners, flue gas desulfurization, electrostatic precipitators, and carbon capture and storage<sup>23</sup>. However, these technologies also have environmental impacts, such as water consumption, waste generation, energy consumption, and greenhouse gas emissions<sup>4</sup>. Therefore, the project manager should consider the environmental factor in terms of the project scope, objectives, constraints, risks, and stakeholders, and evaluate the trade-offs and benefits of different air quality control options<sup>5</sup>. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 3: Project Scope Management, p. 97; Update on air pollution control strategies for coal-fired power plants; AQCS Air Quality Control Systems; NO<sub>x</sub> control for high-ash coal-fired power plants in India; Coal Dust Control



## Question 6

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**Question Type:** MultipleChoice

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A new junior PM who has ownership of a project does not understand how to manage conflicts involving multiple personalities. Which of the following is the best order of the stages the PM should follow to nurture the team to high performance?

### Options:

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- A- Forming, storming, performing, norming, adjourning
- B- Forming, performing, storming, norming, adjourning
- C- Forming, norming, storming, performing, adjourning
- D- Forming, storming, norming, performing, adjourning

### Answer:

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D

### Explanation:

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This is the correct order of the stages of team development according to Tuckman's model<sup>123</sup>. The forming stage is where team members first meet and get acquainted. The storming stage is where team members experience conflicts and disagreements. The norming stage is where team members resolve their differences and establish norms and rules. The performing stage is where team members work together effectively and efficiently. The adjourning stage is where team members complete the project and celebrate their achievements. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Project Team Management, p. 197; The 5 Stages of Team Development (Including Examples) | Upwork; The 5 Stages of Team Development - Teamwork; Using the Stages of Team Development | MIT Human Resources

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