



Free Questions for RCDDv14.1 by dumpshq

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Question 1

Question Type: MultipleChoice

A company initiates a program to reorganize its sales and production departments. Three production departments are located at the three production plants next to the company's headquarters. Five regional sales departments are located at different locations around the world.

At this stage of the program, what is the first step?

Options:

- A- Develop a program work breakdown structure
- B- Identify and quantify business benefits of the program
- C- Determine and prioritize the various components of the program
- D- Prepare a program organization chart covering both sales and production

Answer:

B

Question 2

Question Type: MultipleChoice

The chief executive officer reminds a program manager that a program must deliver a 30% reduction in customer complaints by the end of the year. Where is this expectation documented1?

Options:

- A- Program quality standards
- C- Customer management plan
- C- Benefits management plan
- D- Benefits sustainment plan

Answer:

C, C

Question 3

Question Type: MultipleChoice

In a transformational program, all projects are on track and delivering their objective. However stakeholders are hesitant to take on the new processes because performance in the current environment may not be representative of actual performance Stakeholders fear that the program will fail to provide the service required.

To assure positive performance in the current environment, the program manager should do which of the following?

Options:

- A-** Ensure the new processes will perform better than the current processes
- B-** Ask the program steering committee to endorse the new processes and current program schedule and deliverables
- C-** Meet with stakeholders to ensure they understand that the expectations for the new processes are superior to the current processes
- D-** Discuss concerns with stakeholders and mitigate them by changing the processes that will be delivered

Answer:

C

Question 4

Question Type: MultipleChoice

What should a program manager do to ensure that the program meets the organization's strategic goals?

Options:

- A- Manage the program delivery phase
- B- Analyze the benefits management plan
- C- Assess the program reports
- D- Engage the program steering committee

Answer:

B

Question 5

Question Type: MultipleChoice

The program manager plans to address a negative cost variance generating a red flag in the program management status report. What should the program manager do?

Options:

- A-** Contact the project sponsors to present the details, impacts, and possible corrective actions regarding the negative cost variance
- B-** Gather all the details, analyze impacts, determine corrective actions and present the findings to the governance board for direction
- C-** Work with program sponsor to compile impact analysis data to obtain additional funding for the program
- D-** Ask the program team to compile all details, analyze impacts, determine corrective actions and present to the governance board for direction

Answer:

B

Question 6

Question Type: MultipleChoice

A program stakeholder is concerned about information they receive about a project. Who is responsible for reviewing the communications management plan to assure adequate information is provided to the stakeholder'?

Options:

- A- Program sponsor
- B- Communications manager
- C- Project manager
- D- Program manager

Answer:

D

Question 7

Question Type: MultipleChoice

A company is releasing a new product geared toward a specific geographic are

a. The program manager has received the program objectives and developed the program roadmap which consists of six program components Approval from the program governance board has been obtained.

What is the program manager's next step?

Options:

- A- Assign project managers and resources
- B- Classify the program's benefits
- C- Identify the program sponsor and program stakeholders
- D- Develop the program business case

Answer:

B

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