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Question 1

Question Type: MultipleChoice

What are some actions that external users CANNOT do? (Choose three.)

Options:

- A- Create workspaces
- B- Post in workspace forums
- C- Upload a custom profile picture
- D- Share user homepages with other external users
- E- Access My Workspace

Answer:

A, D, E

Explanation:

External users are the most restricted user type in SAP Build Work Zone, advanced edition. They are guests of your organization and are given access to only the specific private external workspaces to which they have been invited, as well as to their dedicated home pages (for external users) and their user profile¹. Therefore, some actions that external users cannot do are:

Create workspaces: External users cannot create workspaces of any type. They can only join workspaces that they are invited to by internal users or other external users².

Share user homepages with other external users: External users cannot share their user homepages with other external users. They can only view their own user homepage, which shows the workspaces they are a member of and the content they have recently accessed³.

Access My Workspace: External users cannot access My Workspace, which is a personal workspace for internal users where they can store and manage their own content. External users can only access the workspaces they are invited to and the content they are allowed to see⁴.

External users can do the following actions:

Post in workspace forums: External users can post in workspace forums of the workspaces they are a member of. They can also subscribe to topics, receive notifications, and mark answers as helpful or correct⁵.

Upload a custom profile picture: External users can upload a custom profile picture for their user profile. They can also edit their profile information, such as name, email, phone number, and bio.

[1: External Users - Overview](#)

[2: Managing External Users](#)

[3: User Home Page for External Users](#)

4:My Workspace

5:Forum Section

:User Profile

Question 2

Question Type: MultipleChoice

Which characteristics are applicable to Launchpad (shell) plugins, but not to UI integration cards? (Choose three.)

Options:

- A-** They are managed via the administration console of DWS.
- B-** The SAP Build Work Zone Advanced extension is required in SAP Business Application Studio.
- C-** They are listed in the Content Manager based on the HTMLS content provider setup.
- D-** The application logs can be accessed from SAP BTP cockpit.
- E-** The source code can be downloaded directly from SAP BTP cockpit.

Answer:

B, D, E

Explanation:

Launchpad (shell) plugins are a way to extend the functionality and appearance of the SAP Build Work Zone header bar, sub-navigation bar, user menu, and user settings. They are different from UI integration cards, which are a way to display information and application content from different backend systems in a unified and consistent way in SAP Build Work Zone. Some of the characteristics that are applicable to launchpad (shell) plugins, but not to UI integration cards, are:

The SAP Build Work Zone Advanced extension is required in SAP Business Application Studio: This extension provides a set of tools and templates to create, test, and deploy launchpad (shell) plugins to SAP Build Work Zone. It also enables the direct deployment of the launchpad (shell) plugin from SAP Business Application Studio to SAP Build Work Zone, using the UI Integration Card: Deploy to SAP Build Work Zone, advanced edition option in the context menu of the manifest.json file¹.

The application logs can be accessed from SAP BTP cockpit: Since launchpad (shell) plugins are deployed as HTML5 applications to SAP BTP, their application logs can be viewed and downloaded from the SAP BTP cockpit, under the HTML5 Applications section. This can help troubleshoot any issues or errors that occur during the runtime of the launchpad (shell) plugin².

The source code can be downloaded directly from SAP BTP cockpit: Another feature of deploying launchpad (shell) plugins as HTML5 applications to SAP BTP is that their source code can be downloaded as a ZIP file from the SAP BTP cockpit, under the HTML5 Applications section. This can help backup or restore the launchpad (shell) plugin code, or share it with other developers².

The characteristics that are not applicable to launchpad (shell) plugins, but to UI integration cards, are:

They are managed via the administration console of DWS: UI integration cards are managed via the administration console of SAP Build Work Zone, under the UI Integration Cards section. Here, users can upload, view, edit, and delete the UI integration cards that are available for their site. Launchpad (shell) plugins are not managed via the administration console, but via the SAP Business Application Studio or the SAP BTP cockpit³⁴.

They are listed in the Content Manager based on the HTMLS content provider setup: UI integration cards are listed in the Content Manager of SAP Build Work Zone, under the HTMLS content provider, which is a way to connect to external HTML5 applications or UI integration cards. Users can browse, search, and add the UI integration cards to their site pages using the Content Manager. Launchpad (shell) plugins are not listed in the Content Manager, as they are not considered as content, but as extensions⁴.

Question 3

Question Type: MultipleChoice

Which of the following schemas of an SAP Build Work Zone URL that is visible to end users is correct?

Options:

A- https://<subaccount subdomain><work zone type>.cfapps.<subaccount datacenter> hana.ondemand.com

B- https://<subaccount datacenter><work zone type> cfapps.<subaccount subdomain>hana.ondemand.com

C- https://<DWS datacenter><work zone type><unique subdomain>.ondemand.com

D- https://<unique subdomain><DWS datacenter><work zone type>.ondemand.com

Answer:

D

Explanation:

The schema of an SAP Build Work Zone URL that is visible to end users is composed of the following elements:

The unique subdomain, which is a custom name chosen by the customer when creating the SAP Build Work Zone service instance.

The DWS datacenter, which is the region where the service instance is deployed, such as eu10, us10, or ap10.

The work zone type, which is either `workzonefor` for SAP Build Work Zone, standard edition, or `workzoneadvfor` for SAP Build Work Zone, advanced edition.

The suffix `.ondemand.com`, which is the domain name for SAP Cloud Platform applications.

Therefore, the correct schema is `https://<unique subdomain><DWS datacenter><work zone type>.ondemand.com`.

The other options are incorrect because they do not follow the correct order or format of the URL elements. They also confuse the subaccount subdomain and the subaccount datacenter with the unique subdomain and the DWS datacenter. The subaccount subdomain and the subaccount datacenter are related to the SAP BTP subaccount that hosts the SAP Build Work Zone service instance, not the URL that is visible to end users.

Introducing SAP Build Work Zone, Unit 2, Lesson 1, Slide 5

SAP Build Work Zone - Implementation and Administration, Unit 2, Lesson 2, Slide 6

Question 4

Question Type: MultipleChoice

Which SAP Fiori applications does the SAP Workflow service provide for working with workflows in SAP Build Work Zone? (Choose three.)

Options:

- A- UI Integration Cards
- B- My Inbox
- C- Monitor Workflows: Workflow Definitions
- D- Workflow Journey App
- E- Monitor Workflows: Workflow Instances

Answer:

B, C, E

Explanation:

The SAP Workflow service provides three SAP Fiori applications for working with workflows in SAP Build Work Zone¹:

My Inbox: This application allows you to access and manage your workflow tasks from different sources in one central place². You can view, approve, reject, forward, or add comments to your tasks, as well as perform mass actions on multiple tasks². You can also customize the layout and filter options of your inbox, and use the search function to find specific tasks².

Monitor Workflows: Workflow Definitions: This application allows you to monitor the status and performance of your workflow definitions³. You can view the details of each workflow definition, such as the version, description, start conditions, and context data³. You can also see the number of workflow instances that are running, completed, or failed for each workflow definition, and drill down to the instance level³.

Monitor Workflows: Workflow Instances: This application allows you to monitor the status and performance of your workflow instances. You can view the details of each workflow instance, such as the start time, end time, duration, and current user task. You can also see the graphical representation of the workflow model, and the log entries for each step of the workflow execution.

Question 5

Question Type: MultipleChoice

When working with home pages, which of the following aspects need to be considered? (Choose two.)

Options:

- A- External home pages can only be configured in the external user Company Admin Area.
- B- Company area home pages are always shown to all users.
- C- Home pages have a dedicated content area.
- D- The home page editor has different layout options compared to workspaces.

Answer:

C, D

Explanation:

Home pages are the landing pages that users see when they access SAP Build Work Zone. They can display information that is relevant to the company, an area, or a workspace. There are some aspects that need to be considered when working with home pages, such as:

Home pages have a dedicated content area that can be customized using the page builder. The content area is where you can add rows, columns, widgets, cards, and other elements to create a layout for your home page. The content area is different from the feed area, which shows the latest updates and notifications from the company, area, or workspace¹.

The home page editor has different layout options compared to workspaces. The home page editor allows you to create a persistent navigation bar with links to other pages or external URLs. You can also add a header image and a title to your home page. The workspace editor does not have these options, but it allows you to add tabs to organize your content into different pages².

Some aspects that are not true about home pages are:

External home pages can only be configured in the external user Company Admin Area. This is not true, because external home pages can also be configured in the external user Area Admin Area. External home pages are the home pages that are shown to external users, who are users that do not belong to your company but have access to some of your content. You can create external home pages for the company level and for each area level. To do so, you need to switch to the external user Company Admin Area or the external user Area Admin Area, which are separate from the internal user admin areas³.

Company area home pages are always shown to all users. This is not true, because company area home pages are only shown to the users who belong to that specific area. Company area home pages are the home pages that are designed for a specific area or department within the company. They display information that is relevant to that area and also include the area feed. Content is shared by everyone in the specific area. To create a company area home page, you need to be an administrator that is assigned to that area¹.

Home Pages

Adding Content to Workpages

External Users

Question 6

Question Type: MultipleChoice

Which of the following can be used to create shadow users? (Choose three.)

Options:

- A-** Automatic creation upon login via connected identity provider
- B-** Import from SAP SuccessFactors Employee Central
- C-** Admin UI on the SAP BTP subaccount cockpit
- D-** Authorization & Trust Management Service API
- E-** CSV file upload in the SAP BTP subaccount cockpit

Answer:

A, C, D

Explanation:

Shadow users are users that are created in the SAP BTP subaccount to map the users from the connected identity provider. Shadow users are required for users to access SAP Build Work Zone. The following methods can be used to create shadow users:

Automatic creation upon login via connected identity provider: This is the recommended and default method for creating shadow users. When a user logs in to SAP Build Work Zone for the first time using an identity provider such as SAP Cloud Identity Services, a shadow user is automatically created and assigned to the role collections that are mapped to the groups attribute in the identity provider¹.

Admin UI on the SAP BTP subaccount cockpit: This is a manual method for creating shadow users. An administrator can use the SAP BTP subaccount cockpit to create and manage shadow users and assign them to role collections².

Authorization & Trust Management Service API: This is a programmatic method for creating shadow users. An administrator can use the Authorization & Trust Management Service API to create, read, update, and delete shadow users and assign them to role collections³.

The following methods cannot be used to create shadow users:

Import from SAP SuccessFactors Employee Central: This method can be used to import users from SAP SuccessFactors Employee Central to SAP Cloud Identity Services, but not to create shadow users in the SAP BTP subaccount.

CSV file upload in the SAP BTP subaccount cockpit: This method can be used to upload users and assign them to role collections in the SAP BTP subaccount, but not to create shadow users. Shadow users are created only when the users log in via the connected identity provider. Reference:

[1: Explaining the Authentication Flow of SAP Build Work Zone](#)

[2: Assign SAP Build Work Zone Roles to Users](#)

[3: Authorization & Trust Management Service API](#)

: Importing Users from SAP SuccessFactors Employee Central

: Uploading Users and Assigning Them to Role Collections

Question 7

Question Type: MultipleChoice

What can be used to deploy UI Integration Cards to SAP Build Work Zone? (Choose two.)

Options:

- A- Admin Console in SAP Build Work Zone.
- B- SAP Business Application Studio.
- C- Command Line Interface (CLI)
- D- Content Manager

Answer:

A, B

Explanation:

UI Integration Cards are reusable components that display information and application content from different backend systems in a unified and consistent way in SAP Build Work Zone. They can be deployed to SAP Build Work Zone using one of the following methods:

[Admin Console in SAP Build Work Zone](#): This method allows users to manually upload a ZIP file that contains the UI card definition and resources to the Admin Console UI Integration Cards section, using the Upload Card button. Users can also view, edit, and delete the existing UI cards in the Admin Console¹.

[SAP Business Application Studio](#): This method allows users to directly deploy the UI card from SAP Business Application Studio to SAP Build Work Zone, using the UI Integration Card: Deploy to SAP Build Work Zone, advanced edition option in the context menu of the manifest.json file. This method requires the subscription to SAP Business Application Studio to exist on the same subaccount as the subscription to SAP Build Work Zone, and a token-exchange destination to be configured. Users can also package the UI card into a ZIP file and download it for manual upload, using the UI Integration Card: Package option².

The methods that are not used to deploy UI Integration Cards to SAP Build Work Zone are:

[Command Line Interface \(CLI\)](#): This method is not supported by SAP Build Work Zone, as there is no CLI tool available for UI Integration Cards development or deployment.

[Content Manager](#): This method is used to manage the unstructured content in SAP Build Work Zone, such as blogs, multimedia, surveys, polls, wiki pages, events, knowledge base articles, tasks, and feeds. It is not used to deploy UI Integration Cards, which are considered as structured content³.

Question 8

Question Type: MultipleChoice

Which of the following activities help prepare the Fit-to-Standard Analysis when pre-delivered content is planned to be used? (Choose two.)

Options:

- A- Setup SAP Cloud Transportation Management service
- B- Expose business content
- C- Maintain destination to SAP SuccessFactors
- D- Connect to SAP IBP

Answer:

B, C

Explanation:

The Fit-to-Standard Analysis is a process of identifying the gaps between the customer's business requirements and the standard SAP solutions, and determining the best way to close those gaps¹. When pre-delivered content is planned to be used, such as the content packages provided by SAP Build Work Zone, some activities can help prepare the Fit-to-Standard Analysis, such as:

Expose business content: This means making the relevant business content (for example, SAP Fiori apps) available and accessible in the launchpad component of SAP Build Work Zone. This can be done by configuring the destinations, catalogs, and roles for the business content sources². Exposing business content can help demonstrate the standard SAP solutions and evaluate their fit with the customer's needs.

Maintain destination to SAP SuccessFactors: This means creating and configuring a destination to connect SAP Build Work Zone to SAP SuccessFactors, which is a cloud-based human resource management system. This can be done by using the SAP BTP cockpit or the SAP Cloud Connector³. Maintaining destination to SAP SuccessFactors can help leverage the pre-built content packages for SAP SuccessFactors that are available in SAP Build Work Zone, such as the Employee Onboarding package⁴.

The other options are incorrect because they are not related to the pre-delivered content for SAP Build Work Zone. SAP Cloud Transportation Management service and SAP IBP are different SAP solutions that are not part of the content packages for SAP Build Work Zone.

[Proven practices for fit-to-standard for your SAP Activate project, Section 1](#)

[Explaining the Prepare Phase, Section 2.2](#)

[Create and Configure Destinations, Section 2.1](#)

[SAP Build Work Zone Content Packages, Section 2.2](#)

Question 9

Question Type: MultipleChoice

What can you bundle using Content Packages?

Options:

- A- Development and content artifacts to a single deployable unit (package)
- B- Web content artifacts to a single deployable unit (package)
- C- Development and content artifacts to an archive for optimized storage

Answer:

A

Explanation:

Content packages enable you to easily install various types of content into your subaccount¹. A content package is a collection of content items such as cards, workspace templates, home pages, workflows, and workspaces that are bundled together in a ZIP file². You can create content packages in SAP Business Application Studio, and deploy them to SAP Build Work Zone using the Development Tools for SAP Build Work Zone extension³. Content packages allow you to bundle development and content artifacts to a single deployable unit (package) that can be easily uploaded and installed in your subaccount. Reference: ¹: SAP Build Work Zone, advanced edition - SAP Online Help ²: Content Packages | SAP Help Portal ³: Create and Deploy Content Packages for SAP Build Work Zone Advanced Edition using BTP | SAP Blogs : SAP Build Work Zone, standard edition - SAP Online Help

Question 10

Question Type: MultipleChoice

When running the onboarding procedure for SAP Build Work Zone, which of the following sequences of tasks is correct?

Options:

- A-** 1. Run Booster for SAP Build Work Zone 2. Provision Identity Provisioning service 3. Set up Identity Provider 4. Execute Work Zone Configurator
- B-** 1. Set up Identity Provider 2. Run Booster for SAP Build Work Zone 3. Provision Identity Provisioning service 4. Execute Work Zone Configurator
- C-** 1. Set up Identity Provider 2. Execute Work Zone Configurator 3. Provision Identity Provisioning service 4. Run Booster for SAP Build Work Zone
- D-** 1. Execute Work Zone Configurator 2. Run Booster for SAP Build Work Zone 3. Set up Identity Provider 4. Provision Identity Provisioning service

Answer:

B

Explanation:

The correct sequence of tasks for running the onboarding procedure for SAP Build Work Zone is as follows:

[Set up Identity Provider](#): This step involves configuring the user management and authentication system for SAP Build Work Zone. The recommended approach is to use [SAP Cloud Identity Services - Identity Authentication](#) as the identity provider, but other options are also possible. This step requires creating a service instance of Identity Authentication in the SAP BTP subaccount and setting up the trust configuration between the subaccount and the identity provider¹².

[Run Booster for SAP Build Work Zone](#): This step involves using the SAP BTP booster feature to automate some of the setup steps for SAP Build Work Zone. The booster will create a subscription to SAP Build Work Zone, advanced edition, assign the required roles to the subaccount administrator, and enable the SAP Cloud Platform Launchpad service³⁴.

[Provision Identity Provisioning service](#): This step involves connecting the subaccount to the Identity Provisioning service and assigning the optional roles for theme editing. The Identity Provisioning service is used to synchronize users and groups between the identity provider and SAP Build Work Zone. This step requires creating a service instance of Identity Provisioning in the SAP BTP subaccount and configuring the destination and transformation rules .

[Execute Work Zone Configurator](#): This step involves completing the steps of the SAP Build Work Zone configurator wizard. The configurator will guide the user through the final steps of the onboarding process, such as setting up the site name, logo, URL, and default language, as well as importing the initial content and users .

[Prerequisites](#)

[Setting Up User Management and Authentication](#)

[Run the Booster](#)

[SAP BTP Onboarding Series -- Step-by-Step guide to activate your SAP Build Work Zone, advanced edition](#)

[Post Booster Configuration]

[Creating User Lists]

[Run the Configurator]

[Onboarding to SAP Build Work Zone, advanced edition -- Setup and Configuration]

Question 11

Question Type: MultipleChoice

Which of the following features can you enable as sections in a workspace? (Choose three.)

Options:

A- Content

B- Applications

C- Messages

D- Worl

Answer:

A, D, E

Explanation:

You can enable the following features as sections in a workspace: content, workpages, and forums. The content section allows you to add different types of content to your workspace, such as cards, widgets, applications, documents, links, and videos. The workpages section allows you to create and edit pages that display content in a flexible layout. The forums section allows you to create and participate in discussions with other workspace members. You can also subscribe to topics, receive notifications, and mark answers as helpful or correct. The applications and messages features are not available as sections in a workspace, but you can access them from other places. You can add applications to your workspace as content items or as tiles on your workpages. You can access messages from the notification center or from the SAP Mobile Start app. Reference:

Content section: [Content Section]

Workpages section: [Workpages Section]

Forums section: [Forum Section]

Applications: [Applications]

Messages: [About Notifications] and [SAP Mobile Start]

Question 12

Question Type: MultipleChoice

Which of the following aspects are specific to the advanced edition of SAP Build Work Zone (but not the standard edition)? (Choose two.)

Options:

- A- Integrating SAP and third party business content
- B- Blending of business data and unstructured content
- C- Unifying access to SAP business applications
- D- Empowering end users to create content

Answer:

B, D

Explanation:

The advanced edition of SAP Build Work Zone (formerly known as SAP Work Zone) extends the standard edition (formerly known as SAP Launchpad Service) by providing additional features and capabilities that are not available in the standard edition. Some of the

aspects that are specific to the advanced edition are:

Blending of business data and unstructured content: The advanced edition allows users to create and consume different types of content, such as blogs, multimedia, surveys, polls, wiki pages, events, knowledge base articles, tasks, and feeds, and integrate them with business data from SAP and third-party applications. This enables users to have a holistic and engaging work experience that combines structured and unstructured information across different formats and channels¹.

Empowering end users to create content: The advanced edition empowers business users with powerful page building and content authoring tools that enable them to create and publish content without requiring coding skills or IT support. Users can create dynamic, modern, and personalized user experiences using templates, widgets, and drag-and-drop features. Users can also collaborate and share content with their teams and colleagues using workspaces, feeds, and comments¹².

The aspects that are not specific to the advanced edition are:

Integrating SAP and third-party business content: Both the standard and the advanced edition allow users to access information and processes from SAP and third-party business applications using UI integration cards, which are reusable components that display application content in a unified and consistent way. Users can also use destinations to connect to external services or applications using a simple name³⁴.

Unifying access to SAP business applications: Both the standard and the advanced edition provide a simple, modern, and consistent user interface that provides a unified entry point to SAP business applications, such as SAP S/4HANA, SAP SuccessFactors, SAP Ariba, and SAP Analytics Cloud. Users can access the applications using role-based navigation and convenient single or no-password access via Single Sign-On (SSO)³⁴.

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