



Free Questions for BPM-001 by certsinside

Shared by Maxwell on 24-05-2024

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Question 1

Question Type: MultipleChoice

As long as you have a vision of where your company should be, you will be successful. Sharing this vision is not important.

Options:

A- True

B- False

Answer:

B

Question 2

Question Type: MultipleChoice

Business process management (BPM) is a variety of tools and techniques used to support and manage the design, implementation, and improvement of operational procedures within an organization.

Options:

A- True

B- False

Answer:

A

Question 3

Question Type: MultipleChoice

Why is it important to manage an organization's processes?

Options:

A- To increase productivity

B- To decrease costs

- C- To increase efficiency
- D- All of the above
- E- None of the above

Answer:

D

Question 4

Question Type: MultipleChoice

Business activity monitoring is a method to measure the health and performance of your process.

Options:

- A- True
- B- False

Answer:

A

Question 5

Question Type: MultipleChoice

Six Sigma strives to have a process operate at 99% efficiency.

Options:

A- True

B- False

Answer:

B

Question 6

Question Type: MultipleChoice

The Six Sigma approach focuses on? (Choose two.)

Options:

- A- Measurable, quantifiable, stable results
- B- Reducing variation in processes and products
- C- Bring transparency in business ethics
- D- Waste reduction in production system

Answer:

A, B

Question 7

Question Type: MultipleChoice

A swimlane process map:

Options:

- A- Distinguishes the responsibilities for steps within a process
- B- Uses colored visual indicators to indicate progress
- C- Lists tasks and deadlines
- D- Provides real-time data on process efficiency

Answer:

A

Question 8

Question Type: MultipleChoice

You can improve a process by eliminating wasteful activities.

Options:

- A- True

B- False

Answer:

A

Question 9

Question Type: MultipleChoice

Most processes are a blend of human interaction and IT solutions.

Options:

A- True

B- False

Answer:

A

Question 10

Question Type: MultipleChoice

The diamond symbol in flowchart process mapping means

Options:

- A- A decision is to be made
- B- Another step in the process
- C- Indicates direction
- D- Indicates the start of the process

Answer:

A

Question 11

Question Type: MultipleChoice

Once you have your process established, there is no need to monitor how the process is performing.

Options:

A- True

B- False

Answer:

B

Question 12

Question Type: MultipleChoice

The purpose of _____ is to help you ensure your processes are operating at their most efficient level.

Options:

A- business activity monitoring

B- process activity monitoring

C- business analysis tool

D- business case study

Answer:

C

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