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Question 1

Question Type: MultipleChoice

Which VCS/IPCS component controls the TDM telephony or IP Telephony interfaces?

Options:

- A- PopGateway
- B- Page Collector
- C- MRCP Client
- D- Net Management

Answer:

A

Question 2

Question Type: MultipleChoice

Which of the following characters should NOT be included in a GVP hostname?

Options:

A- Dollar-sign \$

B- Underscore _

C- Hyphen -

D- At-sign @

Answer:

B

Question 3

Question Type: MultipleChoice

By default, how long are GVP log files kept on disk?

Options:

A- 1 day

B- 1 week

C- 10 days

D- As long as disk space permits

Answer:

B

Question 4

Question Type: MultipleChoice

When troubleshooting a call failure and there is a slow busy signal, what action would you take?

Options:

A- Check all the voice circuits on that server.

- B-** Make sure that GVP.ini localconfig is set to 1
- C-** Troubleshoot the problem with the carrier
- D-** Check the Netmgt.log file

Answer:

A

Question 5

Question Type: MultipleChoice

How do you enable the generation of VAR application level call events using application built with Genesys Studio? Assume that VAR client is already installed and that Studio has report blocks in the application.

Options:

- A-** Reporting is enabled by default, therefore no configuration is required. Application need only contain a START and STOP block.
- B-** To enable reporting, select Configure Reporting and complete set VAR parameters and variables using the Reporting Wizard
- C-** To enable reporting, the application ensure that a Sub CallFlow block is used within the application.

D- To enable reporting, the application ensure that a Statistics block is used within the application.

Answer:

B

Question 6

Question Type: MultipleChoice

The default log level in VCS and/or IPCS is _____.

Options:

A- Error

B- Warning

C- Debug

D- Information

Answer:

B

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