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Question 1

Question Type: MultipleChoice

Y, the output of a process, is the _____ variable while X_n , the various inputs to a process, are the _____ variables.

Options:

- A- Independent, dependent
- B- Individual, multiple
- C- Sole, multiple
- D- Dependent, independent

Answer:

D

Question 2

Question Type: MultipleChoice

Benefits and working conditions would be primarily the concern of which of the following?

Options:

- A- Voice of the Customer
- B- Voice of the Employee
- C- Voice of the Business
- D- Voice of the Process

Answer:

B

Question 3

Question Type: MultipleChoice

Voice of the Business is a Lean Six Sigma technique to determine the needs and wants of the _____ of the business.

Options:

A- Owners

B- Managers

C- Debt holders

D- Staff

Answer:

A

Question 4

Question Type: MultipleChoice

The DMAIC approach to problem solving stands for Define, _____, Analyze, Improve and Control.

Options:

A- Manage

B- Measure

C- Memorize

D- Manipulate

Answer:

B

Question 5

Question Type: MultipleChoice

The ROI for a project is a measurement metric that stands for _____ and is one of the methods used to measure the success of a Lean Six Sigma project.

Options:

A- Return on Investment

B- Recognition of Innovation

C- Recovery of Investment

D- Return on Inventory

Answer:

A

Question 6

Question Type: MultipleChoice

Training cost \$2,500 and a project required an initial investment of \$23,500. If the project yields monthly savings of \$2,500 beginning after 4 months, what is the payback period in months (before money costs and taxes)?

Options:

A- 7.2

B- 10.4

C- 14.4

D- 28.8

Answer:

C

Question 7

Question Type: MultipleChoice

Six Sigma refers to a process whose output has 100% of its data points within 8 Standard Deviations from the Mean.

Options:

A- True

B- False

Answer:

A

Question 8

Question Type: MultipleChoice

When a process has proven itself to function at a Six Sigma level this means there are less than 3.4 defects per _____ opportunities.

Options:

A- Hundred

B- Thousand

C- Million

D- Billion

Answer:

C

Question 9

Question Type: MultipleChoice

Upon completion of a project a Belt must complete the _____ then transfer responsibility for this to the Process Owner.

Options:

- A- Final Process Map
- B- Project Timesheet
- C- Team Briefing Paper
- D- Documentation Plan

Answer:

D

Question 10

Question Type: MultipleChoice

An important factor in a viable Control Plan is to determine who, when and to what level various personnel must be _____ to maintain the improvements made to a process.

Options:

- A- Transferred

B- Promoted

C- Trained

D- Dismissed

Answer:

C

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