



## **Free Questions for **ICGB** by **dumpssheet****

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## Question 1

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**Question Type:** MultipleChoice

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According to the definition of Rolled Throughput Yield which of these items best describe the purpose of RTY?

### Options:

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- A- A function of  $Y=f(x)$
- B- Accounts for losses due to rework and scrap
- C- Isolates the increase throughput
- D- Determines incremental Growth

### Answer:

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B

## Question 2

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**Question Type:** MultipleChoice

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An employee of ACME Corporation noticed that every loan application that gets approved is copied four times and is stored in different locations in the company for no apparent reason. This would be an example of \_\_\_\_\_.

**Options:**

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- A- Internal Failure Costs
- B- Appraisal Costs
- C- External Failure Costs
- D- Prevention Costs

**Answer:**

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A

## Question 3

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**Question Type:** MultipleChoice

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Cost of Poor Quality (COPQ) can be classified as Tangible (Visible) Costs and Hidden Costs.

**Options:**

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A- True

B- False

**Answer:**

---

A

## Question 4

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**Question Type: MultipleChoice**

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Customers make a purchase decision based on a number of factors. In Lean Six Sigma we refer to these decision points as CTQ's or as

\_\_\_\_\_.

**Options:**

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A- Critical-to-quality

B- Conscious thought qualities

C- Conspicuous time quandaries

**D-** Cost of the quantity

**Answer:**

---

A

## Question 5

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**Question Type: MultipleChoice**

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A process can be defined as a repetitive and systematic series of steps or activities where inputs are modified or assembled to achieve a customer desired result.

**Options:**

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**A-** True

**B-** False

**Answer:**

---

A

## Question 6

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**Question Type:** MultipleChoice

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Those who are trained to the skill levels of a Black Belt are typically utilized to apply Lean Six Sigma methodologies what percentage of their time?

**Options:**

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A- 25%

B- 50%

C- 75%

D- 100%

**Answer:**

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D

## Question 7

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**Question Type:** MultipleChoice

---

Voice of the Customer is a Lean Six Sigma technique to determine \_\_\_\_\_ attributes of a product or service.

**Options:**

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- A- At least 6
- B- The profitable
- C- Critical-to-Quality
- D- The majority of the

**Answer:**

---

C

## Question 8

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**Question Type: MultipleChoice**

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Lean Six Sigma's general approach to solving significant challenges related to a process is called \_\_\_\_\_.

**Options:**

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- A- DOE
- B- SIPOC
- C- DMAIC
- D- FMEA

**Answer:**

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C

## Question 9

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**Question Type: MultipleChoice**

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Training cost is \$4,000 and a project required an initial investment of \$30,000. If the project yields monthly savings of \$2,000 beginning after 3 months, what is the payback period in months (before money costs and taxes)?

**Options:**

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- A- 10



B- 20

C- 27

D- 33

**Answer:**

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B

## Question 10

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**Question Type:** MultipleChoice

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The Six Sigma methodology had its origins at \_\_\_\_\_ in the late 1980's when William Smith coined the name for quality related work being done there.

**Options:**

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A- Motorola

B- Allied Signal

C- General Electric

D- Honeywell

**Answer:**

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A

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