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Question 1

Question Type: MultipleChoice

A business owner has marked certain requirements as high priority for the upcoming release. After performing some analysis, the project team concluded that some of these requirements are not actually high priority and can be implemented in later releases. How should the project team proceed with prioritizing requirements?

Options:

- A- Change the priority of the requirements by performing a ranking
- B- Consult with the business owner to discuss possible trade-offs
- C- Implement the requirements that the project team considers important
- D- Execute the requirements that the business owner identified

Answer:

B

Question 2

Question Type: MultipleChoice

The business analyst (BA) is investigating techniques that would be appropriate for determining how and who uses data across the identified processes. Which technique should the BA select?

Options:

- A- stakeholder list, map, or personas
- B- Data dictionary
- C- CRUD (Create, read, update, and delete) matrix
- D- Decision model

Answer:

C

Question 3

Question Type: MultipleChoice

A general insurance company wants to enter a new segment that has the potential for high profit and little competition. The business analyst (BA) was asked to prepare a presentation for key stakeholders to show how the new segment will deliver value for stakeholders. Which of the following is best suited for this purpose?

Options:

- A- Capability analysis man
- B- Business architecture
- C- Business model canvas
- D- Business case

Answer:

D

Question 4

Question Type: MultipleChoice

The director of a furniture store manages a group of skilled carpenters who make furniture from locally available materials. The director decides to automate its inventory processes so that carpenters can place orders for raw materials themselves. A business analyst (BA)

is engaged to define the requirements and propose options for commercial off-the-shelf (COTS) inventory management solutions. After meeting with the director, the BA needs to schedule a workshop with the carpenters to:

Options:

- A- investigate whether automation is a constant for the end user.
- B- demonstrate some of the proposed products to the end users.
- C- convey the benefits for the automation to the end users.
- D- present the proposed future state to the end users.

Answer:

A

Explanation:

According to the BABOK Guide, a constant is a requirement that cannot be changed or negotiated, and it may be imposed by the business, technical, or regulatory environment¹. In this case, the director has decided to automate the inventory processes, but the BA needs to validate whether this is a constant for the end user, i.e., the carpenters. The BA needs to understand the carpenters' needs, expectations, and preferences regarding the automation, and how it will affect their work. The BA also needs to elicit and analyze the requirements for the COTS inventory management solutions from the end users' perspective.

Question 5

Question Type: MultipleChoice

Which tool will allow a business analyst (BA) to determine how information is input, processed, stored, and extracted from a collection of systems?

Options:

- A- Data Glossary
- B- Activity Flow
- C- Entity Relationship Diagram
- D- Data Flow Diagram

Answer:

B

Question 6

Question Type: MultipleChoice

A business analyst (BA) is defining relationships between business requirements and solution components. Which guideline will the BA use to accomplish this?

Options:

- A- Change Strategy
- B- Solution Scope
- C- Solution Objectives
- D- Domain Knowledge

Answer:

A

Explanation:

Change Strategy: describes the purpose and direction for changes, establishes the context for the change, and identifies the critical components for change.

Question 7

Question Type: MultipleChoice

A business analyst (BA) is defining constraints for a project. Which of the following is a valid constraint?

Options:

- A- "The solution must be implemented in six (6) months."
- B- "The solution must increase sales by 20%."
- C- "The solution must promote workplace safety."
- D- "The solution must reduce support calls by 20%."

Answer:

B

Question 8

Question Type: MultipleChoice

A business analyst (BA) is designing solutions for a set of requirements and finds that there is an opportunity to improve the operations of the business. Which of the following is an opportunity for improvement the BA could recommend?

Options:

- A-** Create a solution by constructing a number of solution components to meet the requirements
- B-** Enable the solutions that will satisfy the highest priority requirements and stakeholder needs
- C-** Provide information to staff so they can answer customer inquiries directly themselves
- D-** Purchase software that contains features that are not currently required but are included for free

Answer:

B

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