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Question 1

Question Type: MultipleChoice

A Chief Information Officer (CIO) was discussing a solution approach for a technology project in a meeting where a business analyst (BA) was also present. Stakeholders were discussing advantages and disadvantages of each solution approach. What should be the top priority for the BA in assessing the solution approach?

Options:

- A- The trade-off and value to stakeholder
- B- The strategy alignment with the balanced scorecard
- C- The total cost of ownership of the project
- D- The strategy design options

Answer:

A

Question 2

Question Type: MultipleChoice

A business analyst (BA) is tasked with performing a gap analysis between two existing systems to combine into a single system or run just one system. Which of the following modelling formats will show the requirements for both systems side by side?

Options:

- A- Activity Flow
- B- Matrix
- C- Glossary
- D- Bubble Chart

Answer:

B

Question 3

Question Type: MultipleChoice

A business analyst (BA) is working on a project to revise the way a company bills its customers. At the onset of the project, the BA creates the following matrix:

Options:

- A- Stakeholder analysis
- B- Strategy analysis
- C- Root cause analysis
- D- Business capability analysis

Answer:

A

Question 4

Question Type: MultipleChoice

A business analyst (BA) has completed multiple workshops involving a number of stakeholders including the project manager however, the elicitation results are inconsistent between the stakeholders. How should the variation in results be resolved?

Options:

- A- The project manager should decide which requirement is relevant.
- B- The BA should select which requirements are correct.
- C- The project manager should model requirements in a review meeting.
- D- The BA should model the elicited requirements in a review meeting.

Answer:

D

Question 5

Question Type: MultipleChoice

A business analyst (BA) elicits requirements from end users for a new application, and then completes a set of use cases and use case scenarios. What should the BA do next?

Options:

- A- Identify all the roles and responsibilities

- B-** Review the use case scenarios
- C-** Conduct a requirements workshop
- D-** Create acceptance and evaluation

Answer:

B

Question 6

Question Type: MultipleChoice

A business analyst (BA) is preparing an analysis approach to replace a 12-year-old air traffic control system. The BA aims to define the solution definition before implementation, capture the information in standardized templates, and ensure that all activities are identified first and then divided into tasks. Which approach provides the appropriate level of formality for this project?

Options:

- A-** Predictive
- B-** Reactive

C- Proactive

D- Adaptive

Answer:

A

Question 7

Question Type: MultipleChoice

A project manager asks a business analyst (BA) to conduct a meeting to walk the stakeholders through how requirements are structured. Which of the following requirement viewpoints will help the BA provide that information?

Options:

A- State model

B- Business capability analysis

C- Business process model

D- Data streams

Answer:

C

Question 8

Question Type: MultipleChoice

A business analyst (BA) is negotiating and resolving conflict with stakeholders to ensure they participate in the required BA activities. Which element of stakeholder management is the BA performing?

Options:

- A- Confirm elicitation results
- B- Gain agreement on commitments
- C- Monitor stakeholder engagement
- D- Plan stakeholder engagement

Answer:

D

Question 9

Question Type: MultipleChoice

While planning the prioritization approach for an upgrade to a legal property application, the business analyst (BA) needs to check the organization's business policies prior to identifying the stakeholders to participate in the prioritization process. The business policies will help the BA because they:

Options:

- A- provide lessons learned from previous projects that should be incorporated into planning approach for current projects.
- B- Outline the organizational roles and responsibilities in an effort to define a prioritization approach that involves the correct stakeholders.
- C- describe industry regulations and are used to develop a framework for sound business decision making.
- D- define the limits within which decisions must be made in accordance with contracts, agreement warranties or certifications.

Answer:

D

Question 10

Question Type: MultipleChoice

The business analyst (BA) has structured information so it is easy to find, does not conflict with other information, and is not duplicated unnecessarily. Which additional factor does the BA need to take into account when deciding how to structure the information?

Options:

- A- The level of experience with the repository tool
- B- The number of stakeholders to be consulted
- C- The size and complexity of the change
- D- The governance and engagement approach to be used

Answer:

D

Question 11

Question Type: MultipleChoice

An organization is planning to launch an exciting new service that has never been offered before. The expectations are that the service will be extremely popular with young families but, because the organization wants to keep it a secret until launch day, there is no way of knowing whether this is correct. Why does the business analyst (BA) suggest identifying high customer demand by young families as an "assumption?"

Options:

- A- To assess the costs and benefits accurately
- B- To prove the idea is correct
- C- To manage the associated risks
- D- To provide a benchmark future change

Answer:

C

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