Question 1

When updating an IT governance framework to support an outsourcing strategy, which of the following is MOST important?

Options:

A- Evaluating the choice of underlying technology platforms used by the service provider

B- Ensuring the outsource provider's IT function is aligned with its business function

C- Verifying the vendor has developed standard operation procedures for outsourced functions

D- Ensuring the effective management of contracts with third-party providers

Answer:

C

Question 2

Which of the following should be the FIRST step for executive management to take in communicating what is considered acceptable use with regard to personally owned devices for company business?

Options:

A- Require employees to read and sign a disclaimer.

B- Develop and disseminate an applicable policy.

C- Post awareness messages throughout the facility.

D- Provide training on how to protect data on personal devices.

Answer:

B

Question 3

Question Type: **MultipleChoice**

Right-to-audit clauses are intended to ensure the vendor:

Options:

A- aligns staff skill sets adequately.

B- maintains adequate budget for risk management.

C- addresses compliance requirements.

D- optimizes IT operations for service delivery

Answer:

C

Question 4

Question Type: MultipleChoice

A newly appointed CIO has been tasked with the responsibility of developing an effective IT enterprise roadmap that meets business requirements. Which of the following is the BEST way to ensure that the business needs have been taken into consideration?

Options:

A- Involve process owners in requirements gathering.

B- Implement a balanced scorecard.

C- Include user acceptance testing (UAT) as part of the resulting IT solutions.

Answer:

A

Question 5

Question Type: MultipleChoice

IT maturity models measure:

Options:

A- performance.

B- value.

C- capabilities.

D- outcome.

Answer:

C

Question 6

Question Type: MultipleChoice

Which of the following should be established FIRST so that data owners can consistently assess the level of data protection needed across the enterprise?

Options:

A- Data encryption program

B- Data risk management program

C- Data retention policy

D- Data classification policy

Answer:

D

Question 7

In a large enterprise, which of the following should be responsible for the implementation of an IT balanced scorecard?

Options:

A- Project management office

B- Chief information officer (CIO)

C- IT steering committee

D- Chief risk officer (CRO)

Answer:

A