

# Free Questions for MB-240 by vceexamstest

**Shared by Howe on 18-01-2024** 

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## **Question 1**

### **Question Type:** MultipleChoice

You are a Dynamics 365 for Field Service Administrator. You configure Route Scheduling Optimization (RSO) and publish the schedule.

One of your schedulers indicates two of their resources are not getting work orders assigned.

You need to determine reasons why the two resources are not assigned work orders through RSO.

Which three options should you choose? Each correct answer presents a complete solution.

#### **Options:**

- A) Work Hours is not properly configured for days being optimized.
- B) Optimize Schedule field is not set to Yes.
- C) The Work Location field is not set to Onsite.
- D) Scheduling Method is not set to Optimize.
- E) Start Location and End Location fields are not the same.

#### **Answer:**

B, D, E

# **Question 2**

#### **Question Type: DragDrop**

You are a Dynamics 365 for Field Service Dispatcher.

You need to use the schedule board to find resources for a work order. The work order can be completed by any resource who has the correct piece of equipment and who is available at 9:00

Which four steps must you take, in sequence, to successfully implement this capability within the schedule board? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

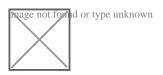


# Question 3

#### **Question Type:** MultipleChoice

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You are a Dynamics 365 for Field Service Administrator. You configure Route Scheduling Optimization (RSO) and publish the schedule.



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#### **Answer:**

B, D, E

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