Free Questions for PL-200 by certsinside

Shared by Jones on 09-08-2024

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Question 1

Question Type: MultipleChoice

A company is planning to create a Power Virtual Agents bot.

The bot has the following requirements:

* The bot must provide address information for the company.

* The bot must be available from Microsoft Teams and from the internet website of the company.

You need to configure the bot. Which component should you use?

Options:

A- Skill

B- Composer

C- Template

D- Channel

Answer:

D

Explanation:

To make the bot available from Microsoft Teams and from the company's internet website, you need to configure the channels for the bot. Power Virtual Agents uses channels to connect the bot to different communication platforms such as Microsoft Teams, Skype, Facebook, and more. By configuring the appropriate channels for the bot, you can make it available on those platforms and allow users to interact with the bot from those locations.

You can configure channels by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the 'Channels' tab, where you can add the channels which you want the bot to be available on.

Question 2

Question Type: MultipleChoice

You create a Power Virtual Agents bot.

You observe that the bot is not able to recognize input from some users.

You need to configure the bot response for unrecognized input from users.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

Options:

A- Transfer to an agent.

B- Use a fallback topic.

C- Display a system-defined error message.

D- Connect to a different channel.

Answer:

A, B

Explanation:

B . Use a fallback topic: Power Virtual Agents provides the capability to handle unrecognized inputs by using fallback topics. A fallback topic is a topic that is triggered when the bot is unable to recognize the user input. You can configure fallback topics by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the 'Topics' tab and create a new topic with a fallback trigger. Reference: https://docs.microsoft.com/en-us/power-virtual-agents/topics-triggers#fallback-triggers

C . Display a system-defined error message: This is another option to handle unrecognized inputs by displaying a predefined message that inform the user that the bot was unable to understand their input.

Question 3

Question Type: DragDrop

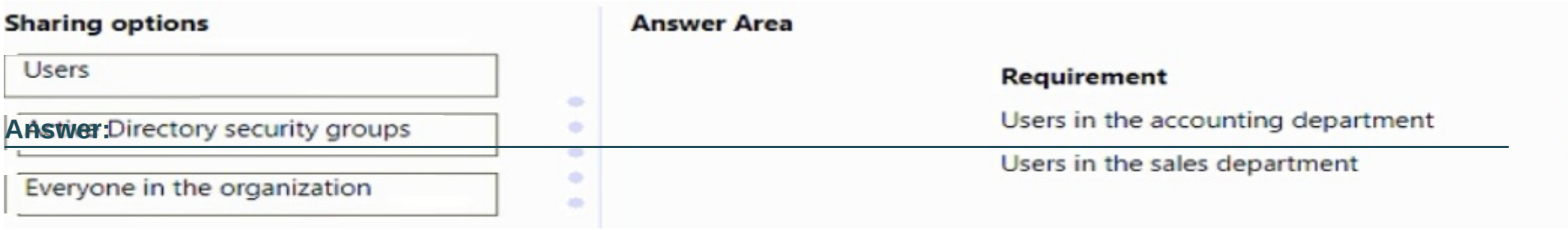
A company is building a Power Virtual Agents chatbot.

Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot.

You need to configure the bot.

Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



Answer:

Question 4

Question Type: **Hotspot**

You create a Power Platform help Desk solution.

You need to create a dashboard that displays information on help desk cases that are handled each week.

Which dashboard components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component type
Add a tag chart by using opened cases.	System chart / Personal dashboard / Area chart
Add a stacked column chart shared with your team.	System chart / Personal dashboard / Area chart
Add a Microsoft Power BI visualization.	System chart / Personal dashboard / Area chart
Add a chart from a view that a user creates.	System chart / Personal dashboard / Area chart
Add a doughnut chart that shows cases by owner.	System chart / Personal dashboard / Area chart

Answer:

Explanation:

https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart

Question 5

Question Type: Hotspot

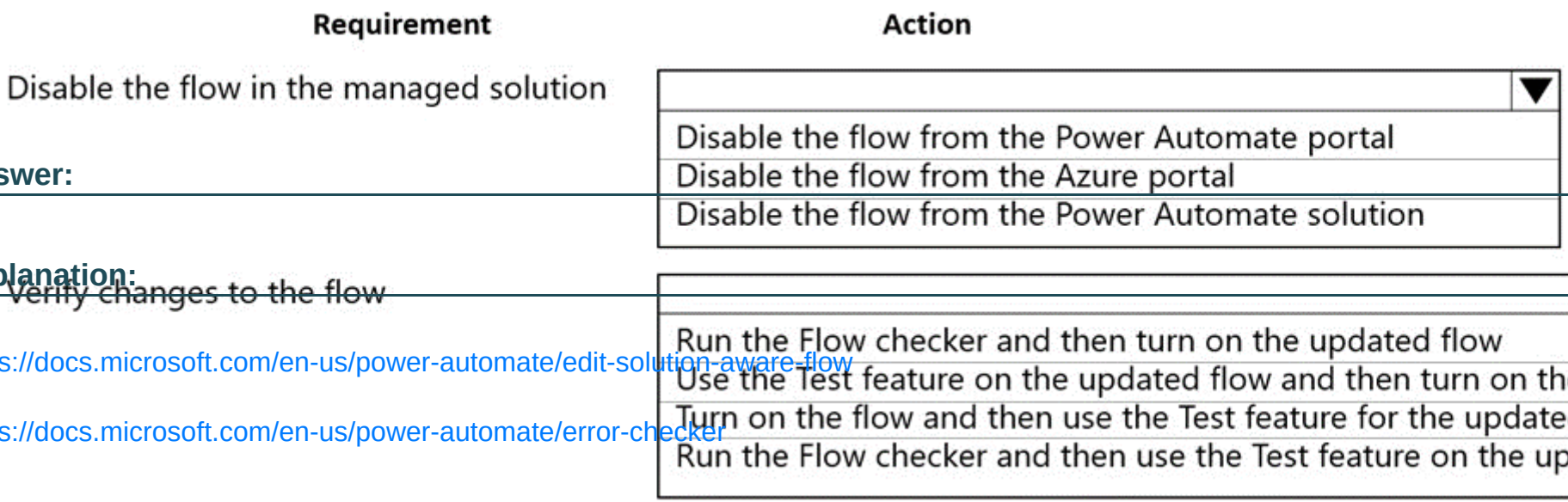
You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a SharePoint location.

Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files.

You need to stop the flow and correct the issue.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:

https://docs.microsoft.com/en-us/power-automate/edit-solution-aware-flow

https://docs.microsoft.com/en-us/power-automate/error-checker

Question 6

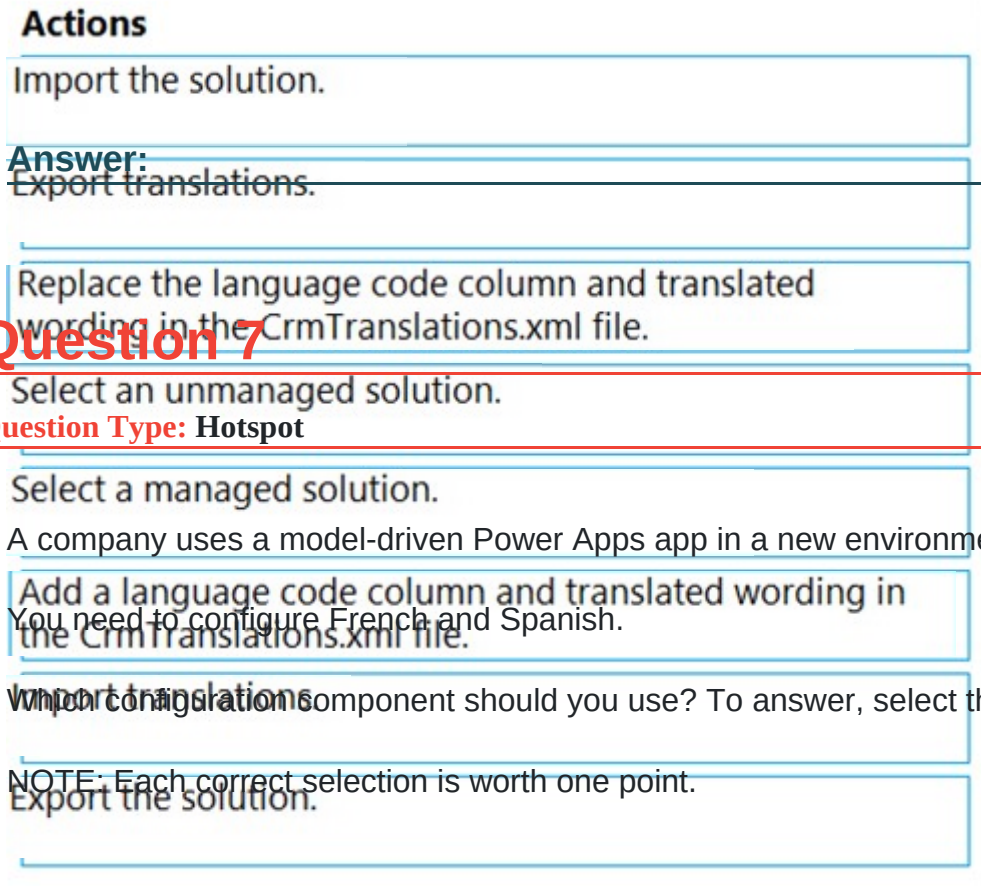
Question Type: DragDrop

A company has employees in France, Mexico, and the United States. You are creating a Power Apps app to allow users to add client records to Microsoft Dataverse. The default language for the company is English.

The company wants the app to display each local language.

You need to add the Spanish and French languages.

Which four actions should you perform in sequence for each language? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



Answer:

Question 7

Question Type: Hotspot

A company uses a model-driven Power Apps app in a new environment. The base language is English.

You need to configure French and Spanish.

Which configuration component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Configuration component
Allow a language to be used within an organization.	Default language Language collation Language packs LCID
Enable the languages.	Browser Environment Power Apps app Tenant

Answer:

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