

Free Questions for PEGACPSA23V1 by dumpssheet

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Question Type: MultipleChoice

What are two attributes of application level security? (Choose two.)

Options:

- A- Create password and authentication policies.
- B- Identify authorized users who need access to the application.
- **C-** Set up security roles for personas in each case type.
- D- Prevent users from viewing features that they should not access.

Answer:

A, D

Explanation:

Attributes of application level security typically involve measures that protect the application's data and features according to defined security policies:

- A . Create password and authentication policies. Application security includes establishing robust password policies and authentication mechanisms to ensure that only authorized users gain access to the application.
- D . Prevent users from viewing features that they should not access. Application level security also involves configuring permissions and access control to ensure that users can only interact with features and data they are authorized to use, thereby protecting sensitive information and maintaining the integrity of the application.

Question Type: MultipleChoice

An internal application grants 75 employees access to one of four personas: Admin, Author, User, and Manager. A new analyst who joins the company requires all the access of the Author persona, but only some of the reporting features that are available to the Manager persona.

How do you satisfy this security requirement?

Options:

A- Add the analyst to the Author persona.

- B- Create a new Analyst persona with the required access.
- **C-** Update the Author persona to include the required analyst reports.
- D- Add the analyst to both the Author persona and Manager persona.

Answer:

В

Explanation:

To satisfy the security requirement for a new analyst who needs a combination of accesses from two different personas:

B . Create a new Analyst persona with the required access. By creating a custom persona, you can tailor the access rights to precisely fit the unique combination of permissions needed by the analyst, without altering the existing personas or granting broader access than necessary.

Question 3

Question Type: MultipleChoice

In which workspace do you configure a service-level agreement (SLA) with a passed deadline interval that repeats three times?

Options:
A- Prediction Studio
B- Admin Studio
C- App Studio
D- Dev Studio
Answer:
D
Explanation:
To configure a service-level agreement (SLA) with a passed deadline interval that repeats:
D . Dev Studio. Dev Studio provides advanced configuration options, including the ability to set up complex SLAs. This environment allows you to define detailed parameters for SLAs, such as a passed deadline interval and the repetition of those intervals.

Question Type	e: N	Iultir	oleCl	noice
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Which statement about responsive breakpoints is true?

Options:

- A- Responsive breakpoints trigger selected behaviors to optimize data presentation.
- B- Responsive breakpoint behavior changes based on the device brand.
- C- Responsive behavior allows users to see all relevant information with scroll bars.
- D- You configure custom responsive breakpoint display widths in Ag Studio.

Answer:

Α

Explanation:

Responsive breakpoints in UI design:

A . Responsive breakpoints trigger selected behaviors to optimize data presentation. Breakpoints are specific widths at which a site's layout will adjust to provide the best user experience. They help to ensure that no matter the size of the screen, from a mobile phone to a desktop monitor, the application presents data in an organized and readable manner.

Question Type: MultipleChoice

Which two options are process reports? (Choose two.)

Options:

- A- The number of customer support request cases created for each week.
- B- Average duration and timeliness for each assignment.
- C- Total customer inquiry cases for each state for each product line.
- D- Top 10 merchants with highest percentage of fraud cases.

Answer:

A, B

Explanation:

Process reports typically involve metrics related to case processing and workflows:

- A . The number of customer support request cases created for each week. This type of report provides insights into case volume over time, which is a key process metric.
- B . Average duration and timeliness for each assignment. This report provides analysis of the efficiency and effectiveness of case processing, focusing on performance metrics for assignments, which is a fundamental aspect of process reporting.

Question 6

Question Type: MultipleChoice

Which two collaboration tools allow teams to communicate faster and share information more efficiently while resolving cases? (Choose two.)

Options:

- A- Dashboards
- **B-** Widgets
- C- Tags

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D-	. P	u	lse

Answer:

C, D

Explanation:

Collaboration tools that enhance team communication and information sharing:

- C . Tags. Tags allow users to categorize and reference specific information within cases, making it easier for teams to search and communicate about case-related topics efficiently.
- D . Pulse. Pulse is a social collaboration tool within Pega that enables team members to communicate in real-time, share information, and collaborate directly within the context of a case.

Question 7

Question Type: MultipleChoice

You are asked to create a visualization that allows managers in the Customer Service division to track the number and status of Customer Support Request cases submitted over the last 30 days.

What is the process that you follow to create this visualization?

Options:

- A- Create a new report on the Data landing page.
- B- Add a report widget to a portal on the Explore data landing page.
- C- Add a new portal on the Channels landing page.
- **D-** Create a new Insight on the Explore data landing page.

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D

Explanation:

To create a visualization for managers to track the number and status of Customer Support Request cases:

D . Create a new Insight on the Explore data landing page. Insights in Pega allow you to create visual representations of data, which can include reports and dashboards. Managers can use these insights to track case metrics over specified time frames, such as the last 30 days.

Question Type: MultipleChoice

Which two statements about Configuration sets are true? (Choose two.)

Options:

- A- Used if a Dynamic System Setting does not meet the requirements
- B- Used to organize Configuration settings with a common element
- C- Configured by modifying the Data-Configuration-Settings class
- D- Enables the business to control application behavior

Answer:

B, D

Explanation:

Statements true about Configuration sets:

- B. Used to organize Configuration settings with a common element. Configuration sets in Pega are used to group related settings, which can be managed collectively and applied consistently across the application.
- D . Enables the business to control application behavior. Configuration sets allow business users to change certain aspects of the application behavior without modifying the underlying code directly, providing greater agility and control over the application.

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