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Question 1

Question Type: MultipleChoice

What should an administrator do to keep secure fields protected in email templates'?

Options:

- A- Implement GDPR.
- B- Set up an approval process for email alerts.
- C- Remove the fields from the email.
- D- Use classic encrypted fields.

Answer:

C

Explanation:

The best way to keep secure fields protected in email templates is to remove them from the email altogether. Classic encrypted fields are not supported in email templates, and implementing GDPR or setting up an approval process for email alerts do not prevent unauthorized users from viewing sensitive data in emails. Reference:

Question 2

Question Type: MultipleChoice

Cloud Kicks (CK) completed a project in a sandbox environment and wants to migrate the changes to production. CK split the deployment into two distinct change sets. Change set 1 has new custom objects and fields. Change set 2 has updated profiles and automation.

What should the administrator consider before deploying the change sets?

Options:

- A- The Field-Level Security will not be deployed with the profiles in change set 2.
- B- Change set 2 needs to be deployed first.
- C- Automations need to be deployed in the same change set in order to be activated.
- D- Both change sets must be deployed simultaneously.

Answer:

A

Explanation:

When deploying profiles using change sets, the field-level security settings are not included unless the fields themselves are also part of the change set. Therefore, the administrator should consider adding the new custom fields to change set 2 along with the profiles, or manually adjust the field-level security after deployment. Reference:

https://help.salesforce.com/articleView?id=changesets_about_components.htm&type=5

Question 3

Question Type: MultipleChoice

At Cloud Kicks, the distributor account information is sensitive information. The administrator needs to make sure this information is unavailable to testers in the full sandbox.

What should the administrator recommend?

Options:

- A- Refresh the sandbox.
- B- Assign the users a new permission set.
- C- Use the data masking tool.
- D- Delete the sensitive information.

Answer:

C

Explanation:

The data masking tool is a tool that allows you to mask sensitive data in your full sandbox by replacing it with fictitious data. This can help you protect your data privacy and comply with regulations while testing in a realistic environment. You can use the data masking tool to mask data for standard and custom objects, including person accounts, and choose from different masking formats and options.

Reference: https://help.salesforce.com/s/articleView?id=sf.data_mask.htm&type=5

Question 4

Question Type: MultipleChoice

Universal Containers wants to assign a task due date on one of two fields. Estimated Shipping Date or Client Need By Date, which is further in the future.

Which two combined automation tools should the administrator use to create the task record and assign based on date criteria?

Choose 2 answers

Options:

- A- Create a formula capture the MAX date.
- B- Make a Process Builder to create the task.
- C- Design an approval process to capture the furthest date.
- D- Configure a workflow to create the task.

Answer:

A, B

Explanation:

Two combined automation tools that the administrator can use to create the task record and assign based on date criteria are:

Create a formula field to capture the MAX date. A formula field is a custom field that calculates a value based on other fields or expressions. In this case, a formula field can be used to capture the maximum value between Estimated Shipping Date and Client Need By Date fields and store it as a date value.

Make a Process Builder to create the task. A Process Builder is an automation tool that allows you to create processes that perform actions based on certain criteria. In this case, a Process Builder can be used to create a task record when a certain condition is met and assign its due date based on the formula field value.

The other two options are incorrect because:

An approval process is an automation tool that allows you to route records for approval based on certain criteria and approval steps. It does not create or assign tasks based on date criteria.

A workflow rule is an automation tool that allows you to perform actions based on certain criteria and evaluation time. It does not create or assign tasks based on date criteria.

Question 5

Question Type: MultipleChoice

At Ursa Major Solar, there is an account owner by a user with the role of Galaxy manager. Two users with the same profile are both assigned to the sub-role, Galaxy Subordinate. However, only one can access the account.

What is the reason only one user can see the account record?

Options:

- A- Workflow Rule
- B- Manual Sharing
- C- Queues
- D- Role Hierarchy

Answer:

B

Explanation:

Manual sharing is a way of granting access to individual records by manually sharing them with other users, roles, or groups. Manual sharing can override the organization-wide default and role hierarchy settings and give additional access to specific records. In this case, manual sharing could be the reason why only one user can see the account record, even though they have the same profile and role as another user who cannot see it. Reference: https://help.salesforce.com/s/articleView?id=sf.security_sharing_manual.htm&type=5

Question 6

Question Type: MultipleChoice

A user at Ursa Major Solar is experiencing a flow error while trying to process a record to the next status. The users with the same access can process records without any errors.

What should the administrator do to troubleshoot the issue?

Options:

- A-** Use the flow debug option and set the selection to Run as another user.
- B-** Grant the user more data access by moving them higher in the role hierarchy.
- C-** Change the flow to run as System Context Without Sharing - Access All Data.
- D-** Grant the user the Modify All permission to ensure they have full system access.

Answer:

A

Explanation:

The flow debug option is a tool that allows you to test and troubleshoot your flow by running it in debug mode and inspecting the values of variables and resources at each step. You can also set the debug mode to run as another user and see how the flow behaves for different users with different permissions and settings. In this case, using the flow debug option and setting the selection to run as

another user can help identify why one user is experiencing a flow error while others are not. Reference:
https://help.salesforce.com/s/articleView?id=sf.flow_debug.htm&type=5

Question 7

Question Type: MultipleChoice

The administrator at AW Computing has received an email for a system error indicating that their organization has reached its hourly limit processing workflow time triggers.

Which two processes should the administrator review? Choose 2 answers

Options:

- A- Time-Based Workflows
- B- Paused now Interviews
- C- Apex Triggers
- D- Debug Logs

Answer:

A, D

Explanation:

Time-based workflows are a type of workflow that execute actions based on a specific time trigger, such as a certain number of days before or after a date field on a record. Time-based workflows can cause delays in processing because they are added to a queue and processed in one-hour batches. If the queue is large or the system is busy, the actions may not execute at the exact time they are scheduled. Therefore, time-based workflows can contribute to reaching the hourly limit for processing workflow time triggers. Reference: https://help.salesforce.com/s/articleView?id=sf.workflow_time_action_considerations.htm&type=5
https://help.salesforce.com/s/articleView?id=sf.workflow_limits.htm&type=5

Question 8

Question Type: MultipleChoice

The security department at AW Computing wants to prevent users from exporting more data than they need. Included in this request is limiting records containing sensitive information, such as bank accounts and Personal Identifiable Information (PII).

Which feature should an administrator recommend to help limit what data is exported?

Options:

- A- Salesforce Platform Encryption
- B- Export Data Settings
- C- Salesforce Shield
- D- Muted Permission Sets

Answer:

B

Explanation:

Export Data Settings is a feature that allows you to control which users can export data from Salesforce and how much data they can export at a time. You can enable or disable the Export Reports permission for different profiles or permission sets, and set a maximum number of records that can be exported per hour for your org. You can also restrict the export of sensitive data by using field-level security or encryption. Reference: https://help.salesforce.com/s/articleView?id=sf.admin_exportdata.htm&type=5
https://help.salesforce.com/s/articleView?id=sf.admin_general_permissions.htm&type=5

Question 9

Question Type: MultipleChoice

AW Computing is conducting an audit and wants to understand how many objects have been shared as public externally.

which tool should the administrator use to quickly obtain this details?

Options:

- A- Security Health Check
- B- Setup Audit Trail
- C- Session Security Settings
- D- Object Manager

Answer:

C

Explanation:

The data masking tool is a tool that allows you to mask sensitive data in your full sandbox by replacing it with fictitious data. This can help you protect your data privacy and comply with regulations while testing in a realistic environment. You can use the data masking tool to mask data for standard and custom objects, including person accounts, and choose from different masking formats and options.

Reference: https://help.salesforce.com/s/articleView?id=sf.data_mask.htm&type=5

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