Free Questions for Salesforce-Associate by certscare

Shared by Miles on 09-08-2024

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Question 1

Question Type: MultipleChoice

Get Cloudy Consulting (GCC) wants to integrate its financial system with its Salesforce environment. After searching the AppExchange and reviewing documentation for its financial system. GCC did not find anything.

What should be used to build this integration?

Options:

A- Commerce Cloud

B- MuleSoft

C- Financial Services

Answer:

B

Question 2

Question Type: MultipleChoice

Get Cloudy Consulting (GCC) provides consulting services to small and medium-sized business in the financial services space. GCC wants a solution for customer service where complaints can be logged through a web from and email.

Which Salesforce solution should GCC use?

Options:

A- Commerce Cloud

B- Experience Cloud

C- Service cloud

Answer:

C

Question 3

Question Type: **MultipleChoice**

A Salesforce associate wants to filter a Lead report by a secondary industry field.

Who would the associate typically work with to get a new field added in their Salesforce org?

Options:

A- Salesforce Developer

B- Salesforce Administrator

C- Salesforce Technical Architect

Answer:

B

Question 4

Question Type: MultipleChoice

A Salesforce associate wants to quickly create an org where they can learn, practice, and develop Salesforce skills.

Which type of org should they create from within Trailhead?

Options:

A- Developer Edition

B- Sandbox

C- Playground

Answer:

A

Question 5

Question Type: MultipleChoice

Get Cloudy Consulting (GCC) wants to customize its Sales application's Home tab with additional components.

Outside of the org, where should GCC' Salesforce associate go to collaborate with others on solutions that might resonate with GCC users?

Options:

A- Explore documents In Help and Training.

B- Ask a question In a Trailblazer Community Group.

C- Search for modules in Trailhead.

Answer:

B

Question 6

Question Type: MultipleChoice

A salesforce associate is excited to find they can combine the challenge of learning new skills with the chance of winning prizes?

Options:

A- Superbadges

B- Quests

C- Ranks

Answer:

B

Question 7

Question Type: MultipleChoice

Get Cloudy Consulting (GCC) is experiencing significant performance degradation.

What should GCC do to quickly verify if a performance incident has been reported on its instance of Salesforce?

Options:

A- Ask a question on the Trailblazer Community.

B- Check System Status on the Trust site.

C- Open a case with Salesforce Support.

Answer:

B

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