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Question 1

Question Type: MultipleChoice

Cloud Kicks is a large company with many divisions. Some divisions have a higher turnover, so each division wants to be able to create and manage users only within their division.

What should the administrator do to set this up?

Options:

- A- Set up delegated administrators for the division leaders.
- B- Assign a flat territory role hierarchy for the divisions.
- C- Create a permission set group for the division leaders.
- D- Customize and assign profiles for the division teams.

Answer:

A

Explanation:

Delegated administration allows administrators to delegate certain user management tasks to other users without granting them full administrative privileges. Delegated administrators can create and manage users only within specified roles or public groups. This option will meet the requirement of allowing each division to create and manage users only within their division. Reference: https://help.salesforce.com/articleView?id=delegated_administration_overview.htm&type=5

Question 2

Question Type: MultipleChoice

A previous consultant helped Universal Containers automate many of its business processes. The administrator changed the email address on the consultant's user record and deactivated it. The consultant called to say they continue to get email messages from failed flows and processes.

What steps should the administrator perform to stop the fault messages from going to the consultant?

Options:

- A-** Create a custom metadata type and associate the LastModifiedBy field. Write a flow that updates the field in any flows or processes equal to the consultant's name.
- B-** Request an Email Log from Email Log Files in Setup and filter the request by the consultant's email. Manually update any flows or processes listed on the log.

C- Set Send Process or Flow Error Email' to Apex Exception Email Recipients' in Automation settings. Add the System Admin's email to the Apex Exception Email page in Setup.

D- Export Flow Interviews filtered by LastModifiedBy.email using Data Loader. In the .csv file, change LastModifiedBy to the System Admin and upload changes with Data Loader.

Answer:

C

Explanation:

This option will allow the administrator to change the recipient of the fault messages from the consultant's email to the system admin's email without modifying any flows or processes. The other options are either not feasible or not effective. Reference: https://help.salesforce.com/articleView?id=flow_concepts_error_email.htm&type=5

Question 3

Question Type: MultipleChoice

The administrator at Cloud Kicks (CK) is troubleshooting why users are missing expected email alerts from an automated process. The investigation shows that CK is hitting its daily limit.

What should the administrator review to resolve the issue?

Options:

- A- Email Logs
- B- HTML Email Status Report
- C- Notification Delivery Settings
- D- Outbound Messages

Answer:

A

Explanation:

Email logs provide information about email delivery, such as the sender, recipient, date and time, delivery status, and any error messages. The administrator can use email logs to troubleshoot why users are missing expected email alerts and identify which emails are hitting the daily limit. Reference: https://help.salesforce.com/articleView?id=email_logs.htm&type=5

Question 4

Question Type: MultipleChoice

What should an administrator do to keep secure fields protected in email templates'?

Options:

- A- Implement GDPR.
- B- Set up an approval process for email alerts.
- C- Remove the fields from the email.
- D- Use classic encrypted fields.

Answer:

C

Explanation:

The best way to keep secure fields protected in email templates is to remove them from the email altogether. Classic encrypted fields are not supported in email templates, and implementing GDPR or setting up an approval process for email alerts do not prevent unauthorized users from viewing sensitive data in emails. Reference:

https://help.salesforce.com/articleView?id=security_pe_classic_encryption_considerations.htm&type=5

Question 5

Question Type: MultipleChoice

Cloud Kicks (CK) completed a project in a sandbox environment and wants to migrate the changes to production. CK split the deployment into two distinct change sets. Change set 1 has new custom objects and fields. Change set 2 has updated profiles and automation.

What should the administrator consider before deploying the change sets?

Options:

- A- The Field-Level Security will not be deployed with the profiles in change set 2.
- B- Change set 2 needs to be deployed first.
- C- Automations need to be deployed in the same change set in order to be activated.
- D- Both change sets must be deployed simultaneously.

Answer:

A

Explanation:

When deploying profiles using change sets, the field-level security settings are not included unless the fields themselves are also part of the change set. Therefore, the administrator should consider adding the new custom fields to change set 2 along with the profiles, or manually adjust the field-level security after deployment. Reference:

https://help.salesforce.com/articleView?id=changesets_about_components.htm&type=5

Question 6

Question Type: MultipleChoice

An administrator at Cloud Kicks has been asked to reduce the file size of full data exports in order to have quicker exports.

Which three recommendations should the administrator make?

Choose 3 answers

Options:

- A-** Reduce the amount of objects per export.
- B-** Request a backup file every 5 days.
- C-** Deselect 'Include images, documents, and attachments' in the export.

D- Unselect the recycle bin in the object export option.

E- Keep deleted record counts to a minimum.

Answer:

A, C, E

Explanation:

Three recommendations that the administrator can make to reduce the file size of full data exports are:

Reduce the amount of objects per export. By selecting only the objects that are necessary for the backup and excluding the ones that are not, you can reduce the number of files and records that are exported and decrease the file size.

Deselect 'Include images, documents, and attachments' in the export. By unchecking this option, you can exclude the files that are stored in Salesforce as images, documents, or attachments from the export. These files can take up a lot of space and increase the file size significantly.

Keep deleted record counts to a minimum. By emptying the recycle bin regularly or using hard delete options, you can reduce the number of deleted records that are included in the export. Deleted records are still counted as part of the export limit and can increase the file size.

The other two options are incorrect because:

Requesting a backup file every 5 days does not reduce the file size of each export. It only increases the frequency of exports and may cause more storage issues.

Unselecting the recycle bin in the object export option does not reduce the file size of full data exports. It only applies to individual object exports and not to weekly or monthly exports.

Question 7

Question Type: MultipleChoice

At Cloud Kicks, the distributor account information is sensitive information. The administrator needs to make sure this information is unavailable to testers in the full sandbox.

What should the administrator recommend?

Options:

- A- Refresh the sandbox.
- B- Assign the users a new permission set.
- C- Use the data masking tool.
- D- Delete the sensitive information.

Answer:

C

Explanation:

The data masking tool is a tool that allows you to mask sensitive data in your full sandbox by replacing it with fictitious data. This can help you protect your data privacy and comply with regulations while testing in a realistic environment. You can use the data masking tool to mask data for standard and custom objects, including person accounts, and choose from different masking formats and options.

Reference: https://help.salesforce.com/s/articleView?id=sf.data_mask.htm&type=5

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