



Free Questions for CRT-211 by certscare

Shared by Patterson on 24-05-2024

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Question 1

Question Type: MultipleChoice

Universal Containers purchased Field Service Lightning Licenses in Production and wants to make these license available in an active development sandbox with the minimum development impact.

How should an administrator create these licenses in the sandbox?

Options:

- A) Merge Production and the sandbox using a template.
- B) Use the Match Production Licenses tool.
- C) Refresh the sandbox from production.
- D) Submit a Salesforce support case.

Answer:

C

Question 2

Question Type: MultipleChoice

What should an administrator consider when moving approval processes using a change set?

Options:

- A) Change sets do not include the approval and rejection actions from the source organization
- B) Custom fields on standard objects will need to be manually added in the target organization.
- C) The Unique Name of the approval process is not allowed to be changed once deployed in the target organization.
- D) Change Sets do not include the order of active approval processes from the source organization.

Answer:

A

Question 3

Question Type: MultipleChoice

Universal Containers has a Positions object that represents job Positions and a Applications object that represent people that have applied to the position. The Job Application object has a lookup to position. They want to run a report that shows all Positions that do

NOT have any child job Applications.

Which solution would meet the requirements?

Options:

- A) Use a custom report type that only displays job Application without Positions.
- B) Use the standard Job Application with Position report type.
- C) Use the standard Position report type with a cross filters.
- D) Use the standard Position without job Application report type.

Answer:

A

Question 4

Question Type: MultipleChoice

Support agents at Cloud Kicks associate Cases and Bugs so that can report on how many Cases are related to a Bug. A Bug is required to have a Case in order to be created.

Which type of object relationship will meet this requirement?

Options:

- A) Junction
- B) Lookup
- C) Hierarchical
- D) Master-detail

Answer:

D

Question 5

Question Type: MultipleChoice

An Administrator has been asked to grant read, create and edit access to the product object for users who currently have the standard marketing user profile.

Which two approaches could be used to meet this request? Choose 2 answers.

Options:

- A) Change the access levels in the marketing user standard profile to read, create and edit for the product object
- B) Create a permission set with read, create and edit access for the product object and assign it to the marketing users
- C) Create a permission set with read and write access for the product object and assign it to the marketing users
- D) Create a new profile for the marketing users and change the access levels to read, create and edit for the product object

Answer:

B, D

Question 6

Question Type: MultipleChoice

In Lightning, an opportunity pipeline report listing opportunities by sales representative shows multiple opportunities written for the same account. The sales Manager would like to know how many individual account each representative has written business for.

How should the report be identified to include the number of individual accounts represented by representative?

Options:

- A) Create a custom summary formula and group by account.
- B) Select Show Unique Count on the Account Name Column in the report builder.
- C) Add a bucket field for Account Name and group by the bucket field.
- D) Group by Account and summarize a custom checkbox defaulted to checked.

Answer:

A

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