

Free Questions for CRT-211 by certsdeals

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Question Type: MultipleChoice

Universal Containers wants to assign a task due date on one of two fields. Estimated Shipping Date or Client Need By Date, which is further in the future.

Which two combined automation tools should the administrator use to create the task record and assign based on date criteria?

Choose 2 answers

Options:

- A- Create a formula capture the MAX date.
- B- Make a Process Builder to create the task.
- **C-** Design an approval process to capture the furthest date.
- D- Configure a workflow to create the task.

Answer:

A, B

Two combined automation tools that the administrator can use to create the task record and assign based on date criteria are:

Create a formula field to capture the MAX date. A formula field is a custom field that calculates a value based on other fields or expressions. In this case, a formula field can be used to capture the maximum value between Estimated Shipping Date and Client Need By Date fields and store it as a date value.

Make a Process Builder to create the task. A Process Builder is an automation tool that allows you to create processes that perform actions based on certain criteria. In this case, a Process Builder can be used to create a task record when a certain condition is met and assign its due date based on the formula field value.

The other two options are incorrect because:

An approval process is an automation tool that allows you to route records for approval based on certain criteria and approval steps. It does not create or assign tasks based on date criteria.

A workflow rule is an automation tool that allows you to perform actions based on certain criteria and evaluation time. It does not create or assign tasks based on date criteria.

Question 2

Question Type: MultipleChoice

At Ursa Major Solar, there is an a	account owner by a user with the	e role of Galaxy manager.	Two users with the same	profile are both
assigned to the sub-role, Galaxy	Subordinate. However, only one	e can access the account.		

What is the reason only one user can see the account record?

Options:

- A- Workflow Rule
- **B-** Manual Sharing
- **C-** Queues
- **D-** Role Hierarchy

Answer:

В

Explanation:

Manual sharing is a way of granting access to individual records by manually sharing them with other users, roles, or groups. Manual sharing can override the organization-wide default and role hierarchy settings and give additional access to specific records. In this case, manual sharing could be the reason why only one user can see the account record, even though they have the same profile and role as another user who cannot see it. Reference: https://help.salesforce.com/s/articleView?id=sf.security_sharing_manual.htm&type=5

Question Type: MultipleChoice

A user at Ursa Major Solar is experiencing a flow error while trying to process a record to the next status. The users with the same access can process records without any errors.

What should the administrator do to troubleshoot the issue?

Options:

- A- Use the flow debug option and set the selection to Run as another user.
- B- Grant the user more data access by moving them higher in the role hierarchy.
- C- Change the flow to run as System Context Without Sharing Access All Data.
- D- Grant the user the Modify All permission to ensure they have full system access.

Answer:

Α

The flow debug option is a tool that allows you to test and troubleshoot your flow by running it in debug mode and inspecting the values of variables and resources at each step. You can also set the debug mode to run as another user and see how the flow behaves for different users with different permissions and settings. In this case, using the flow debug option and setting the selection to run as another user can help identify why one user is experiencing a flow error while others are not. Reference: https://help.salesforce.com/s/articleView?id=sf.flow_debug.htm&type=5

Question 4

Question Type: MultipleChoice

The administrator at AW Computing has received an email for a system error indicating that their organization has reached is hourly limit processing workflow time triggers.

Which two processes should the administrator review? Choose 2 answers

Options:

A- Time-Based Workflows

- **B-** Paused now Interviews
- **C-** Apex Triggers
- **D-** Debug Logs

Answer:

A, D

Explanation:

Time-based workflows are a type of workflow that execute actions based on a specific time trigger, such as a certain number of days before or after a date field on a record. Time-based workflows can cause delays in processing because they are added to a queue and processed in one-hour batches. If the queue is large or the system is busy, the actions may not execute at the exact time they are scheduled. Therefore, time-based workflows can contribute to reaching the hourly limit for processing workflow time triggers. Reference: https://help.salesforce.com/s/articleView?id=sf.workflow_time_action_considerations.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.workflow_limits.htm&type=5

Question 5

Question Type: MultipleChoice

When configuring a change set, which two practices should an administrator adhere to in order to ensure a successful deployment to production?

Choose 2 answers

Options:

- A- Clone a change set to add forgotten dependent components to an uploaded change set.
- B- Add permissions and access settings to outbound change sets in addition to the dependent component list.
- C- Run deployment validations on the change set in the sandbox prior to uploading to production.
- D- When deploying a new record type, ensure the new record type is the only component in the change set.

Answer:

B, C

Explanation:

Two practices that the administrator should adhere to in order to ensure a successful deployment to production are:

Add permissions and access settings to outbound change sets in addition to the dependent component list. This can help avoid deployment errors or access issues caused by missing permissions or settings for the components in the change set. For example, if the change set includes a new custom object, the administrator should also include the object permissions, field-level security, page layouts,

and record types for that object.

Run deployment validations on the change set in the sandbox prior to uploading to production. This can help test the change set for any errors or conflicts before deploying it to production. Deployment validations simulate the deployment without actually making any changes and report any issues or warnings.

The other two options are incorrect because:

Cloning a change set does not add forgotten dependent components to an uploaded change set. It only creates a copy of the existing change set that can be modified before uploading.

When deploying a new record type, it is not necessary to have it as the only component in the change set. It can be deployed along with other components as long as they are compatible and have the required dependencies.

Question 6

Question Type: MultipleChoice

The security department at AW Computing wants to prevent users from exporting more data than they need. Included in this request is limiting records containing sensitive information, such as bank accounts and Personal Identifiable Information (PII).

Which feature should an administrator recommend to help limit what data is exported?

Options:	
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- A- Salesforce Platform Encryption
- **B-** Export Data Settings
- C- Salesforce Shield
- **D-** Muted Permission Sets

Answer:

В

Explanation:

Export Data Settings is a feature that allows you to control which users can export data from Salesforce and how much data they can export at a time. You can enable or disable the Export Reports permission for different profiles or permission sets, and set a maximum number of records that can be exported per hour for your org. You can also restrict the export of sensitive data by using field-level security or encryption. Reference: https://help.salesforce.com/s/articleView?id=sf.admin_exportdata.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.admin_general_permissions.htm&type=5

Question 7

Question Type: MultipleChoice

AW Computing is conducting an audit and wants to understand how many objects have been shared as public externally.
which tool should the administrator use to quickly obtain this details?
Options:
A- Security Health Check
B- Setup Audit Trail
C- Session Security Settings
D- Object Manager
Answer:

С

The data masking tool is a tool that allows you to mask sensitive data in your full sandbox by replacing it with fictitious data. This can help you protect your data privacy and comply with regulations while testing in a realistic environment. You can use the data masking tool to mask data for standard and custom objects, including person accounts, and choose from different masking formats and options. Reference: https://help.salesforce.com/s/articleView?id=sf.data_mask.htm&type=5

Question Type: MultipleChoice

At Ursa Major Solar, several different planetary teams handle leads depending on which planet the lead is coming from. While most of the teams only need a few fields filled out to work the lead, the Jupiter team requires additional information to be filled out, such as which moon the lead is coming from. The administrator needs to automate which team is allocated the lead record based on the planet and ensure that every team has all of the information they need.

Which two features will satisfy these requirements?

Choose 2 answers

Options:

- A- Assignment Rules
- **B-** Validation Rules
- **C-** Matching Rules
- **D-** Workflow Rules

Answer:

A, B

Assignment rules and validation rules are two features that can satisfy these requirements:

Assignment rules are used to automatically assign leads or cases to users or queues based on certain criteria. In this case, an assignment rule can be used to assign leads to different planetary teams depending on which planet the lead is coming from.

Validation rules are used to validate the data entered by users and prevent records from being saved if they do not meet certain criteria. In this case, a validation rule can be used to ensure that every team has all of the information they need by making certain fields required or dependent on other fields.

The other two options are incorrect because:

Matching rules are used to identify duplicate records based on certain fields or fuzzy logic. They do not assign records or validate data.

Workflow rules are used to automate tasks or actions based on certain criteria. They do not assign records or validate data.

Question 9

Question Type: MultipleChoice

On the Planet custom object, Ursa Major Solar's sales director wants only certain action buttons to appear depending on if a given planet is defined as gaseous.

Options:			
A- Record Detail			
B- Highlights Panel			
C- Activities			
D- Related Lists			
Answer:			

Which Lightning component should the administrator define dynamic action buttons?

Explanation:

В

The Highlights Panel is a Lightning component that displays key information about a record at the top of the page. You can customize the Highlights Panel to show different actions based on the record type or other criteria. In this case, you can define dynamic action buttons for the Planet object that appear only if the gaseous field is true or false. This way, you can show different actions for different types of planets. Reference: https://help.salesforce.com/s/articleView?id=sf.lex_page_layouts_highlights_panel.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.dynamic_actions_considerations.htm&type=5

Question Type: MultipleChoice

An administrator created and activated several record-triggered flows that are configured to run before the record is saved on the same object.

What should the administrator consider about the order of execution for flows?

Options:

- A- The flow type will determine the order of execution.
- B- The last created date of the flow will determine the order.
- **C-** The order of flow execution is unpredictable.
- D- The flows will execute in alphabetical order based on their names.

Answer:

C

Explanation:

When you have multiple record-triggered flows that are configured to run before the record is saved on the same object, the order of flow execution is unpredictable. This means that you cannot guarantee which flow will run first or last, or how they will affect each other's field updates. Therefore, you should avoid creating multiple before-save flows on the same object and instead consolidate them into one flow if possible. Reference: https://help.salesforce.com/s/articleView?id=sf.flow_considerations_recordtriggered_before.htm&type=5

Question 11

Question Type: MultipleChoice

The administrator at Cloud Kicks needs to import a batch of person accounts into Salesforce.

What tool should the administrator use?

Options:

- A- Data Import Wizard
- **B-** Quick Create
- C- Bulk API
- **D-** Mass Update

Answer:

Α

Explanation:

The Data Import Wizard is a tool that allows you to import data for standard and custom objects, including person accounts, into Salesforce. You can access it from the Setup menu and use it to import up to 50,000 records at a time. You can also use it to update, upsert, or delete existing records. The Data Import Wizard can help you match your data with Salesforce fields, prevent duplicates, and run import jobs in the background. Reference: https://help.salesforce.com/s/articleView?id=sf.data_importer.htm&type=5

Question 12

Question Type: MultipleChoice

Ursa Major Solar customer records have a lot of fields and Lightning components to give users a variety of information and available functions. Recently, usrrs have noted that their pages take a long time to load and it's starting to negatively impact their experience.

What should the administrator do to help diagnose where improvements can be made?

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- A- Check the debug logs found in the Environment section of Setup.
- B- Click Analyze from the Lightning App Builder toolbar.
- C- Review the debug logs from the Developer Console.
- D- Use the Apex debugger while loading a customer record.

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В

Explanation:

The Analyze feature in the Lightning App Builder toolbar is a tool that helps you optimize the performance of your record pages by providing recommendations and insights on how to improve page load time and user experience. It can help you identify which fields and components are taking the most time to load and suggest ways to reduce their impact. You can also compare your page performance with other pages in your org or with Salesforce best practices. Reference:

https://help.salesforce.com/s/articleView?id=sf.lightning_page_optimize.htm&type=5

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