



Free Questions for *CRT-550* by *certsinside*

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Question 1

Question Type: MultipleChoice

A user in Marketing Cloud needs to send an email to a Salesforce Report via a Guided Send process.

How should the consultant meet this requirement?

Options:

- A) Create a Salesforce Data Extension for the user to select during a Guided Send.
- B) Assign the integrated user the Marketing Cloud AppExchange User permission set in Sales Cloud.
- C) Create data validation rules for the integrated user in Sales Cloud.
- D) Add custom links to the page layouts in Marketing Cloud

Answer:

A

Question 2

Question Type: MultipleChoice

Northern Trail Outfitters (NTO):

- * Employs Email Specialists responsible for creating content, testing, sending emails, defining the activities for Automation Studio, and creating automations.
- * Prefers not to use custom roles unless it is absolutely necessary.
- * Email Specialist resides in multiple business units.

Using best practices, how should a consultant create and assign roles for NTO?

Options:

- A)** Create a custom Email Specialist role with needed permissions and assign it to the Email Specialists.
- B)** Alter the roles of Content Creator and Data Manager by denying permissions and then assign the roles to the ' Email Specialists.
- C)** Check 'Allow' automation permissions for the Content Creator Role and assign it to the Business Units.
- D)** Check 'Allow' automation permissions for the Content Creator Role and assign it to the Email Specialists

Answer:

D

Question 3

Question Type: MultipleChoice

A customer wants to perform an email send to a subset of a Synchronized Data Extension filtered on custom object data and return tracking to the Sales Cloud.

What approach should the consultant recommend?

Choose 2 answers

Options:

- A) Use Data Stream to sync Sales Cloud objects to the Marketing Cloud.
- B) Use Data Filters or Query Activities to output a Sendable Salesforce Data Extension.
- C) Use Query Activities to create a Sendable Synchronized Data Extension.
- D) Use Data Filters to segment data to output a Sendable Data Extension

Answer:

A, B

Question 4

Question Type: MultipleChoice

Northern Trail Outfitters (NTO) needs to provide an IT staff member with access to Marketing Cloud. The staff member needs to perform the following tasks:

- * Maintain NTO's master suppression list
- * Configure data relationships
- * Create new subscriber attributes

Which role should be assigned to the IT staff member?

Options:

- A) Analyst
- B) Data Manager
- C) Administrator
- D) Content Creator

Answer:

B

Question 5

Question Type: MultipleChoice

A customer plans to configure multiple business units (BU) to support the digital marketing efforts of five international offices.

Which reasons warrants this implementation? Choose 2 answers.

Options:

- A) Support non-English responses with Reply Mail Management.
- B) Localized language and display options based on location and culture.
- C) Tracking information for campaigns sent by each office.
- D) Localized physical mailing address displayed in the default email footer

Answer:

B, C

Question 6

Question Type: MultipleChoice

Northern Trail Outfitters (NTO) has doubled in size over the last couple of years. Because of this growth they have decided to organize their company into Business Units to better manage operations.

Which statement is correct regarding the Business Unit functionality within Marketing Cloud?

Choose 2 answers

Options:

- A) Business Units can have more than one parent Business Unit.
- B) Subscribers can only appear in one Business Unit.
- C) Business Units can mirror an organization's operational structure.
- D) Business Units can share information with other Business Units.

Answer:

C, D

Question 7

Question Type: MultipleChoice

A subscriber asked to be removed from a customer's email list multiple times by replying directly to the customer's marketing message, but continues to receive emails.

Which steps will solve how replies are managed by the application?

Choose 3 answers

Options:

- A) Confirm that Reply Mail Management (RMM) is configured for the customer's account.
- B) Confirm that the RMM setting 'Unsubscribe Manual Requests' is set to YES.
- C) Confirm that the RMM setting 'Delete auto-replies and out-of-office replies' is set to NO.
- D) Confirm that an email address was provided as the Routing Address for Remaining Replies.
- E) Confirm that the subscriber's request contained one of the standard terms that qualify for automatic unsubscribe.

Answer:

A, B, D

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