



Free Questions for [Process-Automation](#) by [certsdeals](#)

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Question 1

Question Type: MultipleChoice

What are two valid trigger invocation conditions when creating a trigger that invokes a record-based process?

Options:

- A- When a new record is created.
- B- When a record is deleted.
- C- When a record is shared.
- D- When a record is updated.

Answer:

A, D

Explanation:

Valid trigger invocation conditions for a record-based process are when a new record is created (A) and when a record is updated (D). These conditions allow processes to run in response to changes in record data, enabling automation of tasks based on record lifecycle events. Salesforce's process automation tools, such as Process Builder and Flow, provide the capability to specify these trigger

conditions as part of their configuration. Reference: Salesforce Help Documentation on Process Builder and Flow

Question 2

Question Type: MultipleChoice

What is a valid distribution method for Autolaunched flow with a schedule trigger?

Options:

- A- Metadata and Tooling API
- B- REST API
- C- Scheduled time and frequency
- D- Custom Apex Classes

Answer:

C

Explanation:

A valid distribution method for an Autolaunched Flow with a schedule trigger is setting a Scheduled time and frequency (C). This allows the flow to be executed automatically at defined intervals or specific times, enabling automation of tasks without manual intervention. Salesforce provides options to configure the start date, end date, and the frequency of execution for scheduled flows, making it a flexible tool for automating recurring tasks. Reference: Salesforce Help Documentation on Scheduled Flows.

Question 3

Question Type: MultipleChoice

What should be avoided within the loop when working web flows?

Options:

- A-** Executing actions like creating or updating records
- B-** Displaying data to the user
- C-** Assignment new values to variables.
- D-** Nesting another loop.

Answer:

D

Explanation:

When working with loops in Salesforce flows, it's recommended to avoid nesting another loop within a loop (D). Nested loops can significantly increase the complexity and processing time of the flow, potentially leading to performance issues. Instead, it's advisable to design the flow in a way that minimizes the need for nested loops, possibly by restructuring the flow's logic or using collections to handle bulk operations more efficiently. Reference: Salesforce Help Documentation on Flow Best Practices.

Question 4

Question Type: MultipleChoice

An administrator wants to route an employee's time-off request to their manager for approval. Which tool should the administrator use?

Options:

A- Process Builder

- B- Approvals
- C- Workflow Rules
- D- Flow Builder

Answer:

B

Explanation:

For routing an employee's time-off request to their manager for approval, the best tool to use is Approvals. Salesforce Approvals provide a framework for defining approval processes, including specifying approvers, setting up approval steps, and determining the actions to take at each stage of the process. This tool is specifically designed to handle use cases involving approval workflows, making it well-suited for managing time-off requests. Reference: Salesforce Help Documentation on Approval Processes.

Question 5

Question Type: MultipleChoice

Which three of the following are the key component to build a process in Process Builder?

Options:

- A- Action
- B- Scheduler
- C- Timer
- D- Criteria Node
- E- Trigger

Answer:

A, D, E

Explanation:

The key components to build a process in Process Builder are Action, Criteria Node, and Trigger. Actions define the operations to be performed when the criteria are met, such as updating a record or sending an email. Criteria Nodes specify the conditions that must be satisfied for the actions to execute. The Trigger is the event that initiates the process, such as a record creation or update. These components work together to enable administrators to automate business processes based on specific events and conditions within Salesforce. Reference: Salesforce Help Documentation on Process Builder.

Question 6

Question Type: MultipleChoice

Which three building blocks are used to create a Flow?

Options:

A- Resources

B- Screens

C- Connectors

D- Elements

E- Process

Answer:

A, C, D

Explanation:

There are 3 main "building blocks" of any Flow:

1. Elements are the individual building blocks of the Flow. These perform logical actions such as assignments, decisions, or loops. There are also data elements that will query the database or commit record changes.

2.Connectorsdetermine which element leads to which. Winter '21 enables Auto-Layout, and connects the Elements together automatically.

3.Resourcesare the individual variables of data that are to be used in a Flow -- these can be strings of text, numbers, records, formulae, or collections.

Question 7

Question Type: MultipleChoice

Which tools are included with the Lightning Flow product?

Options:

- A- Lightning Experience and Flow Builder
- B- Process Builder, Flow Builder, and Approvals
- C- Process Builder and Flow Builder
- D- Lightning App Builder and Process Builder

Answer:

B

Explanation:

Lightning Flow encompasses several tools designed to automate business processes in Salesforce, including Process Builder, Flow Builder, and Approvals. Process Builder is ideal for creating automated processes based on record changes. Flow Builder provides a more comprehensive platform for building complex workflows with conditional logic and user interactions. Approvals are used to automate the approval process, allowing for record approval requests and tracking. Together, these tools provide a robust set of options for automating business processes within Salesforce. Reference: Salesforce Help - Lightning Flow

Question 8

Question Type: MultipleChoice

An administrator wants to update a record, in the future, when a specified time is reached. Which tool should the Administrator use?

Options:

- A- Approvals
- B- Process Builder
- C- Workflow Rules
- D- Flow Builder

Answer:

D

Explanation:

To update a record at a specified future time, Flow Builder can be used to create a Scheduled Flow. Scheduled Flows allow administrators to define automation that runs at specific times, making it possible to update records based on time-based criteria without manual intervention. This feature is particularly useful for scenarios where record updates need to occur on a scheduled basis.

Reference: [Salesforce Help - Scheduled Flows](#)

Question 9

Question Type: MultipleChoice

Which two types of flows are supported by Salesforce Flow?

Options:

- A- Remote Flows
- B- Autolaunched Flows
- C- Screen Flows
- D- Managed Flows

Answer:

B, C

Explanation:

Salesforce Flow supports various types of flows, among which 'Autolaunched Flows' and 'Screen Flows' are two key types. Autolaunched Flows run in the background without user interaction and can be triggered by various events. Screen Flows, on the other hand, are user-interactive and can present screens to users to collect or display information during the flow execution. These types of flows provide a versatile toolset for automating business processes in Salesforce. Reference: Salesforce Help Documentation on Flow Types.

Question 10

Question Type: MultipleChoice

Universal Container (UC) recently migrated to Lightning Experience. How can UC allow users to upload a file during a Flow?

Options:

- A- Custom Lightning Component
- B- Apex + Visualforce
- C- File Upload* standard Screen Component
- D- Node.js

Answer:

C

Explanation:

To allow users to upload a file during a Flow in Lightning Experience, the 'File Upload' standard Screen Component should be used. This component is part of the Salesforce Flow Builder and enables users to upload files as part of a flow without the need for custom development or external solutions. It's a straightforward way to incorporate file uploads into automation processes, enhancing user interaction within flows. Reference: Salesforce Help Documentation on Flow Builder.

Question 11

Question Type: MultipleChoice

Which Process Builder component determines when a process runs?

Options:

- A- Criteria
- B- Trigger
- C- Action
- D- Screen

Answer:

A

Explanation:

In Process Builder, the component that determines when a process runs is the 'Criteria'. Criteria are defined conditions that must be met for the process to execute its associated actions. When a record change or event occurs that matches the defined criteria, the process triggers its actions. This allows for precise control over when and how automated processes are executed in Salesforce. Reference:

Salesforce Help Documentation on Process Builder.

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