Free Questions for CCBA

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Question 1

As part of a strategic initiative, a bank decides to expand operations to a new country where the most commonly used language is Spanish. The bank's current mobile application only supports English. The organization initiates a project to provide local language support for the app. From which level did the business need originate?

Options:

A- Middle management

B- External drivers

C- Bottom up

D- Top down

Answer:

C

Explanation:

A business need may be identified at many different levels of the enterprise: From the top-down: a strategic goal that needs to be achieved.

From the bottom-up: a problem with the current state of a process, function or system.

From middle management: a manager needs additional information to make sound decisions or must perform additional functions to meet business objectives.

From external drivers: customer demand or business competition in the marketplace.

Question 2

A recent survey shows that a newly implemented system has features that the users have never used. Upon reviewing the survey report, the Chief Executive Officer (CEO) highlighted that the company must avoid future implementations with functionality that does not provide any business value. What must the business analyst (BA) do to ensure future requirements meet a business need?

Options:

A- Consider business relevance while tracing requirements

B- Choose appropriate format to communicate requirements

C- Ensure test scenarios align to business requirements

D- Facilitate a focus group with users to get feedback

Answer:

A

Question 3

Question Type: MultipleChoice

A business analyst (BA) is working on a project for a media company. The BA has verified, validated, and prioritized the requirements based on business benefits. During the development phase, the team discovered that the current viewer will no longer be supported by the provider. The technical team needs to either upgrade to the newer version with different technology or find an alternate viewer. Given this new information, what is the next step for the BA?

Options:

A- Assess the impacts and re-prioritize the requirements based on technical constraints

B- Continue the project as it is currently important to focus on customer satisfaction

C- Convince stakeholders that the business benefits are unachievable due to technical constraints

D- Communicate the technical constraints to customers

Answer:

B

Question 4

A business analyst (BA) is identifying the functions and features required for a new enterprise software solution. The BA reviews historical documents about the current business processes and then interviews each stakeholder group, individually, asking Questions about current business processes. The BA compares the information obtained during the stakeholder interviews with the information gathered from the historical documents. Which activity is the BA performing with this approach?

Options:

A- Verification of requirements

B- Validation of requirements

C- Confirmation of elicitation results

D- Capture of elicitation outcomes

Answer:
B

Question 5

Question Type: **MultipleChoice**

A business analyst (BA) is tasked with developing requirements that can be implemented by the development team iteratively. Which characteristic should the requirements exhibit?

Options:
A- Substantial

B- Granular

C- Prioritized

D- Unambiguous

Answer:

C

Question 6

Question Type: **MultipleChoice**

A business analyst (BA) is informing stakeholders about the importance of quality when eliciting requirements. What characteristic describes a quality requirement?

Options:

A- Simplistic

B- Consistent

C- Critical

D- Functional

Answer:

B

Explanation:

When a requirement is considered consistent, it really means that it aligns with the identified needs of the stakeholders. It also means that the requirements do not contradict any other requirements.

Question 7

Question Type: **MultipleChoice**

A business analyst (BA) is developing the requirements for an inventory management system. Some current accounting processes are automated but other departments like purchasing, marketing, sales and distribution departments work in isolation and have a manual process. They extensively use spreadsheets to maintain the transactions and at the end of the day the department managers manually verify and reconcile transactions before supplying the information to the accounting department. In order to verify and validate the elicited requirements, the BA will need to prepare a:

Options:

A- single process model on automation for all stakeholders.

B- database structure in the viewpoint of the selected stakeholders

C- list of requirements in a spreadsheet for all stakeholders.

D- set of process models in the viewpoint of the selected stakeholders.

Answer:

A

Question 8

Question Type: **MultipleChoice**

Requirements have been prioritized in the product backlog for inclusion in the upcoming release. One of the project team members fears that at least one requirement from the prioritization list is not finalized and still requires further analysis. Which of the following factors describe the affected requirement?

Options:

A- Benefit

B- Dependency

C- Stability

D- Risk

Question 9

Question Type: **MultipleChoice**

A business analyst (BA) has been spending the majority of the past week cataloguing the new, removed, and modified components of an upcoming project. What is the main purpose of the BA performing this work?

Options:

A- To establish the key performance indicators

B- To define the future state

C- To identify the domain subject matter expert

D- To document the current state

Answer:

A

Question 10

An organization prefers to execute projects using an adaptive approach. However, the new project is much more complex than previously executed projects. What will the business analyst (BA) recommend?

Options:

A- Select an extreme programming approach

B- Review current approach with key stakeholders

C- Follow a predictive approach

D- Choose an agile programming approach

Answer:

C

Explanation:

Predictive approach: An approach where planning and baselines are established early in the life cycle of the initiative in order to maximize control and minimize risk.

Question 11

Question Type: MultipleChoice

A business analyst (BA) is supporting an organization in its product launch. The BA wants to identify assumptions about the benefits resulting from the new product. What does identifying assumptions help the BA manage?

Options:

A- Priorities

B- Metrics

C- Requirements

D- Risks

Answer:

D

Explanation:

If an organization is launching an unprecedented product or service, it may be necessary to make assumptions about customer or stakeholder response, as there are no similar previous experiences on which to rely. In other cases, it may be difficult or impossible to prove that a particular problem derives from an identified root cause. Stakeholders may have assumed that certain benefits will result from the implementation of a requirement. These assumptions are identified and defined so that associated risks can be managed.

Question 12

Question Type: MultipleChoice

During a requirements elicitation workshop, a stakeholder raises an issue that is outside of the project's scope. The business analyst (BA) facilitating the workshop should:

Options:

A- note the issue in the Issue Register to be considered by the Project Manager.

B- ignore the stakeholder's comment and proceed with the agenda.

C- consider the issue's impact on the project and gain agreement with stakeholders on the next step.

D- request the stakeholder to explain the issue further so that possible solutions can be discussed.

Answer:

C