

Free Questions for CSQA

Shared by Mueller on 04-10-2024

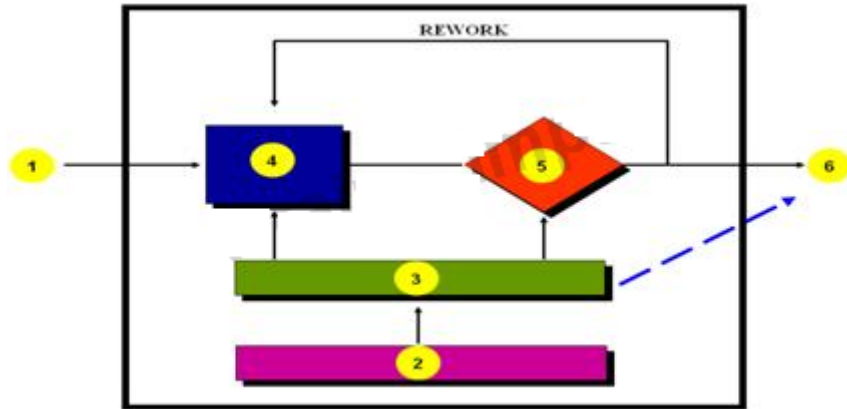
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Question 1

Question Type: MultipleChoice

-- Exhibit --



-- Exhibit --

In the diagram of the tester's work bench, the box labeled (4) is the:

Options:

A- Input(s)

B- Deliverable(s)

C- Policy

D- Check Procedures

E- Do Procedures

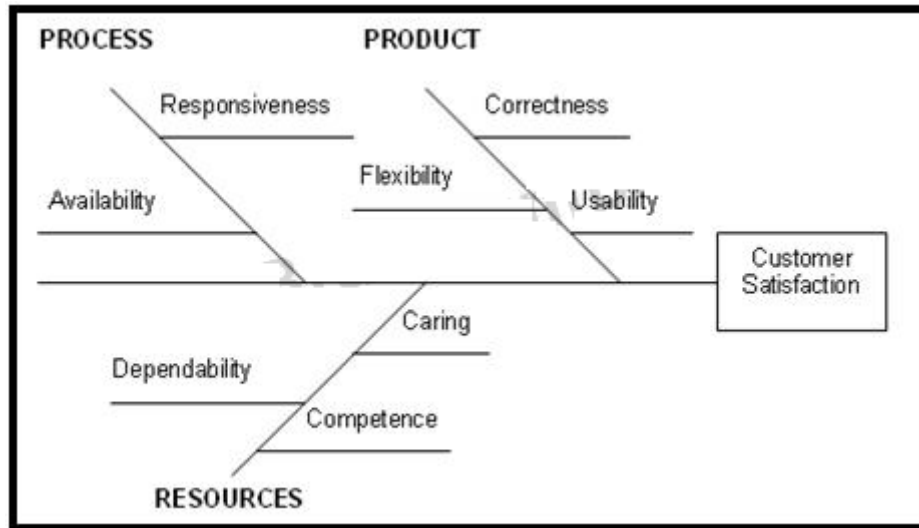
Answer:

E

Question 2

Question Type: MultipleChoice

-- Exhibit --



-- Exhibit --

The diagram is an example of a(n):

Options:

- A- Process Map Diagram
- B- Affinity Diagram
- C- Force Field Diagram
- D- Flowchart
- E- Cause-and-Effect Diagram

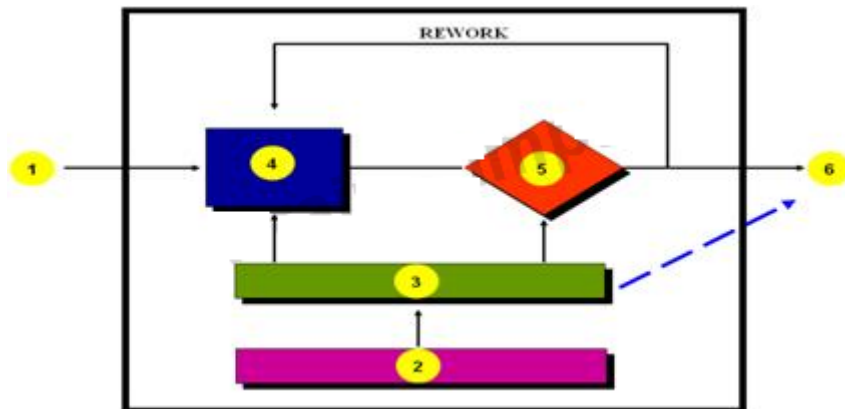
Answer:

E

Question 3

Question Type: MultipleChoice

-- Exhibit --



-- Exhibit --

In the diagram of the tester's work bench, the box labeled (2) is the:

Options:

A- Input(s)

B- Standard(s)

C- Policy

D- Check Procedures

E- Do Procedures

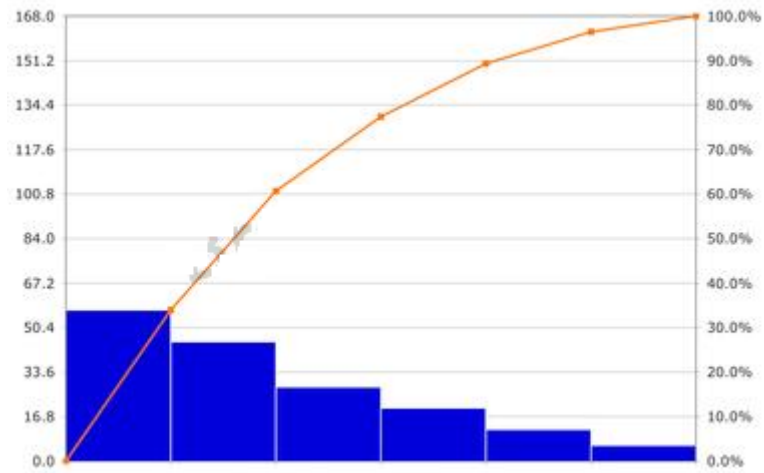
Answer:

C

Question 4

Question Type: MultipleChoice

-- Exhibit --



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The diagram is called a:

Options:

- A- Run Chart
- B- Pie Chart
- C- Bar Chart
- D- Pareto Chart
- E- Control Chart

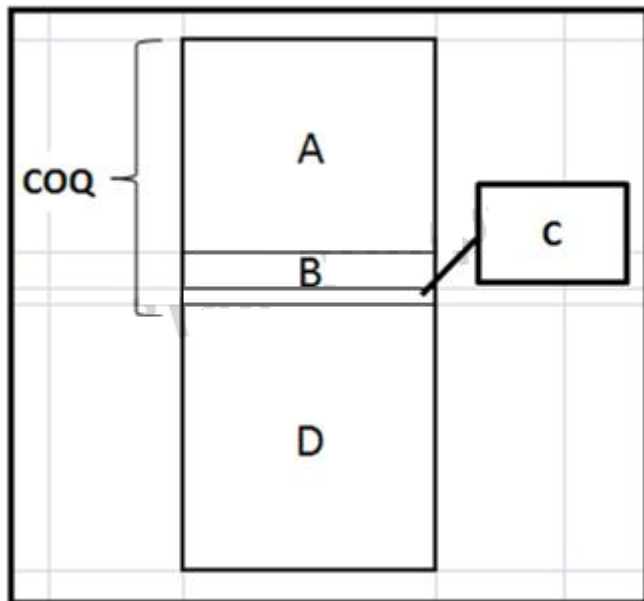
Answer:

D

Question 5

Question Type: MultipleChoice

-- Exhibit --



-- Exhibit --

In the Cost of Quality diagram shown, the COQ cost labeled "A" represents:

Options:

- A- Prevention Costs
- B- Failure Costs
- C- Appraisal Costs
- D- Cost of Production

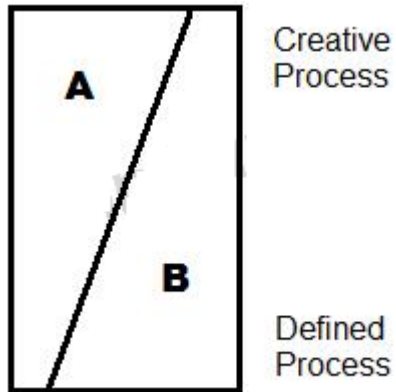
Answer:

B

Question 6

Question Type: MultipleChoice

-- Exhibit --



-- Exhibit --

In the diagram, the sections of the diagram labeled "A" and "B" represent larger portions of "DO" and "CHECK". Note that the top of the diagram represents a more creative process and lower portion a more defined process.

Options:

A- A = DO, B = CHECK

B- A = CHECK, B = DO

C- A and B are same

Answer:

B

Question 7

Question Type: MultipleChoice

Which of the following is the correct definition of the quality attribute reliability?

Options:

- A- Extent to which a program can be expected to perform its intended function with required precision
- B- Extent to which access to software or data by unauthorized persons can be controlled
- C- Extent to which a program can be used in other applications
- D- Extent to which a program satisfies its specifications and fulfills the user's mission objectives

Answer:

A

Question 8

Question Type: MultipleChoice

Three fundamental types of mistakes that IT leaders make are:

Options:

- A- Isolation, lack of modeling, lack of business perspective
- B- Isolation, inability to reward, lack of dedication
- C- Isolation, inability to reward, lack of business perspective
- D- None of the above

Answer:

C

Question 9

Question Type: MultipleChoice

The IT tool that teams can use to identify root causes of a problem is:

Options:

- A- Nominal Group Technique
- B- Cause and Effect Diagram
- C- Quality Function Deployment
- D- Force Field Analysis
- E- Affinity Diagram

Answer:

B

Question 10

Question Type: MultipleChoice

For maturing the management process at Level 3, which of the following should be in focus?

Options:

A- Employee Suggestion System

B- End-user Feedback System

C- Employee Surveys

D- Quality Planning

E- None of the above

Answer:

B

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