

# **Free Questions for CSTE**

**Shared by Meadows on 04-10-2024**

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## Question 1

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**Question Type:** MultipleChoice

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A latent defect is the same as a fault.

**Options:**

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A- True

B- False

**Answer:**

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A

## Question 2

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**Question Type:** MultipleChoice

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Quality assurance is the process by which product quality is compared with applicable standards, and the action taken when nonconformance is detected.

**Options:**

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**A-** True

**B-** False

**Answer:**

---

A

## Question 3

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**Question Type:** MultipleChoice

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Productivity is increased if value is added to a product.

**Options:**

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**A-** True

**B-** False

**Answer:**

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A

## Question 4

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**Question Type:** MultipleChoice

---

The receivers of an information systems service are known as a users.

**Options:**

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A- True

B- False

**Answer:**

---

A

## Question 5

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**Question Type: MultipleChoice**

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The objective of risk analysis is to help IT management strike an economic balance between the impact of risks and the cost of protective measures.

**Options:**

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A- True

B- False

**Answer:**

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A

## Question 6

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**Question Type: MultipleChoice**

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Pick the best tactic to use in constructive criticism to help the worker understand his or her solution to the criticism.

**Options:**

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- A- Criticize the individual rather than the product, because the individual creates problems with the product.
- B- Be prepared to help your subordinate improve his or her performance.
- C- Do it in public, while others are listening, so they too can learn from other people's mistakes.
- D- Explain to the employee what will happen to his or her career if the employee's behavior doesn't change.

**Answer:**

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B

## Question 7

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**Question Type: MultipleChoice**

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Human resources utilization category examines the company's efforts to develop and involve \_\_\_\_\_.

**Options:**

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- A- The line staff in total quality

- B- The management in total quality
- C- The entire workforce in total quality
- D- All the above

**Answer:**

---

C

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