

**Free Questions for C\_C4H320\_34**

**Shared by Garrison on 04-10-2024**

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## Question 1

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**Question Type:** MultipleChoice

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You want to add changeable product attributes that are NOT used in the business logic. How would you do this?

### Options:

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- A- By creating classifying categories and feature lists
- B- By defining persistent attributes in the type system
- C- By creating new variants based on changeable attributes like color or size
- D- By defining dynamic attributes in the type system

### Answer:

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A

## Question 2

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**Question Type:** MultipleChoice

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You are considering selling bundled products on your web shop. Which of the following functions are supported by SAP Commerce out of the box (OOTB)? Note: There are 2 correct answers to this question

### Options:

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- A- Substituting a product with an equivalent product in a bundle when the order is placed
- B- A special cart function that displays and arranges bundles with their components on the cart pages
- C- A Bundle Carousel, which is a special CMS Component, to display bundles on the product details page
- D- A Bundles link under My Account that allows customers to configure bundles

### Answer:

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B, C

## Question 3

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**Question Type:** MultipleChoice

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Intelligent Selling Services for SAP Commerce Cloud (also known as ISS) allows you to show the most relevant products to visitors at the right point in their shopping journey using product recommendations. Which of the following ISS product recommendations are based on deep learning or machine learning? Note: There are 3 correct answers to this question

**Options:**

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- A- Recently viewed products
- B- Complementary products
- C- Trending products
- D- Personalized products
- E- Related products

**Answer:**

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A, C, E

## Question 4

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**Question Type: MultipleChoice**

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Why would you use a classification category?Note: There are 2 correct Answer to this question

**Options:**

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- A- To link custom properties to products or catalog categories
- B- To hold custom properties
- C- To group products that belong to a catalog version
- D- To create products with different variants

**Answer:**

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A, B

## Question 5

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**Question Type:** MultipleChoice

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What can end-users do when working with workflows?Note: There are 3 correct Answer to this question

**Options:**

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- A- See the decision-making of previous steps
- B- Confirm a task is completed by making a decision
- C- Comment on a task

**D-** Check their 'todo' tasks in the collaboration center

**E-** Mark a task as being in error to abort the step

**Answer:**

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A, C, D

## Question 6

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**Question Type: MultipleChoice**

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Which restriction types are available out of the box for page components?Note: There are 3 correct Answer to this question

**Options:**

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**A-** Usergroup Restriction

**B-** Category Restriction

**C-** Time Restriction

**D-** Regex Restriction

**E-** Country Restriction

**Answer:**

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A, B, C

## Question 7

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**Question Type: MultipleChoice**

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Which areas in the user interface can you use to create a customer complaint ticket?Note: There are 2 correct Answer to this question

**Options:**

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- A-** Backoffice Collaboration Center
- B-** Backoffice Customer Support Cockpit
- C-** On the storefront using the Assisted Service Module
- D-** Feedback Icon at the top right of the Backoffice page

**Answer:**

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B, C

## Question 8

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**Question Type:** MultipleChoice

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What checkout features does SAP Commerce Cloud support out of the box?Note: There are 3 correct Answer to this question

### Options:

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- A- Regular step-by-step checkout used by either customers or ASM agents
- B- Express checkout with previously saved values from the customer account
- C- A temporary user account is created and mapped to the session cart during Guest Checkout
- D- Customizable checkout steps configurable in Assisted Services Mode (ASM)
- E- Additional validation options in the Backoffice Administration Cockpit

### Answer:

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A, B, C



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