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Question 1

Question Type: MultipleChoice

What data is included when you replicate campaigns from SAP CRM to SAP SAP Sales and Service Cloud?

Options:

A- Campaign header

B- Campaign templates

C- Campaign target groups

D- Campaign item

Answer:

A

Question 2

Question Type: MultipleChoice

When you enable the replication of sales orders, which scoping option needs to be activated?

Options:

A- Integration of Master Data

B- Integration with SAP Cloud Identity

C- Integration into Sales, Service, and Marketing Processes

D- Integration with SAP ERP

Answer:

C

Question 3

Question Type: **MultipleChoice**

Which features apply to synchronous interfaces?Note: There are 2 correct Answer: to this question

Options:

A- Error handling needs to be done on the receiver side, as the sender doesn't get a response

B- You get an immediate response from the target system

C- The error handling needs to be done by the requester based on the response

D- There is no immediate response from the target system.

Answer:

B, C

Question 4

Question Type: **MultipleChoice**

What action is required when you receive the connectivity error ICM_HTTP_SSL_ERROR in SAP Sales and Service Cloud?

Options:

A- Request and upload a new client certificate from the certificate authority

B- Upload the client certificate to the communication arrangement

C- Change the URL to use HTTPS

D- Upload the root certificates to the SAP Sales and Service Cloud trust store

Answer:

D

Question 5

Question Type: MultipleChoice

Which transaction code do you use to configure IDocs for immediate transfer?

Options:

A- Simple Job Selection (SM37)

B- Ports in IDoc Processing (WE21)

C- Partner Profiles (WE20)

D- Configuration of RFC Connections (SM59)

Answer:

B

Question 6

Question Type: MultipleChoice

What does SAP recommend in SAP Sales and Service Cloud before you perform the initial loads?Note: There are 3 correct answer to this question. NO:

Options:

A- Deactivate Code List Mappings

B- Switch off Address Checks

C- Undeploy SAP Cloud Integration artifacts

D- Notify SAP Cloud Operations

E- Switch off Feeds

Answer:

A, B, D

Question 7

Question Type: MultipleChoice

While monitoring messages in SAP Cloud Integration, you see the following error: [NoArtifactDescriptorFoundForArtifactName] No artifact descriptor found for artifactName C4C_OM1ROOR_TR16What could be the problem?Note: There are 2 correct Answer: to this question

Options:

A- The SAP Cloud Integration certificate has expired.

B- The client certificate uploaded into the integration flow has no credentials.

C- The authentication artifact name was spelled incorrectly in the integration flow configuration.

D- The basic authentication artifact was not deployed.

Answer:

B, C

Question 8

Question Type: MultipleChoice

Which hostname must be maintained in the communication system settings when using SAP Cloud Integration in an integration scenario?

Options:

A- SAP Cloud Integration worker/runtime node

B- SAP S/4HANA hostname

C- SAP Web Dispatcher hostname

D- SAP Cloud Integration operations/tenant management node

Answer:

D

Question 9

Question Type: MultipleChoice

When do you download the WSDL from the communication arrangement for integration between SAP S/4HANA and SAP Sales and Service Cloud?

Options:

A- When using a user ID and password for the authentication

B- After configuring the communication arrangement for the first time

C- When using client certificates for the authentication

D- After adding an extension field using the adaptation tools

Answer:

C

Question 10

Question Type: **MultipleChoice**

Which tools could be used for monitoring the message flow between SAP S/4HANA and SAP Sales and Service Cloud? Note: There are 2 correct answer to this question.

Options:

A- Web Service Message Monitoring in SAP Sales and Service Cloud

B- Security Artifact view in SAP Cloud Integration

C- Web Service Utilities: Message Monitor (SRT_MONI) in SAP S/4HANA

D- ORF Message Monitor (MONI_DRF) in SAP S/4HANA

Answer:

C, D

Question 11

Question Type: MultipleChoice

Which configuration steps are mandatory when using SAP Process Integration? Note: There are 2 correct answer to this question.

Options:

A- Configure the business rules

B- Enhance the message mappings

C- Download the enterprise services repository content

D- Maintain the communication channels

Answer:

C, D

Question 12

Question Type: MultipleChoice

What are the prerequisites in SAP CRM for integrating with SAP Sales and Service Cloud? Note: There are 2 correct answer to this question.

Options:

A- SAP CRM 7.0 must have EHPO SP6 installed

B- SAP CRM must integrate with SAP ERP 6.0 EHPO SP6.

C- The SAP SAP Sales and Service Cloud add-on must be installed on SAP CRM

D- The SAP CRM system must be dual stack.

Answer:

A, C

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