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Question 1

Which steps do you need to perform in SAP Process Orchestration when it is used for integration with SAP Sales and Service Cloud?Note: There are 2 correct Answer: to this question

Options:

A- Define the technical and business system for SAPS/4HANA and SAP Sales and Service Cloud

B- Set up the secure connection (SSL) in SAP S/4HANA

C- Import the Enterprise Services Repository content

D- Create an RFC destination to SAP Sales and Service Cloud

Answer:

A, C

Question 2

What advanced filter options are helpful when filtering messages in Web Service Message Monitoring in SAP Sales and Service Cloud?Note: There are 3 correct answer to this question. NO:

Options:

A- User-defined status

B- Timestamps

C- Direction

D- XML payload

E- Service interface

Answer:

B, C, E

Question 3

Question Type: MultipleChoice

How can you block prospect replication from SAP Sales and Service Cloud?

Options:

A- Configure the respective Communication Arrangement Filter

B- Mark the respective option during the setup of the Business Partner Communication Arrangement

C- Implement the logic in BAdI CRMXIF_PARTNER_R_MAP

D- Use the ALE Distribution model

Answer:

A

Question 4

Question Type: MultipleChoice

What do you need to ensure when using the key user tools to addan extension field that will be included in the integration between SAP S/4HANA and SAP Sales and Service Cloud?

Options:

A- The new field is added to a data source

B- The new field is added to the service

C- The new field is added to the OData service

D- The new field is added to the extension scenario

Answer:

C

Question 5

Question Type: **MultipleChoice**

What master data process flow is supported with the prepackaged integration content for integration between SAP Sales and Service Cloud and SAP S/4HANA?

Options:

A- 1. Replicate accounts and contacts from SAP S/4HANA to SAP Sales and Service Cloud.2. Update account details such as address and contact details in SAP Sales and Service Cloud. 3. Send updates back to SAP S/4HANA

B- 1. Replicate products from SAP S/4HANA to SAP Sales and Service Cloud. 2. Update product details such as net weight and

material group in SAP Sales and Service Cloud. 3. Send updates back to SAPS/4HANA

C- 1. Replicate opportunities from SAPS/ 4HANA to SAP Sales and Service Cloud.2. Update opportunity details such as related products and status.3. Send updates back to SAP S/4HANA

D- 1. Replicate employees from SAP S/4HANA to SAP SAP Sales and Service Cloud2. Update employee details such as e-mail and phone number in SAP Sales and Service Cloud. 3. Send updates back to SAP S/4HANA

Answer:

A

Question 6

Question Type: **MultipleChoice**

What is the expected result in SAP Sales and Service Cloud after you perform the automatic code list mapping?

Options:

A- The middleware is updated with new value mappings that correspond to the Implementation Guide (IMG) settings in SAP ERP or SAP CRM.

B- The code list group in the communication systems and communication arrangements is updated with the code lists in SAP ERP or

SAP CRM

C- The codes in SAP Sales and Service Cloud are mapped to the Implementation Guide (IMG) settings in SAP ERP or SAP CRM.

D- New mapping groups are created in SAP Sales and Service Cloud that correspond to the Implementation Guide (IMG) settings in SAP ERP or SAP CRM

Answer:

C

Question 7

Question Type: **MultipleChoice**

What are the benefits of using SAP Cloud Connector to integrate SAP Sales and Service Cloud with on premise solutions?Note: There are 2 correct answer to this question.

Options:

A- No changes to inbound firewall settings necessary

B- No installation inside the on-premise network necessary

C- Built-in malware detection engine

D- Fine grained access control to multiple systems and resources

Answer:

A, B

Question 8

What do you need to verify if you want to replicate data from SAP S/4HANA to SAP Sales and Service Cloud via SAP Cloud Integration using client certificate authentication?

Options:

A- The SAP S/ 4 HANA client certificate needs to be signed by a certificate authority trusted by SAP Sales and Service Cloud.

B- The SAP S/4HANA client certificate needs to be signed by a certificate authority trusted by the SAP Cloud Integration load balancer

C- The SAPS/4HANA server certificate needs to be signed by a certificate authority trusted by SAP Sales and Service Cloud

D- The SAP S/4HANA client certificate needs to be signed by a certificate authority trusted by the SAP Sales and Service Cloud load balancer

Answer:

B