



Free Questions for C_FSM_2211 by dumpshq

Shared by Ortiz on 09-08-2024

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Question 1

Question Type: MultipleChoice

What are the SAP Field Service Management service call statuses that can be mapped to ERP? Note: There are 3 correct answers to this question.

Options:

- A- Released
- B- Ready to Plan
- C- Cancelled
- D- Technically Complete
- E- Planned

Answer:

B, C, D

Question 2

Question Type: MultipleChoice

What are prerequisites when integrating FSM with SAP CRM? Note: There are 2 correct answers to this question.

Options:

- A- Define value mapping for product types
- B- Define Moment set
- C- Configure workflow step
- D- Setup IFlows in CPI

Answer:

A, D

Question 3

Question Type: MultipleChoice

Which of the following activities are carried out by a crowd owner within the Single Tenant Crowd Service? Note: There are 3 correct answers to this question.

Options:

- A- Review and close assignments.
- B- Accept an assignment.
- C- Review company certificates.
- D- Register a partner company.
- E- Approve technician skills.

Answer:

C, D, E

Question 4

Question Type: MultipleChoice

How can you translate a Smartform?

Options:

- A- Maintain the translation of the Smartform in the company settings.
- B- Select the translation language within the designer.
- C- Export it to XML, translate, and upload.
- D- Download it to Microsoft Word, translate, and then upload.

Answer:

C

Question 5

Question Type: MultipleChoice

Which of the following are data object types that There are 3 correct answers to this question.

Options:

- A- Item
- B- Service call
- C- Smartform

D- Equipment

E- Service contract

Answer:

A, D, E

Question 6

Question Type: MultipleChoice

What are some of the SAP Crowd Service capabilities? Note: There are 3 correct answers to this question.

Options:

A- Crowd workers can reschedule assignments within a set time frame

B- Intelligent scheduling to determine the best qualified technician

C- Configurable onboarding platform to invite partners

C- Crowd workers can accept or reject assignments within a set time frame

D- Automatic determination of activity effort and materials consumed

Answer:

A, C, C, D

Question 7

Question Type: MultipleChoice

Which object corresponds to service call in C4C? Choose the correct answer.

Options:

A- Sales Order

B- Ticket

C- Ibase

D- Service Request

Answer:

B

Question 8

Question Type: MultipleChoice

What is correct regarding user permissions? Note: There are 2 correct answers to this question.

Options:

- A- Users are assigned to user groups
- B- User groups are assigned to permissions
- C- Permissions are assigned to user groups
- D- Users are assigned to permissions

Answer:

A, C

Question 9

Question Type: MultipleChoice

As an administrator, which actions can you take on the Time and Material journal tab? Note: There are 3 correct answers to this question.

Options:

- A- Close
- B- Delete
- C- Review
- D- Release
- E- Approve

Answer:

B, C, E

Question 10

Question Type: MultipleChoice

Which of the following are valid statuses for Smartform?

Options:

- A- New, Editing, Archived
- B- New, Editing, Released
- C- Editing, Deactivated, Released
- D- Editing, Translation, Closed

Answer:

C

Question 11

Question Type: MultipleChoice

What can you do with a picker element within Smartforms? Note: There are 2 correct answers to this question.

Options:

- A- You can use it to pick PNG files.

- B-** You can link two picker elements together.
- C-** You can link picker and attachment elements together.
- D-** You can use it to select an object from a list.

Answer:

B, D

Question 12

Question Type: MultipleChoice

What object is bidirectional when integrating FSM with C4C? Choose the correct answer.

Options:

- A-** Service Contract
- B-** Service call
- C-** Equipment Item
- D-** Activity

Answer:

D

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