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# Question 1

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**Question Type:** MultipleChoice

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An SAP SuccessFactors Learning customer requires an approval process to be completed successfully whenever users add a history record of an item for themselves.

Where can this be configured?

Note: There are 2 correct answers to this question.

## Options:

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- A-** In System Administration Application Administration User Settings approval when users add to learning history for external learning.
- B-** In System Administration Configuration Global Application Settings Electronic Signatures Settings Completion Status Additional Approval Process ID
- C-** In System Administration Application Administration User Settings User Adding History Record Approval Process Settings Require approval when users add to learning history for internal learning
- D-** In System Administration Configuration Global Application Settings Electronic Signatures Settings External Event Additional Approval Process ID

## Answer:

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A, C

## Question 2

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**Question Type:** MultipleChoice

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A customer wants to turn off peer recommendations for users, but still permit administrator recommendations.

Where can this be done?

### Options:

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- A- System Administration Configuration Global Administration Settings
- B- System Administration Application Administration User Settings
- C- System Administration Security
- D- System Administration Application Administration User-Created Account

### Answer:

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C

## Question 3

### Question Type: MultipleChoice

A customer has a General library for courses and classes that all users can see, and regional libraries that are restricted to only the users in each region.

There is an item that will have different classes in each of the regions. However, when an administrator searches for libraries from the Libraries tab of the class, only the General library is returned in the search.

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Start Date: 11/1/2021 09:00 AM      Instructor: Josh Instructor  
End Date: 11/4/2021 06:00 PM      Location: Dallas Classroom 1 (DAL-1)  
Time Zone: Central Standard Time (America/Chicago)      Facility: Dallas (TEXAS)  
COURSE ADM0100 (Rev 1.5 - 1/1/2012 12:00 AM)      Virtual Class: No

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Libraries (0)

Library ID	Description
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### Libraries

Library Help |

**Add Class To Libraries**

Library	Description	Add
GENERAL	General Library - Available to All Users	<input type="checkbox"/>

Select All / Deselect All

Select All / Deselect All

**Add**

What must you do in order to permit the administrator to add this class to a regional library so that users in that region are the only ones who can see this class?

Note: There are 3 correct answers to this question.

### Options:

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- A- Add the class to the same security domain as the users in the region.
- B- Remove the class from the General library.
- C- Ensure the administrator has the appropriate permissions to search for libraries.
- D- Add the item to the regional library.
- E- Remove the item from the General library.

### Answer:

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A, B, D

## Question 4

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**Question Type:** MultipleChoice

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A customer reports that users are having a problem launching an online course because the START COURSE action is NOT available. What should you troubleshoot?

### Options:

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- A- Content Mastery Score
- B- Content file on the content server
- C- Item entity
- D- Content object entity

### Answer:

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C

## Question 5

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### Question Type: MultipleChoice

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An administrator ran the learning history connector today. Now many users have a Safety Course on their learning plan, even though they had already completed it successfully.

What are possible reasons for this?

Note: There are 2 correct answers to this question.

### Options:

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- A- The item was assigned to the users as a free-floating item (NOT as part of a curriculum or program).
- B- The completion dates for the Safety Course were after the assignment dates.
- C- The completion dates for the items in the learning history were in the past.
- D- The item was assigned as part of a curriculum with the 'Ignore Previous Completions' checkbox unchecked.

### Answer:

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B, D

## Question 6

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### Question Type: MultipleChoice

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A customer has an administrator who will manage all learning items in the system. This administrator manages the users in only one department. The system is defined with multiple security domains. The users and items are assigned to different security domains. You create an Administrator role.

What steps should you take to allow the administrator access to all learning items and only the users in one department?

Note: There are 2 correct answers to this question.

**Options:**

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- A-** Apply the security domain group for the item entity to the role.
- B-** Create a security domain group for the user department security domain.
- C-** Create a security domain group for the item entity.
- D-** Apply the security domain group for the user entity to the role.

**Answer:**

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A, B



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