



**Free Questions for CIS-PPM by certsinside**

**Shared by Rodriguez on 24-05-2024**

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## Question 1

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**Question Type:** MultipleChoice

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Plugins may be added to the base platform in one of the following ways: (Choose three.)

### Options:

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- A- Activated by an admin (not by default).
- B- Activated by an it\_portfolio\_manager.
- C- Requested from ServiceNow.
- D- Activated by default in the base ServiceNow system.
- E- Activated by an it\_pps\_admin.

### Answer:

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A, C, D

## Question 2

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**Question Type:** MultipleChoice

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Where do you define 'Roles' requested via resource plans?

**Options:**

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- A- Resource roles under resource management.
- B- No need to define it differently, they are same as system roles
- C- Under skill management modules
- D- Roles under system security

**Answer:**

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A

## Question 3

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**Question Type: MultipleChoice**

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To use the Time Sheet dashboard, what plugin must be installed?

**Options:**

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- A- Common ITSM Service Portal Application Components (com.snc.app\_common.service\_portal)
- B- Employee Service Center (com.sn\_hr\_service\_portal)
- C- Knowledge Management -- Service Portal (com.snc.knowledge\_serviceportal)
- D- Performance Analytics -- Content Pack -- PPM Standard plugin (com.snc.pa.ppm\_dashboards)

**Answer:**

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D

## Question 4

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**Question Type: MultipleChoice**

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Which plugin provides a layer of artificial intelligence that empowers features and capabilities across applications to provide better work experiences?

**Options:**

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- A- Strategic Spend Tracking for PPM [sn\_ppm\_sst]

- B- Scenario Planning for PPM [sn\_pw\_scenario]
- C- Predictive Intelligence for PPM [com.snc.ppm\_ml]
- D- PPM Standard [com.snc.financial\_planning\_pmo]

**Answer:**

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C

## Question 5

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**Question Type:** MultipleChoice

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When setting-up a program, planned ROI% is calculated based on: (Choose two.)

**Options:**

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- A- Values in the NPV field.
- B- Values in the Planned cost field.
- C- Values in the Planned return field.
- D- Values in the Budgeted cost field.

**Answer:**

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B, C

## Question 6

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**Question Type:** MultipleChoice

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A customer requires five (5) teamspaces to support different departments. What should you do?

**Options:**

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- A-** Enable the teamspace property.
- B-** Contact the Account Representative to activate the teamspaces.
- C-** Activate via each teamspace plugin.
- D-** Use UI Policies and Business Rules to enable teamspaces.

**Answer:**

---

C

## Question 7

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**Question Type:** MultipleChoice

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When creating a resource plan within a demand, how are the default dates on a resource plan determined?

### Options:

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- A- From demand start date and due date
- B- Resource plan(s) cannot be created from demand
- C- Using demand created date
- D- From portfolio date

### Answer:

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A

## Question 8

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**Question Type:** MultipleChoice

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If Scenario Planning for PPM is installed, a portfolio manager can access the Portfolio Planning Workbench by navigating to which of the following? (Choose two.)

**Options:**

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- A- Project module
- B- Program Workbench
- C- Portfolio Planning related link
- D- Portfolio Planning Workbench module

**Answer:**

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C, D

## Question 9

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**Question Type:** MultipleChoice

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Projects and which other artifact can be linked to either a program, a portfolio, both, or neither.



**Options:**

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A- Demands

B- Test Cases

C- Resources

D- Stories

**Answer:**

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A

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