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Question 1

Question Type: MultipleChoice

Which technique is used to get information from a series of Reference:d fields from different tables?

Options:

- A) Table-Walking
- B) Sys_ID Pulling
- C) Dot-Walking
- D) Record-Hopping

Answer:

C

Question 2

Question Type: MultipleChoice

When designing a flow, how do you Reference: data from a record, in that flow?

Options:

- A) Drag the table icon onto the flow definition
- B) Use the condition builder to specify the desired values
- C) Specify the source table on the data pill related list
- D) Drag the data pill onto the flow definition
- E) Add the table Reference: using the slush bucket

Answer:

D

Question 3

Question Type: MultipleChoice

You are editing a new incident record and would like the Save' Dutton to be located on the Form header. Which action would need to be taken for that button to appear?

Options:

- A) All > System Properties > UI Properties > Turn on the glide.ui.advanced* property
- B) Context Menu > Form Design > add the Save'' button
- C) All > System Properties > UI Properties > Turn on the Save' button
- D) Context Menu > Form Layout > add the Save* button.

Answer:

C

Explanation:

To add the Save button to the form header, users need to turn on the system property `glide.ui.save_button`, which enables the Save button on all forms¹. Users can navigate to All > System Properties > UI Properties and search for the property name, then set the value to true¹. Alternatively, users can use the `sys_properties.list` URL suffix and filter by the property name¹.

[How to add or enable Save Button on all the forms across a Servicenow Instance - Support and Troubleshooting - Now Support Portal](#)

Question 4

Question Type: MultipleChoice

Which path would you take to access the table configuration page from a form?

Options:

- A) The Form Context menu > View > Table
- B) The Form Context menu > Configure > Table
- C) The Form Context menu > Configure > Dictionary
- D) The Form Context menu > View > Show Table

Answer:

B

Question 5

Question Type: MultipleChoice

An order from the Service Catalog has been placed. Two records in the Platform are created as a result. Which two records are associated with this newly ordered item?

Choose 2 answers

Options:

- A) A record of sc_task
- B) A record of sc_req_llem table
- C) A change record
- D) An Incident record
- E) A problem record

Answer:

A, B

Question 6

Question Type: MultipleChoice

That access does a user need to be able to import articles to a knowledge base?

Options:

- A) sn_knowledge_import
- B) sn_knowledge_contribute
- C) Can contribute
- D) Can import

Answer:

C

Question 7

Question Type: MultipleChoice

If users would like to locate and assign a task to themselves in the Platform, what action could they perform from the list view to make the assignment?

Choose 2 answers

Options:

- A) Select the record using the check box, then select the Person icon
- B) Double click on the Assigned to value, type the name of the user, and select the green check
- C) Select the record using the check box then select the Assign To Me UI action on the List Header
- D) Right click on the Task number and select the Assign to me option in the menu
- E) Select the Task number, and select the Assign to me UI action on the form

Answer:

A, C

Question 8

Question Type: MultipleChoice

Who would you describe the relationship between the incident and Task table?

Options:

- A) Incident table has a many to many relationship with the Task table.
- B) Incident table has a one to much relationship with the Task table.

- C) Incident table is extended from task table.
- D) incident table is related to the Task table via the INC number
- E) incident table is a database view of the Task table

Answer:

C

Question 9

Question Type: MultipleChoice

Which path would you take to access the table configuration page from a form?

Options:

- A) The Form Context menu > View > Table
- B) The Form Context menu > Configure > Table
- C) The Form Context menu > Configure > Dictionary
- D) The Form Context menu > View > Show Table

Answer:

B

Question 10

Question Type: MultipleChoice

On what part of the ServiceNow instance, would you find the option to impersonate User?

Options:

- A) Module
- B) Application Navigator
- C) User Menu
- D) Content Frame

Answer:

C

Question 11

Question Type: MultipleChoice

An order from the Service Catalog has been placed. Two records in the Platform are created as a result. Which two records are associated with this newly ordered item?

Choose 2 answers

Options:

- A) A record of sc_task
- B) A record of sc_req_item table
- C) A change record
- D) An Incident record
- E) A problem record

Answer:

A, B

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