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Question 1

Question Type: MultipleChoice

Bella is a Workspace Admin at a company with 3,500 employees. She is receiving complaints from her colleagues that "Slack is too noisy". Her team is bothered by frequent use of @here and @channel in public channels. She has never evaluated or changed the default settings, so she wants to change how those notifications work in her workspace.

How can Bella change her workspace's messaging restrictions to minimize disruption?

Options:

- A- DM each user who uses the @here and @channel mentions and ask them not to do this in large channels.
- B- Set @here and @channel to be used only in private channels, where membership is more limited.
- C- Restrict @here and @channel usage to Owners and Admins only.
- D- Restrict public channel posting to just Owners and Admins.

Answer:

D

Question 2

Question Type: MultipleChoice

You are a Workspace Owner and the product manager for a snowboard manufacturing company based in Vancouver, Canada.

As product manager for the company's RebelX line, you are responsible for all aspects of production, including managing your supplier relationships. You have a connected channel called #supplier-bindings with one of your suppliers based in Osaka, Japan, and you use this channel to plan shipments of bindings and manage all interactions with this supplier.

Unfortunately, one of the supplier's deliveries has not arrived, and if you don't receive it by next week, your inventory and sales will be negatively affected.

Because of the timezone difference, you need to notify all channel members about the delay so they are aware as soon as possible or tomorrow morning at the start of the business day.

What should you do?

Options:

- A-** Send a message that includes an @channel and @here to #supplier-bindings.
- B-** Send a message that includes an @channel and @everyone to #supplier-bindings.
- C-** Send an @everyone in a message to your workspace-wide #general channel.
- D-** Direct message your key contact who belongs to the connected channel, so they are directly informed.

Answer:

D

Question 3

Question Type: MultipleChoice

In Large Inc's Enterprise Grid design, each business unit has its own workspace, and everyone is also a member of the Global workspace. The Sales team at Large Inc are slow adopters of Slack and have been using email instead of Slack to communicate with peers.

Which of these strategies should the Sales team AVOID using to connect cross-functionally more effectively with Slack?

Options:

- A-** Move their channels into the Global workspace and convert the default channels to private, to ease the Sales team's fears about privacy.
- B-** Create an org-wide #sales-wins channel so that account representatives can share updates on new customers and celebrate big deals.
- C-** Create a #customer-feedback channel for Sales to convey customer concerns to the Product and Engineering teams.

D- Create an org-wide #help-sales channel where cross-functional partners can turn to Sales with Questions and requests for help.

Answer:

C

Question 4

Question Type: MultipleChoice

When advising team members on the best practices of threading, what should you tell them is an effective way of using threads?

Options:

- A-** To use slash commands without disturbing the rest of the channel members
- B-** To add responses such as "thank you" or "I'm looking into it" without cluttering the channel needlessly
- C-** To make multiple discussions in the same channel easier to follow
- D-** To ensure that others in a channel will be notified of new messages

Answer:

C

Question 5

Question Type: MultipleChoice

A 5,000-employee company with multiple international offices is planning to launch Slack to its entire organization. Their goal is to increase collaboration and build a stronger company culture. The CIO is hesitant to allow members to upload custom emoji to Slack, but she doesn't want to burden her Workspace Admin team with requests for custom emoji uploads.

Which solution addresses the CIO's concerns?

Options:

- A-** Allow all members access to upload custom emoji, but communicate and document the appropriate emoji use and uploads.
- B-** Prior to launch, pre-load a set of custom emoji voted on by a council of leaders, and do not allow anyone to request customer emoji uploads.
- C-** Do not allow any custom emoji creation to minimize the risk of members uploading inappropriate imagery.
- D-** Restrict custom emoji uploads to Workspace Owners and Admins, and do not allow anyone to request custom emoji uploads.

Answer:

D

Question 6

Question Type: MultipleChoice

Amy is an Org Owner on an Enterprise Grid plan.

A workspace Admin informs Amy that a confidential file has been uploaded to a public channel by mistake. Amy needs to remove the file and determine who has downloaded it.

What should Amy do to accomplish this goal?

Options:

- A-** Using an integrated Data Loss Prevention (DLP) solution, delete the file, and then review the Audit Logs API to see who downloaded the file.
- B-** Using MDM, disable file downloads and then use session management to see who was logged in and downloaded the file.
- C-** Using a third-party eDiscovery app, delete the file and use data exports to determine who downloaded the file.
- D-** Using Slack Enterprise Key Management (EKM), revoke key access for the file, and review the EKM logs to see who downloaded the file.

Answer:

D

Question 7

Question Type: MultipleChoice

Which of the following would most make your company a good candidate to use Slack's Enterprise Key Management (EKM)?

Options:

- A-** Your company's employees primarily use unsecured mobile devices to access Slack.
- B-** Your company frequently shares personally identifiable information (PII).
- C-** You use Azure for all of your key management.
- D-** Your company is in the public sector.

Answer:

A

Question 8

Question Type: MultipleChoice

Large Inc is launching Enterprise Grid. They have decided to create a workspace for each line of business, and one workspace for social channels. Members are assigned to two workspaces, but are allowed to join other workspaces if they want to.

What is the main benefit of this Grid design?

Options:

- A-** Workspace Administration efforts can be distributed to representatives from each line of business who know the needs of their business unit best.
- B-** Members experience less context switching when they are given the chance to access several workspaces.
- C-** There is no added benefit to this Grid design because the Workspace Admin and member experience is the same regardless of how many workspaces you create.
- D-** Workspace Administration is centralized and therefore presents less of an opportunity for breaches in org- wide policy and process decisions.

Answer:

A

Question 9

Question Type: MultipleChoice

Cristina is evaluating a Slack app's security and notices that it has the following scopes present:

channels:write and chat:write:user.

Based on those scopes, which TWO actions can the app perform in Slack? (Choose two.)

Options:

- A- Modify public channels
- B- Upload files
- C- Send messages as a member
- D- Access group direct messages

Answer:

A, C

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